

From: [PUC Consumer Comments](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Wednesday, June 16, 2021 5:00:04 PM

The following comment was submitted via PUCWeb:

Name: John Tillman
Submission Time: Jun 16 2021 4:37PM
Email: johnandjay1302@gmail.com
Telephone: 208-789-5106
Address: 1302 N. 24th. St.
Boise, ID 83702

Name of Utility Company: Eagle water

Case ID: EAG-W-18-01

Comment: "Please do not allow Suez water to buy Eagle Water co. It will double or more water costs. Keep some of the ORIGINAL IDAHO please. I own a home on Blackstone St Bonito sub. Thanks. "

From: [PUC Consumer Comments](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Thursday, June 17, 2021 11:00:04 AM

The following comments were submitted via PUCWeb:

Name: Kristyn Smith
Submission Time: Jun 17 2021 10:12AM
Email: krisync.smith@gmail.com
Telephone: 208-258-4101
Address: 1873 East Shalimar Drive
Eagle, ID 83616

Name of Utility Company: Eagle Water

Case ID: EAG-W-18-01

Comment: "Please hear my concerns and consider them before making your final decision. I am 100% against the sale of our natural resource/aquifer/clean water to Suez(SEVI.pa)-Veolia (VIE.PA). 1. Suez/Veolia is a foreign company. A foreign company would not have our best interest in mind. Especially when their interests and investments are first and foremost towards the shareholders/stakeholders. 2. Suez is not to be trusted as evidenced with their actions with Flint water in Michigan. Among other issues in Pennsylvania. 3. It appears that they have not fulfilled their promises to Boise bench area. After many years of failed promises, Boise residents still have discolored water. Sorry a promise to reimburse residents for having to run water until it clears, IS UNEXCEPTIONABLE! Please don't sell out to a foreign company. Respectfully submitted, Kristyn Smith "

Name: Sharon McGinnis
Submission Time: Jun 17 2021 10:58AM
Email: Sherbear2@aol.com
Telephone: 208-939-5354
Address: 408 S. Waterton Avenue
Eagle, ID 83616

Name of Utility Company: Eagle Water Co.

Case ID: EAG-W-18-01

Comment: "Why would we want to change water companies? We have clear, delicious tasting water with no problems in the 20 years we have been here. Don't change to a French company just for the sake of money."

From: [PUC Consumer Comments](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Thursday, June 17, 2021 7:00:08 AM

The following comments were submitted via PUCWeb:

Name: Ron and Sheila Friesen
Submission Time: Jun 16 2021 5:12PM
Email: chevron1@sbcglobal.net
Telephone: 208-789-2783
Address: 1398 N Luge
Eagle, ID 83616

Name of Utility Company: Eagle Water Company

Case ID: EAG-W-18-01

Comment: ""Please do not allow Suez to buy Eagle Water Company. Now, more than ever, as Suez is merging with an even larger multinational corporation, it is essential that we keep our local public utilities locally owned and operated. This sale is not in the public interest. I am concerned about preserving water quality, affordable water rates, and the future of this precious resource. Please reject this proposal for sale. Respectfully, R & S Friesen"

Name: Christopher Hadden
Submission Time: Jun 16 2021 11:38PM
Email: christopherhadden@cableone.net
Telephone: 480-203-6101
Address: 909 N. Morley Green Place
Eagle, ID 83616

