The following comments were submitted via PUCWeb:

Name: Greg Boydston

Submission Time: Mar 15 2024 12:18PM

Email: greg@gregboydston.com Telephone: 208-755-2856 Address: 144 Homestead Ln

Blanchard, ID 83804

Name of Utility Company: StoneRidge Utilities LLC

Case ID: SWS-W-24-01

Comment: "We would like to voice our objection to the excessively large water rate increase proposed by StoneRidge Utilities. We understand that costs are rising everywhere and a reasonable increase in water rates is understandable in today's economy. And, it is totally understandable that new hookup fees should be on par with similar subdivisions in our area. That said, a 261% rate increase is beyond excessive and especially onerous for those of us on the system that are on fixed incomes. We seek your wise and balanced assessment of this proposed increase and urge a fair decision.

Sincerely,

Greg and DeeAnn Boydston"

Name: Stephan Rezac

Submission Time: Mar 15 2024 12:40PM

Email: stephanrezac@gmail.com

Telephone: 208-255-8243 Address: 28 Sans Souci Drive

Blanchard, ID 83804

Name of Utility Company: CDS StoneRidge

Case ID: SWS-W-24-01

Comment: "Please schedule a public hearing in the StoneRidge/Blanchard area regarding this rate increase request. The requested rate increase of 261% to 543% is so egregious that the affected utility users deserve to be heard in person. Thank you for considering a hearing in this area."

From: REGINA WYNNE < rkelliwynne@gmail.com>

Sent: Friday, March 15, 2024 2:07 PM **To:** secretary <disabled@puc.idaho.gov>

Subject: case # SWS-W-24-01

Name: Regina Wynne. Telephone: 949-351-2147

Email: rkelliwynne@gmail.com Address: 56 Meadowland Drive

Blanchard, ID 83804

My husband and I recently bought our retirement home. We chose Blanchard because it is beautiful and the utilities were reasonable. This proposal/request from Stoneridge Utilities, LLC. would be a 261%-543% rate increase for residential water. This would be an unreasonable hardship for those on a fixed or low income. The community should not have us pay for the mismanagement of Stoneridge. Most people would not object to small increases as costs increase, but this is outrageous.

I read that the owner of the utility claims to have financial harm from the reduction in water sales to the golf course. However, the golf course drilled its own well to avoid water charges from the utility. Please note that the owner of the golf course is the same owner of the utility, so in summary the owner was in fact paying himself. Through this increase the owner is transferring what the course owed onto the customers. Also, the utility also wants the users to fund the connection costs of 20 vacant plotted lots owned by the owner of those lots, which is also the owner of the utility. This cost should not be passed onto the users. If this is true, what the owner is doing is criminal in my opinion.

Thank you for your time

Regina

The following comment was submitted via PUCWeb:

Name: Joseph Peterson

Submission Time: Mar 15 2024 3:02PM Email: whitebearframing@yahoo.com

Telephone: 208-408-6341 Address: Happy Valley Ranchos

Blanchard, ID 83804

Name of Utility Company: CDS StoneRidge Utilities, LLC

Case ID: SWS-W-24-01

Comment: "Stone Ridge Water Customer- Happy Valley Ranchos Blanchard, Idaho, 83804

Email: whitebearframing@yahoo.com 03/14/24 Joseph P.

Idaho Public Utility Commission P.O. Box 83720 Boise, ID 83720-0074

SE# SWS-W-24-01CA

Subject: Urgent Opposition to Proposed Water Rate Increase by CDS StoneRidge Utilities, LLC

Dear Members of the Idaho Public Utility Commission, I am writing to express my strong opposition to the proposed water rate increase by CDS StoneRidge Utilities, LLC. As a concerned resident and loyal customer, I believe this proposal is unjustified, given the company's questionable financial practices, lack of transparency, and deteriorating water quality. I kindly request the Idaho Public Utility Commission to thoroughly investigate the matter and terminate this proposal. Lack of Transparency:

CDS StoneRidge Utilities, LLC has failed to provide clear and transparent communication regarding the need for a water rate increase. Customers, including myself, are left in the dark about how the additional funds will be utilized, creating a sense of mistrust within the community. Inappropriate Spending:

There are reports of extra spending by the company on unrelated ventures, such as a golf course, pub and grill, which are not directly related to water services. It is unacceptable to burden water customers, particularly those on fixed incomes, with the financial consequences of poor management and unrelated business ventures.

Owner's Responsibility:

Mr. Chan Karupiah, the owner of CDS StoneRidge Utilities, LLC, is also the proprietor of the golf course, pub and grill. It is only fair that he assumes responsibility for all expenses associated with these ventures, and water customers should not be forced to cover the costs of his unrelated business activities. Financial Mismanagement:

Allegations of poor management within CDS StoneRidge Utilities, LLC raise concerns about the responsible handling of customer funds. An audit of the company's financial records from 2007 onwards and definitely 2018 to present, (not just 1 year of 2022/2023 as submitted recently by Thereasa as confidential) is essential to determine if there have been any irregularities or financial mismanagement and should be shown publicly.

Impact on Fixed-Income & Digital Families:

Many of CDS StoneRidge Utilities, LLC's customers are elderly couples and families with children, on fixed incomes. Burdening them with the consequences of poor business management, especially when they are already grappling with the challenges of inflation, is unfair and unacceptable.

Deteriorating Water Quality:

In addition to financial concerns, there is a noticeable decline in the quality of the water provided by CDS StoneRidge Utilities, LLC. Customers have reported a chemical taste, raising questions about the safety and quality of the water supply.

Community Opposition:

The community strongly opposes this proposed water rate increase and does not want to have to spend time and money exploring all available avenues and resources to shed light on the matter and protect the interests of residents. Chan Karupiah, will be responsible and held accountable for Stone Ridge Utilities water customer's financial harm and emotional distress.

In light of the aforementioned concerns, I urge the Idaho Public Utility Commission to thoroughly investigate CDS StoneRidge Utilities, LLC's financial practices, terminate the proposed water rate increase, and ensure the water supplied to the community meets the necessary quality standards. Thank you for your prompt attention to this matter, I hope and pray that the Idaho Public Utility Commission will act in the best interests of the community.

Sincerely,

Stone Ridge Utilities Water Customer. Joseph & Lynn P.
