

The following comment was submitted via PUCWeb:

Name: Betty Knappenberger
Submission Time: Mar 1 2024 10:19PM
Email: unlvrugby@aol.com
Telephone: 702-280-0750
Address: 49C Chardonnay Drive
Blanchard, ID 83804

Name of Utility Company: Stoneridge Utilities

Case ID: SWS-W-24-01

Comment: "We believe that the IPUC should compare other like communities in Idaho to see if this rate increase is in line with other similar community rates."

The following comment was submitted via PUCWeb:

Name: Brenda Brown
Submission Time: Mar 2 2024 9:08AM
Email: brownsgramby@gmail.com
Telephone: 208-660-0972
Address: 317 Hanaford Rd
Blanchard, ID 83804

Name of Utility Company: CDS Stoneridge Utilities. LLC

Case ID: SWS-W-24-01

Comment: "I would like to respectfully request that the increase in rates requested in the referenced case number be denied. I am appalled that this amount of increase would even be considered by any reputable company, or that this company would expect its ratepayers to subsidize its business failures. I think this request is beyond unreasonable and I would remind the commission that this is not the first time an unreasonable request has been made for increases. Thankfully, this commission has seen through the unprofessional business practices and requests in the past. Thank you."

The following comment was submitted via PUCWeb:

Name: Jocelyn Johnson
Submission Time: Mar 2 2024 12:37PM
Email: jnew.jocelynnewman@gmail.com
Telephone: 206-552-5924
Address: 147 Ironwood Dr

Blanchard, ID 83804

Name of Utility Company: CDS Stoneridge Utilities, LLC

Case ID: SWS-W-24-01

Comment: "We, as concerned residents in Blanchard, strongly oppose the outrageous increases proposed by Stoneridge Utilities. I do understand the need for an increase, but an increase of this magnitude is not realistic, especially in this tough economy and for many residents who are on fixed incomes. "

The following comment was submitted via PUCWeb:

Name: Curtis Bedore
Submission Time: Mar 2 2024 2:48PM
Email: curtisbedore@yahoo.com
Telephone: 208-437-0311
Address: 720 Stoneridge RD
Blanchard, ID 83804

Name of Utility Company: CDS Stoneridge utilites, LLC

Case ID: SWS-W-24-01

Comment: "I received a letter from CDS Stoneridge Utilites LLC stating they want to raise our water rates 261% which is outrages. They in the past have already raised the rates since I built my home in 1997. I have not seen any serious work done to the water system for any rate increase let alone a 261% INCREASE. I oppose any increase."

The following comment was submitted via PUCWeb:

Name: David Unruh
Submission Time: Mar 2 2024 3:13PM
Email: david_unruh@hotmail.com
Telephone: 209-605-2723
Address: 106 Hanaford Rd
Blanchard, ID 83804

Name of Utility Company: CDS StoneRidge Utilities, LLC

Case ID: SWS-W-24-01

Comment: "I just received a letter from CDS StoneRidge Utilities, LLC stating that they are applying with the IPUC to raise our water rates 261-543%. It also stated that the Golf Irrigation Revenue is projected to decline to \$0. The owner of StoneRidge Utilities is also the owner of the golf course. It appears that this is a management problem. Most of us in Stone Ridge are on Social Security and we just received a cost of living increase that was only 3%. Raising our water rates 261% is absolutely ridiculous. I can understand a 3% increase but none of us can afford the kind of increase that is being proposed. Please take these comments into consideration when making a decision regarding this proposed increase. Thank you so very much "

The following comments were submitted via PUCWeb:

Name: Carol JONES
Submission Time: Mar 2 2024 4:14PM
Email: hammerhen1234@gmail.com
Telephone: 303-653-3653
Address: 95 Meadow Drive
BLANCHARD, ID 83804

Name of Utility Company: CDS Stoneridge Utilities,LLC

Case ID: SWS-W-24-01

Comment: "I am against the proposed increase in monthly user fees for CDS Stoneridge Utilities, LLC .The increase is unrealistic in todays economy. It puts water services out of reach for many persons on a fixed income. An increase of 25 to 30% is more realistic and with in the income structure of most the people that now use these services. I know from personal experience that the billing department was very ineffective for several years resulting in lost revenue. The users should not be forced to recoup these costs due to poor management. Thank you for your time."

