

November 25, 2018

RECEIVED

2018 NOV 28 PM 1:57

ID-110 PUBLIC  
UTILITIES COMMISSION

Idaho Public Utilities Commission  
472 W Washington Street  
Boise, Idaho 83702

Re: Acquisition of Eagle Water Company

To Whom It May Concern:

We are residents in Eagle and live in the area affected by this proposed acquisition. We'd like to register our feedback is vehemently AGAINST this acquisition. We have been residents of Eagle for 15 years and have been customers of Eagle Water Company the entire time.

We are VERY happy with the quality of the water we receive as well as the customer service provided by Eagle Water Company whenever we had a question. Eagle Water Company provides an excellent product at a reasonable rate primarily due to their local management and very low overhead. We have relatives living in other parts of Eagle who have Suez Water for their provider and they are not nearly as satisfied. The water they receive does not taste good and the tactics that Suez Water employs to get people to purchase "insurance" for the portion of the water line outside the home, but on the property of the homeowner is relentless and borderline predatory.

We urge you to consider our voice among the MANY others Eagle residents you have heard from imploring you to block this acquisition. Asking people to give up a good product at a reasonable price in order to substitute a substandard product at a higher price does not make sense in any way. The benefits listed on the Suez letter do not outweigh the advantages of keeping Eagle Water Company a small enterprise. Another option has to explored! Please do NOT allow this acquisition to take place.

Please let me know if you have any questions or want a further comment.

Respectfully,

  
Rebecca and Greg Standerfer  
550 E Rockingham Drive  
Eagle, ID 83616



cc: City of Eagle Water Department  
Eagle Water Company

**Diane Holt**

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**From:** Bonnieannbradley@gmail.com  
**Sent:** Wednesday, November 28, 2018 3:18 PM  
**To:** Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans  
**Subject:** Case Comment Form: Bonnie Bradley

Name: Bonnie Bradley  
Case Number: #~~EAG-W-19-01~~ *EAG-W-18-01*  
Email: Bonnieannbradley@gmail.com  
Telephone:  
Address: 2105 n Eagle Creek Lane  
Eagle ID, 83616

Name of Utility Company: City of Eagle Water Department  
Comment: Suez Water wants to double our water charges by making up NON ESSENTIAL SERVICES and is try to influence the public into cooperation by the use of Words such as "better" and "improve, ensure so they can get away with this theft.

Unique Identifier: 172.58.40.247

**Name: Gary Gray**

**Email: Gmoneyidaho@gmail.com**

**Telephone: 2085712121**

**Address: 1023 s eagle rock place  
Eagle Idaho, 83616**

**Name of Utility Company: Eagle Water**

**Contacted Utility: No**

**Complaint: Please do NOT allow Suez to buy out Eagle Water. Living in Eagle is already more expensive. We dont need or want a 200-300% price increase as proposed by Suez.  
Hell no!**

**Unique Identifier: 174.208.22.16**

## Diane Holt

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**From:** paulamryan@msn.com  
**Sent:** Wednesday, November 28, 2018 12:50 PM  
**To:** Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans  
**Subject:** Case Comment Form: Paula Ryan

Name: Paula Ryan  
Case Number: SUZ-W-18-02  
Email: paulamryan@msn.com  
Telephone: 2082503781  
Address: 876 N. Player Ave.  
Eagle ID, 83616

Name of Utility Company: Eagle Water

Comment: As an 18-year resident of Eagle, I strongly oppose Suez acquiring Eagle Water. Suez's recent notification lists numerous, steep rate hikes; yet the only implied benefit is Suez proposes connecting Eagle Water to its current facilities. How this benefits Eagle residents who are subjected to rate hikes is unclear. Redundancy is a non-issue; nor has it been an issue during my tenure as an Eagle property owner (18 years). As a landlord, Suez (formerly United Water) created problems for my tenants and me by shutting off water at inopportune times, and not settling billing disputes fairly. It appears Suez is about to enjoy monopoly status in Ada County. This should bother anyone who realizes such status typically leads to unfair business practices, especially in charging customers.

