

**From:** PUC Consumer Complaints <Do.Not.Reply@puc.idaho.gov>  
**Sent:** Monday, June 28, 2021 2:00 PM  
**To:** ConsumerComplaintsWeb <ConsumerComplaintsWeb@puc.idaho.gov>  
**Subject:** Notice: A complaint was submitted to PUCWeb

The following complaint was submitted via PUCWeb:

---

Name: Nancy Viano  
Submission Time: Jun 28 2021 1:08PM  
Email: [nviano@gmail.com](mailto:nviano@gmail.com)  
Telephone: 208-861-1934  
Address: 704 N Nicklaus Ln  
Eagle, ID 83616

Name of Utility Company: Eagle Water

---

Contacted Utility: No

Comment: "I would like to ask you to DENY the sale of Eagle Water to Suez. The intent of Suez is to ship our water to other areas (ie Avimor community). Like much of Idaho, Eagle is growing at an unprecedented pace. As a 33 year resident of the city, I feel that we need to take care of our city residents & not be sending water to other unincorporated areas and then find out we don't have enough water in Eagle or our water pressure is dramatically affected. HB 389 is making it more difficult for cities to provide services to existing citizens. Please take a pause in this frenzied growth environment to study Suez's plans for rate increases and shipping of water to other areas. This is the time for due diligence to evaluate the impact this sale will have on current users financially & in the delivery of quality water service. Thank you."

-----

---