

The following comment was submitted via PUCWeb:

Name: Julie Woodbury  
Submission Time: Mar 6 2024 7:45AM  
Email: [jjwoodbury09@gmail.com](mailto:jjwoodbury09@gmail.com)  
Telephone: 509-554-0770  
Address: 3582 Waterford St  
Richland, WA 99352

Name of Utility Company: StoneRidge Water Utility

Case ID: SWS-W-24-01

Comment: "This is a ridiculous price increase. We own 2 lots (both for sale) at StoneRidge Motorcoach Resort. We can really only use these properties for 5-6 months annually. This price increase is going to raise our HOA's even higher. We already pay over \$825 per quarter which is more than I pay for our resort home in Arizona with way more amenities. This will make it very difficult for sales of property in this community. Chan is a thief and shouldn't be allowed to do this price increase."  
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-----Original Message-----

From: PUCWeb Notification <[Do.Not.Reply@puc.idaho.gov](mailto:Do.Not.Reply@puc.idaho.gov)>  
Sent: Monday, March 4, 2024 5:00 PM  
To: ConsumerComplaintsWeb  
Subject: Notice: A complaint was submitted to PUCWeb

The following complaint was submitted via PUCWeb:

Name: Joe and Janice Werckle  
Submission Time: Mar 4 2024 4:34PM  
Email: [jwerckle@cs.com](mailto:jwerckle@cs.com)  
Telephone: 208-437-1127  
Address: 857 Blanchard-Elk Road  
Blanchard, ID 83804

Name of Utility Company: CDS Stoneridge Utilities

Contacted Utility: No

Comment: "We have been paying \$24.00 a month for water usage for the past 10 years and now the utility wants to raise the rate to \$86.65 which is a 261% increase. If that isn't extortion I don't know what is, but I hope you won't let this happen."  
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-----Original Message-----

From: PUCWeb Notification <[Do.Not.Reply@puc.idaho.gov](mailto:Do.Not.Reply@puc.idaho.gov)>

Sent: Saturday, March 2, 2024 7:00 AM

To: ConsumerComplaintsWeb

Subject: Notice: A complaint was submitted to PUCWeb

The following complaint was submitted via PUCWeb:

Name: Vicki Long

Submission Time: Mar 1 2024 8:29PM

Email: [blanchardgirl80@yahoo.com](mailto:blanchardgirl80@yahoo.com)

Telephone: 509-671-6804

Address: 54 Meadow Dr

Blanchard, ID 83804

Name of Utility Company: StoneRidge utilities

Contacted Utility: No

Comment: "We do not need to pay more for our water.

This kind of increase is highway robbery.

We have 3 kids and can barely make ends meet, how are we supposed to pay for even more fees?

We are not ok with this raise."

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The following comments were submitted via PUCWeb:

Name: Eylondi Amrine

Submission Time: Mar 6 2024 3:34PM

Email: [dandeam@sbcglobal.net](mailto:dandeam@sbcglobal.net)

Telephone: 408-614-4374

Address: 201 Ironwood Dr.

Blanchard, ID 83804

Name of Utility Company: Stoneridge Water Utility

Case ID: SWS-W-24-01

Comment: "I believe this increase is excessive. I personally live on a limited social security and this would be a huge hardship. Thank you for your attention to this matter."

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Name: Donald Guess

Submission Time: Mar 6 2024 3:52PM

Email: [dguess@sbcglobal.net](mailto:dguess@sbcglobal.net)

Telephone: 209-403-0214

Address: 263 Hanaford Rd  
Blanchard, ID 83804

Name of Utility Company: CDS StoneRidge Utilities, LLC

Case ID: SWS-W-24-01

Comment: "Sirs/Ma'am -

I'm writing to express my concern and dissatisfaction regarding CDS StoneRidge Util. application for rate increase(s). I believe simply on the merit of their request, and their requested proposed amount of increase, requires a substantial investigation for the true necessity of their increase on the part of the Idaho Public Utilities Commission. StoneRidge Util has notified homeowners of their need to offset their expenses, and due to a projected loss of revenue from their adjacent Golf Course and Irrigation Revenues. They further stated they have invested well over \$900k into the infrastructure. They are requesting a rate increase of 261% and/or more. Frankly, as a resident of over 2-yrs, I have not seen evidence of such an investment to the community and the community water infrastructure. There has been no improvement in water quality, or any change in the efficiency or maintenance of the water delivery to residences. I have seen some investment into the neighboring golf resort. I suspect, from my perspective, StoneRidge Util is attempting to offset their investments at the expense of local residents, where local residents have not gained anything from the said investment. In short, StoneRidge Util, owned by the same parent corporation who owns the resort and golf course, appears to be attempting to have the many residents pay for their individual resort investment. I could understand moderate increases associated to inflation costs, or from substantial expenses from operation, but this application for increase appears retaliatory in nature when seen with the bigger picture of the many legal issues the homeowner's association is currently litigating with the parent corporation. In fact, I am suspicious of their claim of \$900k investment into the utilities over the last 5-yrs, and wonder if the amount includes some of the current lawsuits levied against the parent corporation from the homeowner's association. In all, there is no evidence made aware to me or my neighbors which garners this rate increase. I am curious whether the IPUC has ever seen such a similar request before. Surely, a couple dollars may have seemed reasonable as an increase. But for example a hypothetical increasing a bill of \$60/mo to \$157/mo, or to as much as \$326/mo, does that not sound suspicious on its base merit? And without any change to the service and/or quality? Frankly, I think there should be further investigation beyond simply determining a rate increase, but to also initiate a further investigation into the operation of CDS StoneRidge Utilities. I urge the Idaho Public Utilities Commission to deny and reject the application for the increase. Furthermore, I believe there should be further investigation into the operations and practices of the CDS StoneRidge Utility and the parent corporation. Thank you!"

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RECEIVED

FEB 26 - 6 AM 10:05

CASE # SWS-W-24-01

PUBLIC  
COMMISSION

3-1-24

We were informed today that a plan is underway to raise our dues & we already pay \$840.00 quarterly. We are on a fixed income & this is way out of line. Please don't let these people shove this down our throats! Thank you!

Sincerely  
Laurie Litton

RECEIVED

FEBRUARY 6 AM 10:07

STATE PUBLIC  
UTILITY COMMISSION

3-2-24

Olay + Anna Lee Myrman  
25 Faraday Dr #3  
Blanchard, Id 83804

Case # SWS-W-24-01

To Whom It May Concern:

As property owners in Stoneridge, in  
Blanchard, Idaho we are sending  
this letter to let you know we are  
against the water rates increase that  
are proposed by Stoneridge Utilities.  
As the large share of owners are  
on fixed income, including us, we  
just can't afford a raise in the rates!

Thank you for considering this in  
the decision.

Case # SWS-W-24-01

Case # SWS-W-24-01

Thank you -  
Olay + Anna Lee Myrman