Unique Identifier: 160.3.206.154

## **Diane Holt**

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**From:** ericcelmer@hotmail.com  
**Sent:** Wednesday, November 28, 2018 12:29 PM  
**To:** Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans  
**Subject:** Case Comment Form: ERIC CELMER

**Name:** ERIC CELMER  
**Case Number:**  
**Email:** ericcelmer@hotmail.com  
**Telephone:** 208-863-9732  
**Address:** 994 PEBBLE BEACH WAY  
EAGLE ID, 83644

**Name of Utility Company:** Eagle Water

**Comment:** Our household is very much opposed to Suez Water potentially buying out the Eagle Water Company along with their ridiculous proposed rate hikes. This potential 204% increase will create many financial hardships and will result in many underwatered landscapes which will diminish the asthetic look and value of Eagle homes and neighborhoods.

**Unique Identifier:** 142.0.222.240

## Diane Holt

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**From:** jdhaas@gmail.com  
**Sent:** Tuesday, November 27, 2018 10:33 PM  
**To:** Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans  
**Subject:** Case Comment Form: Jeff Haas

Name: Jeff Haas  
Case Number: SUZ-W-18-02  
Email: jdhaas@gmail.com  
Telephone: 8478979296  
Address: 537 Mango Dr  
Eagle ID, 83616-5125

Name of Utility Company: Eagle water  
Comment: Dear Commissioners,

Eagle City was interested in purchasing Eagle Water Company Inc., but from what I understand was never given an equal opportunity. A utility company, which has a monopoly on the sale of water to about 4000 homes at the center of Eagle, is best served by a local organization. Much of the infrastructure has been recently upgraded. Eagle Water Company Inc. deserves a fair market price for the operation, however they did not come to the table to discuss the issue with the City. Suez's interest is not local, nor to serve the public. It is a profit generation only; utility companies, especially water are a good investment for the future because they are rare commodities; we do not want to loose control of the business or the water rights, which is what seems to be happening in this sale. If Suez purchased the Eagle Water Company as it stands, then the Suez billing would not take over and the rates increase 200%. It would be status quo, which I am sure would be more amenable to the people of Eagle, though I have not read all of Suez's by laws. I am not clear what is defined as a reasonable increase for a utility cost, but I have to say that 200% seems off the chart and not reasonable. May I suggest, that we keep the rules and regs for Eagle Water Company, then define a fair price and allow the City of Eagle to take over the service. It will help the City and the people of Eagle in the long run. I am not sure what type of litigation IPUC is opening themselves up to with such a large rate hike.

Please consider alternatives to this sale.

Respectfully,  
Jeff Haas

Unique Identifier: 174.126.255.190

## **Diane Holt**

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**From:** ddietsch@gmail.com  
**Sent:** Tuesday, November 27, 2018 8:08 PM  
**To:** Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans  
**Subject:** Case Comment Form: Andrew Dietsch

Name: Andrew Dietsch  
Case Number: EAG-W-18-01  
Email: ddietsch@gmail.com  
Telephone: 2089397200  
Address: 518 Mango Dr.  
Eagle ID, 83616

Name of Utility Company: Eagle Water

Comment: I do not approve of the sale of Eagle public water without full investigation of:

1. The percentage of rate increase.
2. Detailed explanation for any proposed rate increase.
- 3 Limits on future increases?

This sale impacts the monthly budget of thousands of Eagle residents and appropriate scrutiny needs to be applied.

Unique Identifier: 75.174.6.135

## **Diane Holt**

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**From:** smwhitneyid@gmail.Com  
**Sent:** Wednesday, November 28, 2018 7:03 AM  
**To:** Beverly Barker; Diane Holt; Erik Jorgensen; Matthew Evans  
**Subject:** Case Comment Form: Sarah Whitney

**Name:** Sarah Whitney  
**Case Number:**  
**Email:** smwhitneyid@gmail.Com  
**Telephone:** 208 4840170  
**Address:** 855 Farrington Dr  
Eagle Idaho, 83616

**Name of Utility Company:** Eagle Water Company  
**Comment:** I am opposed to the sale of Eagle Water Co to Suez Water.

