

**From:** [PUC Consumer Comments](#)  
**To:** [Jan Noriyuki](#)  
**Subject:** Notice: A comment was submitted to PUCWeb  
**Date:** Monday, June 14, 2021 8:00:04 AM

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The following comment was submitted via PUCWeb:

Name: Kimberly Crosgrove  
Submission Time: Jun 14 2021 7:44AM  
Email: kimcrosgrove@msn.com  
Telephone: 208-577-1414  
Address: 68 S. Payette Pl.  
Eagle, ID 83616

Name of Utility Company: Eagle Water Company

Case ID: EAG-W-18-01

Comment: "We have been a customer of Eagle Water Company for 22 years. We have enjoyed wonderful water quality and great value for our money. We received a notice that Suez is trying to purchase the water company. This is not in the best interest of the customers. The rate hike is extreme! Over 200% in 5 years!! We don't want our water owned by a huge company that is not from Idaho or the USA. If a small company can be profitable by selling us water for \$12/month, why would a huge company need to sell the same amount for \$40/month??Please don't allow this sale! It is not in the best interest of the customers or Idaho."

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**From:** [PUC Consumer Comments](#)  
**To:** [Jan Noriyuki](#)  
**Subject:** Notice: A comment was submitted to PUCWeb  
**Date:** Monday, June 14, 2021 9:00:04 AM

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The following comment was submitted via PUCWeb:

Name: Heather Goetter  
Submission Time: Jun 14 2021 8:11AM  
Email: [heathergoetter@msn.com](mailto:heathergoetter@msn.com)  
Telephone: 808-333-6529  
Address: 2685 E Blackstone Dr  
Eagle, ID 83616

Name of Utility Company: Eagle water company

Case ID: EAG-W-18-01

Comment: "The acquisition of Eagle water by Suez water is NOT in the best interest of me, my family, the residents of Eagle, nor the Treasure Valley. I am 100% opposed to the sale of Eagle Water Company to Suez Water Company. 1) Because of the Suez proposed rate increases over the next 4-5 years, more that doubling the cost of our water, this sale is not in my nor the public's best interest. Many residents of Eagle (including my in-laws) live on fixed income levels. Increasing the cost of one of the most essential resources by more than 100% is unconscionable. 2) This sale is NOT in my or the public's interest because of the Suez's history of water quality issues, overwhelming number of customer service complaints, and it's very regular rate increases. 3) Suez's plans to take our clean Eagle water and mix it with surface water that needs to be chemically treated is NOT in my or the public's interest. 4) Suez is currently pumping water from Redwood Creek around Eagle into the foothills to serve Avimor and other non-contiguous communities north of Eagle. Suez has proven time and again that their fundamental goal is maximizing profits at the expense of their customers that have no other option of water sources (a legal monopoly). They are planning to send water we need in our Eagle community to outlying areas for new, non-contiguous growth is NOT in my nor the public's interest. 5) The proposed sale price is almost 10 times that of the actual base rate/estimated value of Eagle Water Company. They also tacked on additional 1/2 million to help pay for a lawsuit that they would inherit and a middle man is getting a massive chunk of the purchase price. For these reasons alone, other sales have been rejected. This grossly inflated price is NOT in my nor the public's interest. 6) Suez is currently being acquired by Veolia, another European multi-national company with a very bad reputation for putting profits ahead of the public good. The PUC should NOT approve the sale of Eagle Water Company with this merger taking place right now between Veolia and Suez. It threatens to create future issues within Eagle, including higher rates, poor water quality, and extremely poor customer service. This sale is NOT in my nor the public's best interest. Thank you for listening to my concerns and blocking the sale of Eagle Water Company to Suez Water. Heather Goetter Extremely concerned citizen "

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**From:** [PUC Consumer Comments](#)  
**To:** [Jan Noriyuki](#)  
**Subject:** Notice: A comment was submitted to PUCWeb  
**Date:** Monday, June 14, 2021 10:00:06 AM

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The following comments were submitted via PUCWeb:

Name: Jeff Haas PhD  
Submission Time: Jun 14 2021 9:28AM  
Email: [jdhaas@gmail.com](mailto:jdhaas@gmail.com)  
Telephone: 847-897-9296  
Address: 537 Mango Dr  
Eagle, ID 83616

