

From: [PUC Consumer Comments](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Tuesday, November 10, 2020 7:00:04 AM

The following comments were submitted via PUCWeb:

Name: Darcy James
Submission Time: Nov 9 2020 7:50PM
Email: darcyjames@gmail.com
Telephone: 208-345-1598
Address: 5025 W Wolfe St.
Boise, ID 83705

Name of Utility Company: Suez Water Idaho

Case ID: SUZ-W-20-02

Comment: "I wish to direct the Commission's attention to the fact that many of my neighbors on the Boise Bench have been complaining for years about brown water coming from their taps. That Suez is basing their request for a significant fee increase based on "improvements" they have allegedly made, while continually deferring attention to Boise Bench brown water, is incredible. Idaho PUC should require Suez to offset any such rate increases with targeted discounts to customers who have yet to see any practical response to their cries for decent water. "

Name: Karen Benning
Submission Time: Nov 9 2020 9:03PM
Email: karensb208@gmail.com
Telephone: 907-250-1246
Address: 2901 N Crane Creek Rd
Boise, ID 83702

Name of Utility Company: Suez

Case ID: SUZ-W-20-02

Comment: "I recently received a notice from Suez proposing to increase our water rates by 22.3%. This proposed increase is problematic, for several reasons: • Suez implemented a rate increase in 2015, by 6% - although they requested an increase of 13.2%. If they'd had their way, the two increases would total 35.5% - in just five years. (The preceding company had also requested a rate increase four years before that, in 2011.) Ada County is growing, but I don't believe that it has grown by that much in the past ten years, based on the census data. • In addition to the rate increase, they will be able to claim tax deductions on these capital investments over a period of years through depreciation. It would be helpful for them to be transparent about what that combined benefit will be, and whether that tax benefit has been taken into account when calculating their desired rate increase. • The biggest problem I have with this requested rate increase is that it would also increase Suez's rate of return from

4.1% to 7.5% - in other words, their own rate of return will increase by 83%, or nearly double. In a filing with the Public Utilities Commission, the company said that would be a "fair rate of return on Suez Water's investment in property used and useful in rendering water service." They knew the rate of return when they bought out the local company, and they chose to invest in the company, which implies they knew from the start that they would start hiking rates right away. Thank you for the opportunity to submit a comment on this open case."

Name: James Focarile
Submission Time: Nov 10 2020 10:14AM
Email: jpendure@hotmail.com
Telephone: 917-541-9562
Address: 3734 E. TIMBERSAW DR.
BOISE, ID 83716

Name of Utility Company: SUEZ
Case ID: SUZ-W-20-02

Comment: "Received a postcard in the mail detailing Suez \$115 Million investment plan. While I understand improvements may be needed to keep the system safe and modern, the proposed average increase to customer bills of 22.3% or \$6.61/month is extremely high. I would ask that the increase be rolled out at a lower percentage and over more time so it is not so burdensome to consumers."