

**From:** [PUC Consumer Comments](#)  
**To:** [Jan Noriyuki](#)  
**Subject:** Notice: A comment was submitted to PUCWeb  
**Date:** Wednesday, July 14, 2021 1:00:07 PM

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The following comment was submitted via PUCWeb:

Name: Peter Staley  
Submission Time: Jul 14 2021 12:21PM  
Email: [pmstaley04@gmail.com](mailto:pmstaley04@gmail.com)  
Telephone: 214-228-7395  
Address: 658 Palmetto Dr.  
Eagle, ID 83616

Name of Utility Company: Eagle Water Co.

Case ID: SUZ-W-18-02

Comment: "As stated in a previous comment at the beginning of the application to sell Eagle Water to Suez through an intermediary I have many concerns. I will agree that Eagle Water Co. has the right to sell their company to another company. What I do not agree to is the fact that the another company should not have a right to operate a utility that is detrimental to the recipients of said service which lowers the quality of said service. Price is not the issue with Eagle Water Co. For a long time pricing has been a gift to those who have been customers and we are somewhat spoiled. My understanding is that the ownership of Eagle Water Co. has failed in more than one occasion to follow through on required documentation on conditionally approved motions to raise their rates to allow them operate at a more professional level of service and needs to upkeep their systems. I hold the PUC responsible to have continued to allow the said service to continue without some kind of action required to upgrade the systems as needed. Suez reputation throughout the United States is mediocre at best per information readily available and easily confirmed on a national level. We, the homeowners of water service supplied by Eagle Water, do not deserve or want a company with inferior service an a lower quality of water to take over ownership causing us additional trials in just living a life we have bought into and expected certain criteria as having a utility that serves our needs without additional trials. We can't just disconnect and go to another service if we don't like it or receive inferior service like we can with other business's that don't have a direct correlation to our health and well being. I ask you to please continue put this action on hold until Suez can guarantee our quality of water and service to not be reduced in any way including not tying us into their other service lines as many have inferior water and loaded with chemical to adjust. This action would make more water systems inferior in the Treasure Valley which we will probably never recover from. In addition, my understanding is Suez is selling all their rights in the United States to another international corporation from France who has the same reputation as Suez. This is supposed to happen in the next couple of years. Until that is resolved it is another total unknown of what is to come. Thank you, Peter Staley"

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**From:** [PUC Consumer Comments](#)  
**To:** [Jan Noriyuki](#)  
**Subject:** Notice: A comment was submitted to PUCWeb  
**Date:** Thursday, July 15, 2021 1:00:10 PM

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The following comment was submitted via PUCWeb:

Name: Scott Diane Clark  
Submission Time: Jul 15 2021 12:39PM  
Email: [bikerdidwg@yahoo.com](mailto:bikerdidwg@yahoo.com)  
Telephone: 208-866-2252  
Address: 1307 E Fairway Dr  
Eagle, ID 83616

Name of Utility Company: Eagle Water

Case ID: EAG-W-18-01

Comment: "We are 30 year residents of Eagle. The Eagle Water Company has always been an efficient operating company and part of our local community. In the past we have noted that, for whatever reason, their requests for rate adjustments were being denied but supported a moderate adjustment that they should be able to continue to provide us the continued service and quality of water. We are not in charge of having Suez be part of our water system. The PUC should strongly consider allowing them to take control of any further Idaho resources. They have proven their management and have a poor track record of quality water and resource management. Please hear the concerns of the public and not allow Suez any further Idaho Resources. Thank you for your time in listening to us, the public "

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