Name of Utility Company: Eagle Water Company

Case ID: EAG-W-18-01

Comment: "To whom it may concern, When I first heard the owner of Eagle Water Company was selling the water company a few years ago, I looked into who and why it was being sold. It seems the owner was not able to raise the price of the water to cover cost of investment because of a technicality, by this commission. I can say more positive things about having a local water company. They were friendly and very helpful with fast service for the times I had questions, or wanted to maintain my line, such as blowing it out or checking in on a bill. The City of Eagle wanted to purchase the water company, but it seems Suez Water bypassed what was set up, perhaps because of the owners age and mental state. It was very deceptive. I also found out Suez Water was trying to get around a promise they made to Boise District on supply. They had to spend 30 million to create a new source, where they could take the supply from our town and cut costs. Now that being said, if they did not add surface water to ours, I might not object. I don't want to drink surface water, nor do I want my children to drink it. Eagle has some of the best water in the country here locally. I don't see why we should be forced to give that up. I would buy the company and keep it local and non-profit if that were an option. I know I would get the support to take that kind of action. Ok, next, I found out that Suez Water purchase another water company in Napa where they refused to let the City allow to expand with building permits, they controlled the City rather than the other way around. Ok, so the City bought it back from Suez after realizing how bad they were. I would hope we learn from those mistakes. I next looked up service. It is bad. Many many bad experience, poor service and will not fix what needs to be done. They are able to spend money to sell themselves to people who have not experienced their service directly, but it is a one out of 5 or less rating. The company was not put up for auction to the best bid, nor was it voted on as a local government entity. The city gave/donated the original owner the property to supply locally, if under local supply, not to supply other entities, nor to lower our quality of water or to reduce service. This sale should not be allowed. Please consider your actions. This is not a good one. And, it will be expensive to get the water company back in the future once you realize the mistake. Please don't make the mistake. Sincerely, Dr. Jeff Haas"

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Name: Jaimee Noel-Smith  
Submission Time: Jun 14 2021 9:52AM

Email: jaimeecolin@gmail.com  
Telephone: 602-740-2792  
Address: 1218 N Falling Water Way  
Eagle, ID 83616

Name of Utility Company: Eagle Water Co.

Case ID: EAG-W-18-01

Comment: "I am against the sale of Eagle Water Co to Suez."

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Name: Serena Ishii  
Submission Time: Jun 14 2021 9:57AM  
Email: serenaishii@gmail.com  
Telephone: 801-885-3818  
Address: 465 W Heikes Lane  
Eagle, ID 83616

Name of Utility Company: Idaho Power

Case ID: EAG-W-18-01

Comment: "Please do NOT approve the sale of Eagle Water Company to Suez!! This is not in the interest of Eagle citizens health on many accounts! The citizens of Eagle do NOT want this!! Put the citizens wishes above monetary gain! We are counting on everyone to protect Eagle and its citizens!"

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Name: Dianna Brunzell  
Submission Time: Jun 14 2021 9:58AM  
Email: diannab44@yahoo.com  
Telephone: 208-830-7480  
Address: 844 N Fruitwood Pl  
Eagle, ID 83616

Name of Utility Company: Eagle Water

Case ID: EAG-W-18-01

Comment: "I have been a customer of Eagle Water for 29 years and have been happy with the quality/taste of our water and customer service. Please keep the ownership of our water with the city of Eagle rather than selling to an international company. Local control of our natural resources seems important, especially as water becomes more of an issue in the west. Thank you, Dianna Brunzell"

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**From:** [PUC Consumer Comments](#)  
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**Subject:** Notice: A comment was submitted to PUCWeb  
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The following comments were submitted via PUCWeb:

Name: Julie George  
Submission Time: Jun 14 2021 10:42AM  
Email: [jkpalo@gmail.com](mailto:jkpalo@gmail.com)  
Telephone: 208-412-7093  
Address: 937 E Columbarry Ct  
Eagle, ID 83616

Name of Utility Company: City of Eagle

Case ID: EAG-W-18-01

Comment: "Please do not allow the sale of Eagle Water to Suez to go through - we need to protect our precious resources and maintain local control - not give control to a foreign organization! This would be a huge mistake. "