Name: William Arseneau
Submission Time: Mar 2 2024 4:27PM
Email: billarseneau87@gmail.com
Telephone: 303-618-2109
Address: 95 Meadow Dr. #190
Blanchard, ID 83804

Name of Utility Company: CDS StoneRidge Utilities. LLC

Case ID: SWS-W-24-01

Comment: "I believe the propose rate increases of 261% are unrealistic and highly excessive. This proposed rate montly increase would adversely affect many user's on fixed monthly incomes. A modest increase of 25/30% would be understandable. The user's of this facility should not be forced to bear the burden of mismanagement by this company. "

The following comment was submitted via PUCWeb:

Name: Caren Ellis
Submission Time: Mar 2 2024 8:20PM
Email: cellis0921@gmail.com
Telephone: 530-921-1955
Address: 18 Sans Souci Dr
Blanchard, ID 83804

Name of Utility Company: Stoneridge Utilities

Case ID: SWS-W-24-01

Comment: "I am opposed to the proposed increase in my water rates. This is an excessive increase. I am a widow and on a fixed income. With the requirement that all new residents must install a lawn, I use an increased amount of water in the spring and summer months. I cannot imagine how I will be able to pay my water bill in those months with a 261% increase.

Before considering approval of this increase, please consider that many Stoneridge residents are retired, on fixed incomes, and have only one income.

Thank you for considering my comments when reviewing the requested increase in my water rate fees. I urge you to decline this exorbitant fee hike.

The following comment was submitted via PUCWeb:

Name: SANDRA Sammons
Submission Time: Mar 3 2024 10:29AM
Email: raffair77@yahoo.com
Telephone: 760-518-6741
Address: 30 Links Dr
Blanchard, ID 83804

Name of Utility Company: CDS Stoneridge Utilitues, LLCI M

Case ID: SWS-W-24-01

Comment: "I am writing with great concern and opposition to the proposed water rate increase of 261%. This amount, would result, in monthly water rates that far exceed the average rates in Idaho. Such an increase will definitely impact the residents, and be a hardship. This is a retirement community, with most residents living on fixed incomes and some single income. We trust that this excessive request will be denied.

Sandra Sammons"

The following comment was submitted via PUCWeb:

Name: Donna Eschbach
Submission Time: Mar 3 2024 3:13PM
Email: chasnsunshine@msn.com
Telephone: 360-319-2169
Address: 28A Columbia Blvd
Blanchard, ID 83804

Name of Utility Company: CDS Stoneridge Utility,LLC

Case ID: SWS-W-24-01

Comment: "I am opposed to the possible rate hike in my water bill, by 261% +. This is outrageous, and will be a definite hardship on myself and others in this community, who live alone and their income is primarily Social Security.
Please rule against this ridiculous increase.
Thank you,
Donna's."

-----Original Message-----

From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>
Sent: Saturday, March 2, 2024 10:00 AM
To: ConsumerComplaintsWeb
Subject: Notice: A complaint was submitted to PUCWeb

The following complaint was submitted via PUCWeb:

Name: Betty Cook
Submission Time: Mar 2 2024 9:34AM
Email: watchful4him@gmail.com
Telephone: 208-660-5774
Address: 444 Stoneridge Rd.
Blanchard, ID 83804

Name of Utility Company: Stoneridge Utilities in Blanchard, Idaho

Contacted Utility: No

Comment: "The owner of the Blanchard Utilities is trying to raise our water bill by 261%. It now is at \$24 for the base fee. This is a fair amount. He wants to raise this amount, but who knows how much he will raise the overage.

His reasoning is to "recover his losses." It's not our fault he has losses. We would request a full audit of CDS Stoneridge Utilities expenses, income, and the same with Chan Karpuchian (sp), the owner of the utilities company, and Stoneridge golf course.

I believe this request to increase the fees is unreasonable and oppressive."

The following comment was submitted via PUCWeb:

Name: Curt Waffle

Submission Time: Mar 4 2024 10:02AM

Email: curtnpamela@msn.com

Telephone: 208-437-3030

Address: 131 Stewart Dr

BLANCHARD, ID 83804

Name of Utility Company: CDS Stone Ridge Utilities

Case ID: SWS-W-24-01

Comment: "I believe Stoneridge golf course, owned by Chan Karupiah, sank one or two water wells on the golf course property last year to bypass having to pay the utility company for water. He has thereby cut the cost to one of his holdings (Stoneridge Golf Course) but incurred the negative effect of reducing the income to another of his holdings (CDS Stoneridge Utilities).

