From: PUC Consumer Comments

To: <u>Jan Noriyuki</u>

Subject: Notice: A comment was submitted to PUCWeb Date: Friday, October 30, 2020 7:00:06 AM

The following comments were submitted via PUCWeb:

Name: Michael Muth

Submission Time: Oct 29 2020 9:11PM

Email: msmuth@icloud.com Telephone: 208-841-4248

Address: 5887 S SNOWDRIFT PL

Boise, ID 83709-7074

Name of Utility Company: SUEZ

Case ID: SUZ-W-20-02

Comment: "A 22.3% proposed rate increase for water is ridiculous! Please consider the financial impact/burden to every citizen using public utilities before allowing such a large increase in rates."

Name: Christina OBrien

Submission Time: Oct 29 2020 8:05PM

Email: idaho.obriens@gmail.com

Telephone: 208-658-6870 Address: 1905 N Dalton Ave

Boise, ID 83704

Name of Utility Company: Suez

Case ID: SUZ-W-20-02

Comment: "The 22% rate increase that Suez Water is requesting is unreasonable. Springing such a large increase on its users is unfair. It looks like the reason for the increase is to increase the rate of return for investors from 4.09% to 7.46%. Boy, I'd sure like my investments to pay 7.46%. If this is to cover the costs of already completed work, to the tune of \$115M, my question is why was this work not budgeted in over the years? Per their press release dated 9/20/20: "We are particularly sensitive to the financial pressure faced by many of our customers at this time. That is why we have been careful to bring projects to the community that not only create long-term, greater resiliency in the system, but are also an exceptional value." It doesn't feel very sensitive to me, as a customer. Again, why were these improvements not budgeted in over at least the five years of the project? What about issuing a bond that could be paid off over an extended period? This is no way to manage a public utility. Please reject this application and request that Suez re-evaluate that rate of return for investors. Thank you."