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Name: Sandra Olson  
Submission Time: Jun 14 2021 10:58AM  
Email: [slolson65@hotmail.com](mailto:slolson65@hotmail.com)  
Telephone: 208-938-9602  
Address: 1553 N Tadpole Ct  
Eagle, ID 83616

Name of Utility Company: Suez

Case ID: EAG-W-18-01

Comment: "I believe that Eagle's water supply should be managed by a local company with our concerns at the forefront of their existence. Suez Company does not me this requirement .They should not control our water supply!! "

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Name: Doug Smith  
Submission Time: Jun 14 2021 10:09AM  
Email: [wdougsmith@hotmail.com](mailto:wdougsmith@hotmail.com)  
Telephone: 208-410-0802  
Address: 2983 Shadowband  
Eagle, ID 83616

Name of Utility Company: Eagle Water

Case ID: EAG-W-18-01

Comment: "Please do NOT let Eagle water be taken over by Suez. They will mix our great water with theirs to bring their quality up and raise our prices by more than double. Good, clean water should not be "watered" down. It is simply greed that drives them. Idahoans deserve better."

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Name: Mike Slotemaker  
Submission Time: Jun 14 2021 10:59AM  
Email: slotemaker@yahoo.com  
Telephone: 208-793-1527  
Address: 2613 E Blackstone Dr  
Eagle, ID 83616

Name of Utility Company: Eagle Water

Case ID: EAG-W-18-01

Comment: "I am opposed to the sale of Eagle Water to Suez. My water rates would definitely increase (fact), and I believe that water quality would go down (opinion). Thank you."

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Name: Michael HOPE  
Submission Time: Jun 14 2021 10:23AM  
Email: hopemf@aol.com  
Telephone: 408-828-7780  
Address: PO Box 907  
Eagle, ID 83616

Name of Utility Company: Suez Water

Case ID: EAG-W-18-01

Comment: "I do not believe that adequate analysis has been done on the sale of Eagle Water to Suez. I spent my career working for utilities including water companies in Europe (France and the UK primarily) and the USA. I also worked for several PUCs in Europe and the USA. While I am not a big supporter of Regulation I do believe that reasonable rules and oversight and checks on utility companies are needed. I also do not like that a foreign controlled company is taking control of USA water supplies. We enjoy the fresh, clean water in Eagle. I do not feel that things have been done correctly to ensure that Suez can change our water source and add chemicals to the water supply. The PUC needs to look at the water supply and lead the effort to control the source and supply of water. Don't do what some other states have done that have led to low water supply and in many cases poor water quality. Regards, Michael F. Hope"

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**From:** [PUC Consumer Comments](#)  
**To:** [Jan Noriyuki](#)  
**Subject:** Notice: A comment was submitted to PUCWeb  
**Date:** Monday, June 14, 2021 1:00:03 PM

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The following comments were submitted via PUCWeb:

Name: Kathleen Hurst  
Submission Time: Jun 14 2021 12:35PM  
Email: khurst28@verizon.net  
Telephone: 208-938-1994  
Address: 1428 W Powder Ct  
Eagle , ID 83616

Name of Utility Company: Eagle Water Co

Case ID: EAG-W-18-01

Comment: "We are adamantly against the sale of Eagle Water Company to Suez Water. Why would anyone want to pay substantially more for lower quality water? That is exactly what you would be forcing current customers of Eagle Water to do if you approve this sale. Suez has garnered more complaints than I can possibly read. They have a terrible track record in all areas. Please do not approve this sale. "

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Name: Juliane Blank  
Submission Time: Jun 14 2021 12:10PM  
Email: julieblank49@gmail.com  
Telephone: 208-721-0391  
Address: 10478 N Cayuse Way  
Boise, ID 83714

Name of Utility Company: Eagle Water

Case ID: EAG-W-18-01

Comment: "ID. I am very opposed to the purchase of Eagle Water Company by Suez. First, Suez is a foreign held company, and I object to foreigners owning water rights in our country. Secondly, Suez does not have the reputation for providing quality water or good service. Thirdly, I realize that there May be a need to update Eagle waters mechanisms that may be outdated and costs are associated with that,However the cost that Suez has presented to our area are exorbitant. I encourage you to block the sale."