He is now requesting rate increase to burden the water district customers with the cost of the water wells on his golf course as well as make up the loss of income from the golf course water usage.

I believe this rate increase should be soundly rejected. It is not only delusionally high but scandalus for him to charge the water district customers for his investment in a totally unrelated venture.

I claim ignorance in Bonner County regulations but, in the county I came from in WA. State, if the water district utility lines were available, I could not sink a well on my property. I was required to use the district water to help spread the cost across residents and users. I don't know if Bonner County has a similar code.

I think Chan is hoping to wear down the IUPC until you give in or give up.

Please don't."

The following comment was submitted via PUCWeb:

Name: Amy Blakeslee
Submission Time: Mar 4 2024 1:03PM
Email: ablakeslee@protonmail.com
Telephone: 208-561-1193
Address: 368 Lakeview Dr.
Blanchard, ID 83804

Name of Utility Company: StoneRidge Utilities

Case ID: SWS-W-24-01

Comment: "3/4/24

Idaho Public Utilities Commission
PO Box 83720
Boise, ID 83720-0074

RE: Case SWS-W-24-01

Commission Staff:

Please consider the comments from our local community here in Blanchard, Idaho. Since StoneRidge Utilities has been under new ownership, they have demonstrated questionable behaviors and business tactics, including trying to charge a \$10 monthly fee for anyone wanting a paper bill. Being an accountant for over two decades, I and others would like to see an independent audit of the financial statements provided by StoneRidge, as we all know that numbers without an audit are just numbers. The proposed triple digit increases are an undue burden on this tiny community. And, at the same time, the owner of the utility, who also owns the golf course, is proposing to give himself free water? The community members do not believe the increase is justified. If an independent audit of the financial statements and the business practices of StoneRidge provide evidence that an increase in our fees is justified, I would implore you to make that a gradual increase. So, they are proposing an increase to the base rate by 261%, on the low end, and the usage rate by 372%, plus an additional booster fee. The average bill is going to triple. This is outrageous. The owner has clearly stated in previous filings that it has been a steep learning curve to run this utility, admitting that there is a lack of understanding in how to run the business. You, at the commission, are the only avenue we have to stop these unfair practices. We don't have a free market option, due to the monopolistic nature of a utility. Please perform an independent audit of this company, not just financials, but practices as well. Our community is dependent on your actions and support.

Thank you for your time and consideration,

Amy & Don Blakeslee
368 Lakeview Dr.
Blanchard, ID

1 MARCH 2024

IDAHO PUBLIC UTILITY COMMISSION
P.O. BOX 83720
BOISE, IDAHO 83720-0074

RECEIVED

MAR -4 AM 10:39

IDAHO PUBLIC
UTILITY COMMISSION

RE: CASE #SWS-W-24-01

TO WHOM IT MAY CONCERN:

FAIRWAY MEADOWS HOA IS A SUB-ASSOCIATION AT
STONERIDGE IN BLANCHARD, IDAHO.

WE HAVE 18 OWNERS WITHIN OUR SMALL HOA.

THE AMOUNT OF INCREASE THAT CDS STONERIDGE
UTILITIES IS PROPOSING IS TOTALLY OUT OF LINE.

OUR OWNERS ARE ALL RETIRED AND ON FIXED
INCOMES. THIS AMOUNT OF INCREASE WOULD BE A
HARDSHIP TO ALL OWNERS.

PLEASE REVIEW THE OTHER WATER DISTRICTS IN
OUR AREA, AS WE ARE SURE YOU WILL.

FAIRWAY MEADOWS HOA
89 FAIRWAY DRIVE
BLANCHARD, IDAHO 83804

Fairway Meadows #01
89 Fairway Dr.
Blanchard, Id. 83804

SN BERNARDINO CA 923

1 MAR 2024 PM 5 L



Idaho Public Utility Commission
PO Box 83720

Boise, Id. 83720-0074

CASE # SUB-W-24-01

83720-0074