Name of Utility Company: City of Eagle Water

Comment: "Dear IPUC Commissioners, I don't believe the sale of Eagle Water Company is in the best interest of the residents of Eagle nor the 4200 customers it serves. Eagle Water Company in May 2018 was sold to Eagle Acquisition H2O owned by Norm Bangle. This is no coincidence as Norm Bangle under another company name had been trying to "broker" a deal with then City of Eagle Mayor Reynolds going all the way back to 2012. The City of Eagle holds and possesses the email exchanges during that time which I believe you have as part of the evidence for the lawsuit file by the City of Eagle Council in 2018 (Mayor Ridgeway). If not, I will be more than happy to provide. Mayor Reynolds lost his re-election and a new mayor, Mayor Ridgeway, took office in 2016. Norm Bangle didn't stop his pursuit of trying to sell/broker Eagle Water Company. In May 2018, Norm Bangle pulled it off. A sweetheart deal purchasing Eagle Water Company for \$6M as stated in the lawsuit. Both Norm Bangle of Eagle Acquisition H2O and Eagle Water Company I strongly believe violated Idaho State Law with failing to notify the local municipality and also the Idaho Public Utility Commission of this sales agreement in May 2018. In doing so, they also in effect denied the Citizens of Eagle and the 4200 direct customer of Eagle Water Company their public write to notice of the sale. All of this occurred well before SUEZ was ever even approached to purchase Eagle Acquisition H2O & Eagle Water Company which didn't occur until November, 2018; a mere four months later for a whopping \$10M. Norm Bangle is set to make \$4M for holding a company for a mere four months and then sell it to SUEZ. SUEZ, unlike Eagle Acquisition H2O owned by Norm Bangle, followed that state laws and IPUC with notifying the City of Eagle with their intent to purchase. The City of Eagle, first coming aware of this in November 2018, then filed suit because it held a "first right of refusal" agreement. I strongly believe there is substantial proof that The City of Eagle, the Citizens of Eagle and the 4200 Eagle Water Customers were all denied the notice of sale and the opportunity to purchase Eagle Water Company at the May, 2018 purchase price of \$6M. In fact, Eagle Water Company was indebted to the City of Eagle for over \$1.5M for failure to pay \$10K monthly for several years regarding an inter-tie agreement it had with the City of Eagle since 2008. This would have reduced the overall purchase price to the City of Eagle from \$6M to \$4.5M. Also, as follow-out to the City of Eagle lawsuit, the law firm MSBT who had represented the City of Eagle for 30+ years resigned from representing the City of Eagle in February 2019 as they were implicated in Mayor Reynolds & Norm Bangle dealings from 2012-2016 respectively. Proof of this is in the email exchanges the City of Eagle filed with their lawsuit. As the lawsuit made it's way to the IPUC, the City of Eagle first right of refusal was recognized as having merit upholding the sale to SUEZ and the case was to be heard in November 2021. Unfortunately, the City of Eagle had another election and a new mayor and council had taken office. Instead of the new council allowing the lawsuit to proceed, they took it upon themselves to enter into remediation over the suit. Another interesting point to note, new Mayor Pierce was endorsed by Former Mayor Reynolds who has ties to Norm Bangle and has been attempting to re-hire the MSBT law firm. The newly elected Mayor Pierce has stated publicly and in his monthly news letters that the City of Eagle had reached a settlement; denying any public input to include notice of the Council's intent further denying the publics right to notice of sale. He also made unverifiable claims that it would have cost between \$15-\$18M to purchase Eagle Water Company. I have the monthly news letter for proof. Now, by my calculations with the "first right of refusal" and the fact Eagle Water Company owed the City \$1.5M, that would make the purchase price \$4.5M. And Mayor Pierce is claiming it would cost \$15-\$18M?! There have been a number of public record request made to the City of Eagle to get to the proof of his \$15M-\$18M claim and they haven't been able to fulfill the request to support this claim. And if the City of Eagle doesn't truly want to purchase Eagle Water Company for

\$4.5M less the amount owed, then SUEZ should have an opportunity to purchase it for \$6M. The sale to Norm Bangle was illegally and failed to notify the City of Eagle and the Idaho Public Utilities commission so it should be "null and void". What is going on here is clearly not in the best interest of the public. All City of Eagle residents and especially the 4200 customers had a write to "notice of sale" in May, 2018 and Norm Bangle of Eagle H2O Acquisition and Eagle Water Company failed to notify per state law. Thank you Commissioners!"

Name: Carol Richel
Submission Time: Jun 16 2021 7:58PM
Email: carolrichell@gmail.com
Telephone: 208-305-2475
Address: 542 W Carnelian Lane
Eagle, ID 83616

Name of Utility Company: Eagle Water Company

Case ID: EAG-W-18-01

Comment: "To whom it may concern: I am writing to oppose the purchase of Eagle Water Company by Suez. I previously received water from Suez and was thrilled to move to downtown Eagle, where my water provider is Eagle Water Company. It's the first time in many years I could drink unfiltered tap water because it doesn't take of chemicals. The EWC staff has been friendly and professional, and are delightful to do business with. I was disappointed to hear about the potential purchase, but was totally dismayed when I received a postcard showing a 140% increase in monthly bills over the next five years. Obviously Suez is incapable of providing the quality service we're used to at an affordable rate. It will be hugely detrimental to Eagle residents to allow this sale. Please deny their application."

Name: Anthony Gotelli
Submission Time: Jun 17 2021 1:39AM
Email: tonygotelli@mac.com
Telephone: 208-369-8068
Address: 1697 E Bishop Way
Eagle, ID 83616

Name of Utility Company: Eagle Water

Case ID: EAG-W-18-01

Comment: "The absolute last thing we want to see in our lovely little town of Eagle is some big corporate interest monopolizing our land and water! NO! NO! NO! As citizens we are continuing to watch closely all the policies that have led this country down into the mess it is already in. Again, No! No! NOOOOO!!!!!"