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Name: Denise Steneck  
Submission Time: Jun 14 2021 12:47PM  
Email: wbb410@gmail.com  
Telephone: 208-871-8535

Address: 1761 east forest park court  
Eagle, ID 83616

Name of Utility Company: No to Suez water

Case ID: EAG-W-18-01

Comment: "I absolutely oppose Eagle Water being sold to Suez. What a horrible permanent mistake. Price, service and quality will be forever compromised. Please vote NO to Suez !"

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Name: LaVerl and Jane Schulenberg  
Submission Time: Jun 14 2021 12:12PM  
Email: jaschfree@hotmail.com  
Telephone: 208-939-6419  
Address: 2124 E Courtland Dr  
EAGLE, ID 83616

Name of Utility Company: Eagle Water Company, Inc.

Case ID: EAG-W-18-01

Comment: "We are extremely opposed to the sale of the Eagle Water Company to Suez! Water is really our most valuable resource & when we retired & moved here in 2009 it was a top priority to check out the water being supplied to the home we decided to purchased. Now it seems that not only is the water source going to become an issue by mixing it with water from Suez but the price is going to be an extreme hardship on those of us who are retired & on a fixed income. Suez also has a history of water quality issues & numerous customer service complaints. We respectfully request you protect the citizens of Eagle who are currently customers of Eagle Water Co. by denying the sale of this wonderful water supply to a company that notoriously has issues over their water quality & service."

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**From:** [PUC Consumer Comments](#)  
**To:** [Jan Noriyuki](#)  
**Subject:** Notice: A comment was submitted to PUCWeb  
**Date:** Monday, June 14, 2021 12:00:13 PM

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The following comments were submitted via PUCWeb:

Name: Peggy Drzayich  
Submission Time: Jun 14 2021 11:15AM  
Email: [peglights@aol.com](mailto:peglights@aol.com)  
Telephone: 208-484-3119  
Address: 576 Palmetto Dr.  
Eagle, ID 83616

Name of Utility Company: Eagle Water

Case ID: EAG-W-18-01

Comment: "I would like it to go on record that I am strongly opposed to the purchase of Eagle Water by the Suez company. The lesser quality of water and the inevitable drastic increase in cost to the consumers is of major concern to me-a retired widow on a fixed income. It appears that the almighty dollar and greed are rearing their ugly heads once again. I sincerely hope the powers that be will give heartfelt consideration to what would be best for the citizens of Eagle rather than chase after carrots dangled by big, self-serving corporations. "

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Name: Antonio Tijerino  
Submission Time: Jun 14 2021 11:50AM  
Email: [sk8tik@gmail.com](mailto:sk8tik@gmail.com)  
Telephone: 208-440-4962  
Address: 177 E. Knoll Court  
Eagle, ID 83616

Name of Utility Company: Eagle Water Company

Case ID: EAG-W-18-01

Comment: "Name of Utility Company: Eagle Water Company Case ID: EAG-W-18-01  
Comment: "I oppose the sale of Eagle Water company to Suez. Besides the raising of the water bill rates to over 200%, I see the danger of Suez then wanting to exploit and export our water from the rich aquifers in the area to other cities and states leaving us with the possibility of water rationing as we see many cities in California. Along with property tax increases it is pricing local folks out from living in Eagle especially seniors on fixed incomes. Please use common sense and leave profits and greed out of this approval. Thanks, Antonio Tijerino"

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Name: Richard Briggd  
Submission Time: Jun 14 2021 11:03AM

Email: recreationrick@yahoo.com  
Telephone: 128-574-2488  
Address: 520 N. Edgewood Ln.  
Eagle, ID Idaho

Name of Utility Company: Suez

Case ID: EAG-W-18-01

Comment: "I do not agree with the sale of Eagle Water Company to Suez We need to keep local control of our water. "

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**From:** [PUC Consumer Comments](#)  
**To:** [Jan Noriyuki](#)  
**Subject:** Notice: A comment was submitted to PUCWeb  
**Date:** Monday, June 14, 2021 2:00:05 PM

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The following comments were submitted via PUCWeb:

Name: Sheri Yengst  
Submission Time: Jun 14 2021 1:18PM  
Email: syengst@gmail.com  
Telephone: 310-809-1163  
Address: 10578 N Sage Hollow Way  
Boise, ID 83714-9575

Name of Utility Company: Eagle Water to Suez

Case ID: EAG-W-18-01

Comment: "The increase in cost and the poor quality of Suez. Please stop the sale, please please. Suez's- mix of processed surface water to drinking rather than well water. I oppose this sale and the poor quality"