**Unique Identifier:** 160.3.4.216



From: [juliedietsch@yahoo.cim](mailto:juliedietsch@yahoo.cim) [mailto:[juliedietsch@yahoo.cim](mailto:juliedietsch@yahoo.cim)]

Sent: Tuesday, November 27, 2018 8:06 PM

Subject: Consumer Assistance Form: Julie Dietsch

Name: Julie Dietsch

Email: [juliedietsch@yahoo.cim](mailto:juliedietsch@yahoo.cim)

Telephone: 14254444856

Address: 518 Mango Dr

Eagle Id, 83616

Name of Utility Company: Eagle water

Contacted Utility: No

Complaint: I Do Not approve of the sale of Eagle Water to Suez!!

Please don't let this go through!!

Julie Dietsch

**From:** [Averybiddle@yahoo.com](mailto:Averybiddle@yahoo.com) [mailto:[Averybiddle@yahoo.com](mailto:Averybiddle@yahoo.com)]  
**Sent:** Tuesday, November 27, 2018 7:46 PM  
**Subject:** Avery Biddle

**Name:** Avery Biddle  
**Email:** [Averybiddle@yahoo.com](mailto:Averybiddle@yahoo.com)  
**Telephone:** 2083409627  
**Address:** 1480 E Falconrim Ct  
Eagle Idaho , 83616

**Name of Utility Company:** Eagle Water Company **Contacted Utility:** No

**Complaint:** We are so upset about the prospect of Suez buying Eagle Water Company. Suez charges way too much for water (because they simply can) and when we lived in Boise, our water bill was through the roof for a 900 sq ft home and a 10x10 front yard. Is there any way to protest this decision? Would the owner of Eagle Water listen to other options? What if the 12,000 homeowners and businesses they service, bought out Eagle Water to form a co-op of sorts? I know with Suez our water bill would TRIPLE at the very least. Not sure of the logistics of everything, just want any other option than Suez, please. We love Eagle Water and it's very easy to call and resolve any issues or concerns with them. They have been wonderful for our smaller city.

**Unique Identifier:** 160.3.203.113

From: [juliedietsch@yahoo.cim](mailto:juliedietsch@yahoo.cim) [mailto:[juliedietsch@yahoo.cim](mailto:juliedietsch@yahoo.cim)]  
Sent: Tuesday, November 27, 2018 8:06 PM

Name: Julie Dietsch  
Email: [juliedietsch@yahoo.cim](mailto:juliedietsch@yahoo.cim)  
Telephone: 14254444856  
Address: 518 Mango Dr  
Eagle Id, 83616

Name of Utility Company: Eagle water

Complaint: I Do Not approve of the sale of Eagle Water to Suez!!  
Please don't let this go through!!

Julie Dietsch

From: [Averybiddle@yahoo.com](mailto:Averybiddle@yahoo.com) [mailto:[Averybiddle@yahoo.com](mailto:Averybiddle@yahoo.com)]

Sent: Tuesday, November 27, 2018 7:46 PM

Name: Avery Biddle

Email: [Averybiddle@yahoo.com](mailto:Averybiddle@yahoo.com)

Telephone: 2083409627

Address: 1480 E Falconrim Ct

Eagle Idaho , 83616

Name of Utility Company: Eagle Water Company Contacted Utility: No

Complaint: We are so upset about the prospect of Suez buying Eagle Water Company. Suez charges way too much for water (because they simply can) and when we lived in Boise, our water bill was through the roof for a 900 sq ft home and a 10x10 front yard. Is there any way to protest this decision? Would the owner of Eagle Water listen to other options? What if the 12,000 homeowners and businesses they service, bought out Eagle Water to form a co-op of sorts? I know with Suez our water bill would TRIPLE at the very least. Not sure of the logistics of everything, just want any other option than Suez, please. We love Eagle Water and it's very easy to call and resolve any issues or concerns with them. They have been wonderful for our smaller city.