From: [PUC Consumer Comments](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Thursday, June 17, 2021 8:00:05 AM

The following comment was submitted via PUCWeb:

Name: Ernie Lee
Submission Time: Jun 17 2021 7:52AM
Email: red7fifty@gmail.com
Telephone: 408-205-1018
Address: 123 S Cooksom Ave
Eagle, ID 83616

Name of Utility Company: Eagle Water Suez

Case ID: EAG-W-18-01

Comment: "When a foreign ownership of our local water can arbitrarily price gouge by a factor of 2X, is another step of Eagle Idaho residents losing what sovereignty we have remaining. "

From: PUC Consumer Complaints <Do.Not.Reply@puc.idaho.gov>
Sent: Thursday, June 17, 2021 7:00 AM
To: ConsumerComplaintsWeb <ConsumerComplaintsWeb@puc.idaho.gov>
Subject: Notice: A complaint was submitted to PUCWeb - Eleanor Phillips

The following complaint was submitted via PUCWeb:

Name: Eleanor Phillips
Submission Time: Jun 16 2021 5:47PM
Email: ellephillipsdesign@gmail.com
Telephone: 208-562-9075
Address: 265 NORTHVIEW DR
EAGLE, ID 83616

Name of Utility Company: Eagle Water

Contacted Utility: No

Comment: "I would like to vehemently object to the sale of Eagle Water Company to Suez. I have lived in Eagle for over 10 years and have never had problems or issues with my water or Eagle Water Company. Suez's website states all the "benefits" to Eagle Water customers as: 1. 24-hour automated monitoring of the system would ensure safety, water quality and continuous service reliability (My water has always been perfectly acceptable as-is, and in fact is better quality than Boise water. I assume there are already systems in place and they would likely not change, they would simply be handed over to Suez, so I see no added benefit here.) 2. A robust online customer web and billing site that helps customers manage their individual consumption and help conserve water (Every month Eagle Water sends me a bill and I pay it... why should I have to pay more for a web and billing site they already have in place for the rest of their customers?) 3. Licensed local staff certified in water quality, production and distribution who are dedicated to serving SUEZ customers throughout the Treasure Valley (We already have licensed staff at Eagle Water Company... again, why should I pay more for staff Suez already has? And I have plenty of friends who live in Boise who could definitely argue the quality of Suez customer service.) 4. A leading environmental services provider with the resources necessary to invest in sustainable water systems that will be enjoyed for many years into the future (Again, they are asking us to pay more for staff and services they already have in place, and that Eagle Water already has in place?? I see no benefit here either.) As you can see, what I object to is they want to take an existing water company who has everything already in place, and they want to charge the residents/customers 6+ times more for the exact same water, using the exact same system, the only difference being it'll have the Suez name on it. THIS IS NOT ACCEPTABLE. With property taxes continually rising and many of my neighbors who have lived here 30+ years living on fixed incomes, this is NOT the time to gouge us and make us pay extra for getting the exact thing we're already getting. If Suez is taking over, our rates should NOT be increasing as

substantially as they plan to raise them. They should not be given a monopoly on water in the Treasure Valley and have the opportunity to continue raising their rates. My guess is we won't be topped out at the \$45/m their recent postcard states - they won't stop until we're paying in the \$100's like they've done to all their Boise customers. And all for the same water we've been paying \$10/month on for the last few decades. No. No. No."

From: [PUC Consumer Comments](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Thursday, June 17, 2021 1:00:04 PM

The following comments were submitted via PUCWeb:

Name: Jody Francis
Submission Time: Jun 17 2021 12:42PM
Email: jodyfrancis@cableone.net
Telephone: 208-841-4225
Address: 1546 N Shadypark Ave
Eagle, ID 83616

Name of Utility Company: Eagle water

Case ID: EAG-W-18-01

Comment: "I want our utility companies to stay local. I disagree with selling our water company to sue completely. This should stay local and be owned by the city. "

Name: Jocelyn Ingram
Submission Time: Jun 17 2021 12:47PM
Email: jocelynrae985@gmail.com
Telephone: 208-949-0237
Address: 2674 E Sadie Dr
Eagle, ID 83616

Name of Utility Company: Eagle water

Case ID: EAG-W-18-01

Comment: "This company should not be sold to Suez. This needs to stay local and would be best suited owned by this city for the best interest of the residents of this great city. We do not need to have our water sold to a major company that does not have this city's best interest at the forefront of their goals. It would be a shame if our great city's water was sold and used to fix other areas water problems like Avamor for example. Do not sell to Suez! Keep us local and great - we are not sell outs! "
