

From: [PUC Consumer Comments](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Thursday, October 29, 2020 9:00:04 AM

The following comment was submitted via PUCWeb:

Name: Perry Whittaker
Submission Time: Oct 29 2020 8:34AM
Email: straightdownrudy@hotmail.com
Telephone: 208-377-8566
Address: 9869 W EDNA ST
BOISE, ID 83704-4061

Name of Utility Company: SUEZ Water Company

Case ID: SUZ-W-20-01

Comment: "This general rate increase request of 22.3% is a huge hit on residential customers especially those who water grass, flowers, trees and vegetables. I have a small residential lot in west Boise and my water bill has averaged \$40 per month which is way different than the \$6.61 per month indicated as an average by SUEZ. I don't know how they got those numbers but if you irrigate the costs are a lot higher. Many users are having tough times during the pandemic. Some have either lost jobs or now have to work one or two jobs to pay the bills. Those on fixed incomes will have a difficult time paying for this increase along with all the other increases in cost of living. I just ask that you reduce this increase to a smaller amount, say 10-12% which is probably more reasonable since they have a monopoly in providing the water. Many of us do not have access to canal water for irrigation."

From: PUC Consumer Complaints <Do.Not.Reply@puc.idaho.gov>
Sent: Thursday, October 29, 2020 7:00 AM
To: ConsumerComplaintsWeb <ConsumerComplaintsWeb@puc.idaho.gov>
Subject: Notice: A complaint was submitted to PUCWeb

The following complaint was submitted via PUCWeb:

Name: Rod Snyder
Submission Time: Oct 28 2020 11:25PM
Email: rodsally12@gmail.com
Telephone: 208-515-6012
Address: 3565 wadsworth
Boise, ID 83704

Name of Utility Company: individual

Contacted Utility: No

Comment: "This complaint is directed to Suez and the proposed increase for community water rates. I have lived here in Boise for 26 years. The growth in Boise is unprecedented. I know why suez wants to raise rates! it is due to all the new subdivisions buying built. My neighborhood was built in 1975. And has long ago paid for its infrastructure of water ways. Now we are being asked to pay for all the rich people moving here from out of state. This is completely wrong! Why the hel@#\$%^& would we be required to pay for there new homes? The way I see it is if you have lived and payed for your system for 25 years we should be exempt from this. The people who live in my neighborhood are retired local workers. We can hardly afford the water rates now let alone a 22 percent increase. The same goes for raising our taxes. If the city and State cant protect the people who built it? then who can?? You need to protect your seniors not price them out of there homes. Rod Snyder"

October 22, 2020

Idaho PUC
P.O. Box 83720 Boise, ID 83720-0074
11331 W. Chinden Blvd. Building 8, Suite 201-A
Boise, ID 83714

RECEIVED

2020 OCT 29 AM 9:30

IDAHO PUBLIC
UTILITIES COMMISSION


RE: Suez Water Rate Hike

PUC,

I strongly object to proposed Suez water rate hike! In any time it would be a radically high hike at one time. In this Covid/economy crisis it is unconscionable!

I value clean water and good service but not this decision – please reduce the hike and spread projects.

Thank you,



Sherry McKibben
519 W Hays Street
Boise, ID 83702