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Name: Mary Pirnie  
Submission Time: Jun 14 2021 1:13PM  
Email: mpirnie@ix.netcom.com  
Telephone: 206-954-1164  
Address: 662 N EAGLE HILLS WAY  
Eagle, ID 83616

Name of Utility Company: Eagle Water Company

Case ID: EAG-W-18-01

Comment: "I strongly oppose the sale of Eagle Water to the Suez company. I have heard very little positive about Suez from friends and family in Boise who have it. Monthly bills can become exorbitant and ridiculously higher than our current Eagle water bills. Do all the citizens of Eagle know what will happen to our current bills if Suez takes over? I'm sure the vast majority of folks in Eagle would be vehemently against this acquisition. PLEASE deny this proposed sale. It is in NO one's best interest in our town of Eagle. Thank you."

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Name: Jenny Miller  
Submission Time: Jun 14 2021 1:02PM  
Email: jlmiller@boisestate.edu  
Telephone: 208-571-4792  
Address: 646 Palmetto Drive  
Eagle, ID 83616

Name of Utility Company: Eagle Water Company

Case ID: EAG-W-18-01

Comment: "I do not know one impacted family who supports this sale. So many of us are concerned. The idea of transferring the control of this precious resource--a public utility--from the public sector to the private sector (let alone a foreign company) is disheartening. It feels like another situation where big money and government are making a decision while disregarding the will of the population affected. "

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[\[Open in the PUC Intranet application\]](#)

**From:** [Angie Velasquez](#)  
**Subject:** FW: Notice: A complaint was submitted to PUCWeb - Elizabeth Tabb  
**Date:** Monday, June 14, 2021 2:59:36 PM

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**From:** PUC Consumer Complaints <[Do.Not.Reply@puc.idaho.gov](mailto:Do.Not.Reply@puc.idaho.gov)>  
**Sent:** Monday, June 14, 2021 12:00 PM  
**To:** ConsumerComplaintsWeb <[ConsumerComplaintsWeb@puc.idaho.gov](mailto:ConsumerComplaintsWeb@puc.idaho.gov)>  
**Subject:** Notice: A complaint was submitted to PUCWeb

The following complaint was submitted via PUCWeb:

Name: Elizabeth Tabb  
Submission Time: Jun 14 2021 11:36AM  
Email: [eltabb14@gmail.com](mailto:eltabb14@gmail.com)  
Telephone: 562-458-0970  
Address: 239 West Cobblestone Court  
Eagle, ID 83616

Name of Utility Company: Eagle Water

Contacted Utility: Yes

Comment: "I would hope that Eagle Water is not purchased by Suez. I would certainly hope that the PUC considers Suez Water as a problem. I understand the PUC and it's function in our daily use of water, electricity, etc. Our current Eagle water rates are very low. The proposed increases are outrageous, should Suez Water acquire Eagle Water. I am looking at this postcard they mailed out and for gosh sakes! The increases proposed over 5 years are simply unsustainable for us as residents of Eagle. I know the PUC is smarter than this. I don't want to be on the hook for Suez and their legal issues and I certainly do not need to pay the proposed rate increases. Elizabeth Tabb 239 West Cobblestone Court Eagle, ID 83616 562-458-0970. "

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**From:** [PUC Consumer Comments](#)  
**To:** [Jan Noriyuki](#)  
**Subject:** Notice: A comment was submitted to PUCWeb  
**Date:** Monday, June 14, 2021 3:00:04 PM

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The following comments were submitted via PUCWeb:

Name: Ron DeRoest  
Submission Time: Jun 14 2021 2:19PM  
Email: [rderoest@gmail.com](mailto:rderoest@gmail.com)  
Telephone: 208-503-3647  
Address: 291 N Yellow Pine Pl  
Eagle, ID 83616

Name of Utility Company: EWC

Case ID: EAG-W-18-01

Comment: "I beg you to not approve the sale of our natural resource to Suez. They don't care about water quality or customer service. It's all about profits for their foreign corporation and share holders. They have a terrible track record of poor quality both locally and throughout the world and should be held accountable. Please help us save this natural resource and deny the sale."

