

**From:** [PUC Consumer Comments](#)  
**To:** [Jan Noriyuki](#)  
**Subject:** Notice: A comment was submitted to PUCWeb  
**Date:** Friday, October 23, 2020 10:00:05 AM

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The following comment was submitted via PUCWeb:

Name: Matthew Hepworth  
Submission Time: Oct 23 2020 9:26AM  
Email: [mchepworth@gmail.com](mailto:mchepworth@gmail.com)  
Telephone: 208-841-0213  
Address: 848 E Warm Springs Ave  
Boise, ID 83712

Name of Utility Company: Suez Water

Case ID: SUZ-W-20-02

Comment: "A 22% price increase is a massive increase for a necessary and price inelastic commodity like water. This would be a questionable increase in the best of times, let alone in the middle of an economic crisis and pandemic. There are many more sustainable ways to recover revenue than a huge rate hike. What has Suez done to look into its apparent losses and metering accuracy? What has Suez done to notify users of leaks early on so they don't need to pay leakage forgiveness? Let's encourage utilities to be efficient and go for low hanging fruit before slamming rate payers with huge hikes. "

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**From:** [Peter Petroni](#)  
**To:** [Jan Noriyuki](#)  
**Subject:** Public Comment on Case ID: SUZ-W-20-2  
**Date:** Friday, October 23, 2020 10:51:47 AM

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Dear Idaho PUC,

I am strongly opposed to Suez's request for a 22% increase in customer bills. This increase far outstrips any inflation or raise I will see. Per evidence provided by Suez's detailed report, most of the improvements are going to Eagle, Meridian, and West Boise, all areas of expansion, where new infrastructure is needed, which should be paid for by the developers, not the general customer base.

Why is the entire customer base being penalized for improvements and expansion that doesn't represent them?

I am a resident of the Central Bench and have personally seen the pipes here continue to degrade as they try to explain away the "yellow water" problem, yet, there has been no actual action or improvements besides water flushing. This is a classic example of taxation without representation. In addition, their math is misleading, I'm not sure which average customer base they are using, but my family's average winter bill is around \$40-50 and roughly doubles in the summer to water the yard (and I don't keep it super green either).

I remain firmly OPPOSED to the rate increase.

Sincerely,

**Peter Petroni**

**From:** [PUC Consumer Comments](#)  
**To:** [Jan Noriyuki](#)  
**Subject:** Notice: A comment was submitted to PUCWeb  
**Date:** Friday, October 23, 2020 3:00:03 PM

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The following comment was submitted via PUCWeb:

Name: Jonathan Ahten  
Submission Time: Oct 23 2020 2:13PM  
Email: [jonnyb056@yahoo.com](mailto:jonnyb056@yahoo.com)  
Telephone: 208-941-2227  
Address: 4269 N Esten Place  
Boise, ID 83703

Name of Utility Company: SUEZ

Case ID: SUZ-W-20-02

Comment: "I oppose the rate increase being sought by SUEZ. SUEZ has a monopoly over the water supply in Boise, and they charge enough for their service at this time. I am hopeful the PUC rejects the request outright as SUEZ received an adequate rate hike in 2015. There needs to be more investments made by SUEZ into the local system, such as the pipe connections from homes to the main lines, before such a request is granted. "

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