

From: [Susan Owsley <susanowsley@rocketmail.com>](mailto:susanowsley@rocketmail.com)
To: [Jan Noriyuki](#)
Subject: Suez Water Rate Increase
Date: Friday, October 2, 2020 10:13:15 AM

In regards to water usage per household Suez is lying and this needs to be reviewed!! I am a widow who lives alone with a small yard that barely stays green...I water minimally! My bills this summer have been \$145.00 and 100.00. I live alone on a fixed income so little water usage and I haven't had guest due to Covid! A 22 percent increase is very excessive given to the amount we currently pay!!

Sincerely Susan Owsley
6448 W Dufferin Ct
Boise, ID
Sent from my iPad

The following complaint was submitted via PUCWeb:

Name: Paul Jurczak

Submission Time: Oct 1 2020 4:30PM

Email: pauljurczak@hotmail.com

Telephone: 872-201-4633

Address: 2254 E Walling Dr

Boise, ID 83712

Name of Utility Company: Suez

Contacted Utility: No

Comment: "Regarding the rate increase proposed by SUEZ as a result of their 5-year comprehensive effort. I would like the Commission to insist on better cost control at SUEZ's marketing department, before approving the rate increase. I live at Fallingbrook Townhomes, which are rental properties. I received over a dozen mail pieces from SUEZ during the last 4 years, asking me to purchase insurance on water pipes outside the structure I'm renting. This was completely wasted money on printing and postage, as I'm not responsible for that piece of infrastructure. My neighbors received the same offers. Ultimately, it was SUEZ customers who paid for this folly and I don't want this to continue."