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Name: Debbie Gunst  
Submission Time: Jun 14 2021 2:27PM  
Email: [Gunst3@cablone.net](mailto:Gunst3@cablone.net)  
Telephone: 208-939-0818  
Address: 642 Stierman Way  
Eagle, ID 83616

Name of Utility Company: Eagle Water Company

Case ID: EAG-W-18-01

Comment: "I oppose the selling of Eagle Water Company to Suez Water. I support local ownership of our utilities. In addition, I feel their plan to raise our rates 5-fold over five years is excessive. I do not feel Suez will protect the water rights of our city. I feel they are eyeing our water for use in other areas."

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Name: Mary Hunter  
Submission Time: Jun 14 2021 2:15PM  
Email: [dogsaflying@gmail.com](mailto:dogsaflying@gmail.com)  
Telephone: 208-841-7119  
Address: 173 N Sierra View Way  
Eagle, ID 83616

Name of Utility Company: Suez

Case ID: EAG-W-18-01

Comment: "I oppose the sale of Eagle Water Co to Suez. I would like the city of Eagle to retain its water rights and not lose them to Suez. I happen to live in an area of Eagle that is already served by Suez. We have a well in our subdivision. But Suez built an adjoining well and is already hauling our water away to other areas. It is too late for me but I sincerely ask that you not take the rest of Eagle's well water to other areas. There is no reason for this water to be hauled elsewhere for Suez to make money off of while leaving Eagle with less water. Thank you for your consideration."

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Name: Arleen Winkler  
Submission Time: Jun 14 2021 2:40PM  
Email: arleenwinkler36@gmail.com  
Telephone: 818-398-7660  
Address: 1828 N Longridge Place  
Eagle, ID 83616

Name of Utility Company: City of Eagle Water

Case ID: EAG-W-18-01

Comment: "No to Suez!"

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Name: Sherry Black  
Submission Time: Jun 14 2021 2:07PM  
Email: IwilltrustJesus@gmail.com  
Telephone: 510-304-1574  
Address: 372 S. Eagle Rd. Ste 139  
Eagle, ID 83616

Name of Utility Company: Eagle Water Company

Case ID: EAG-W-18-01

Comment: "I am solidly against the sale of Eagle Water to Suez and therefore ask the commission to deny the sale. Suez is a multinational company with interests in the bottom line, not the needs of Eagle residents. Certainly Suez and Eagle Water will have a great financial benefit if this transaction is approved. Eagle residents will pay twice -- first with increased cost of water of 200 to 300% in the next 4 years and secondly, with substandard water. The Suez plan to take our well water and create of mix of processed surface water is detestable. The new "mixture" will most likely contain a high concentration of chemicals. There could be long term health effects which will impact Eagle residents, not a multinational firm. I strongly oppose this sale and ask the commission to stand with Eagle residents. Please keep our water company local. Thank you. "

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Name: Christian Wamhoff  
Submission Time: Jun 14 2021 2:52PM  
Email: wamhoff66@gmail.com  
Telephone: 208-850-2961  
Address: 634 S. Waterton Ave.  
Eagle, ID 83616

Name of Utility Company: Eagle Water Company

Case ID: EAG-W-18-01

Comment: "My wife and I oppose the sale of Eagle Water company to Suez. The over 200% to 300% raise in rates is absurd."

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Name: Linda Onstott  
Submission Time: Jun 14 2021 2:43PM  
Email: lonstott@cableone.net  
Telephone: 208-867-0397  
Address: 1145 n Glenabby Pl  
Eagle , ID 83616

Name of Utility Company: Suez Water

Case ID: EAG-W-18-01

Comment: "As a resident of Eagle for 26 years I don't want our Eagle water to be replaced and operated by suez water. Rate increases by 200% and undrinkable water is not what we want here. I vote no "

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Name: Lester Moore  
Submission Time: Jun 14 2021 2:05PM  
Email: info@lesmoorephoto.com  
Telephone: 208-985-2335  
Address: 125 South Silverwood Way  
Eagle, ID 83616

Name of Utility Company: Eagle Water Company

Case ID: EAG-W-18-01

Comment: "I strongly opposed Eagle Water being sold to Suez. I do NOT want to pay 200% more for lesser quality water. I do NOT want Suez to deplete Eagle's limited water resources to be exported elsewhere. Listen to the people you serve in this community and do NOT allow this sale to go through."