From: Karen Kvaternik <karengk977@gmail.com> Sent: Friday, March 22, 2024 4:10 PM To: secretary Subject: SWS-W-24-01 To the IPUC:

We would like to have a Public Hearing here at Stoneridge where this bazaar water rate increase has been requested by Mr. Chan.

We would also like to request a forensic audit and investigation of his business practices that affect all of us here at Stoneridge. Something does not add up and I believe it needs to be looked into.

Thank you for hearing us and checking into this situation for us.

Sincerely,

Jeffrey and Karen Kvaternik 500 Stoneridge Rd Blanchard, ID 83804 208-437-3446

From: J Woodbury <jjwoodbury09@gmail.com> Sent: Friday, March 22, 2024 3:59 PM To: secretary Subject: Case ID: SWS-W-24-01

To whom it may concern,

I believe a hearing should be conducted at StoneRidge Resort regarding the huge water increase that has been proposed by Mr. Chan. That is an outrageous increase. If he has mismanaged the water and sewer at StoneRidge, that is on his dime. It should not be passed on to the unsuspecting people who live there. He can make up that money by developing the rest of the RV park and selling the lots.

Sincerely, Julie Woodbury jjwoodbury09@gmail.com From: Gerald Massey <gerald.massey@gmail.com> Sent: Friday, March 22, 2024 10:18 PM To: secretary Subject: IPUC Public Hearing - Case SWS-W-24-01

As the owners of 210 Par Loop, Blanchard, ID, we are writing to encourage the IPUC to convene a local public hearing on this case as there are a large number of customers of this water utility that would like to engage in this process. We are further hopeful that this process will result in a forensic audit of the regulated utility to establish some degree of confidence that this critical infrastructure service is stable, sustainable and that pricing is appropriate.

Regards,

Gerald & Robyn Massey 210 Par Loop Blanchard, ID 83804

Gerald Massey (360) 903-8600

GLM/iPad

From: Mr. B. <ronbacon.mrb@gmail.com> Sent: Saturday, March 23, 2024 12:37 AM To: secretary Subject: Stoneridge rate increase

Hello-

I would very much appreciate a public hearing at Stoneridge regarding the proposed rate increase. I would also like the IPUC to do an audit of the system and make it public as there are many questions that I have that could be answered in doing such a thing. How is it that the situation has become this bad? This is not good business.

Ron Bacon 285 E SkyLine Dr Blanchard, ID 83804 208-437-0449 From: Betty C <watchful4him@gmail.com>
Sent: Saturday, March 23, 2024 8:29 AM
To: secretary
Cc: Betty Cook <watchful4him@gmail.com>
Subject: Case ID: SWS-W-24-01 - REQUEST FOR LOCAL PUBLIC HEARING AND FORENSIC AUDIT

Case ID: SWS-W-24-01

To Whom It May Concern:

Gary and Betty Cook are requesting a full forensic investigation, and a public hearing here at Stoneridge regarding the request by the Stoneridge owner to raise water fees to exorbitantly high rates. They are excessive and unrealistic, and they would put a real hardship on everyone here. There are a lot of questions regarding this situation which most have already reported to the IPUC. We are in agreement with all of them.

We do not drink the water from our tap here because of the odors that occasionally come out of the faucets and also the amount of chlorine taste and odor at times.

We have not received a water test report for quite a long time and we have lived here since 2004.

Thank you,

Gary and Betty Cook 444 Stoneridge Rd. Blanchard, Idaho 83804

From: DupreeJ <DupreeJ@proton.me> Sent: Saturday, March 23, 2024 3:40 PM To: secretary Subject: Case ID: SWS-W-24-01

Name: John Dupree Submission Time: Mar 23 2024 2:35PM Email:DupreeJ@proton.me Telephone: 209-404-5248 Address: 181 Stewart Drive Blanchard , ID 83804 Name of Utility Company: CDS Stoneridge Utilites LLC Case ID: SWS-W-24-01

Comment: Please bring IPUC and other government officials to have a Public Hearing at StoneRidge for the abused residents of the Happy Valley and StoneRidge by the owners of CDS StoneRidge Utilities LLC. A complete forensic audit and investigation needs to be legally pursued because so much of the claimed details presented to IPUC appear to be either incomplete and/or in error in the way funds are being shifted around between the owners many companies.

Sent with Proton Mail secure email.

From: Jack Brand <popsjb4@gmail.com> Sent: Saturday, March 23, 2024 9:15 PM To: secretary <disabled@puc.idaho.gov> Subject: SWS-W-24-01

To whom it may concern

My name is Jack Brand and I own a lot in Stoneridge Motorcoach. It has come to my attention the increase that the water company wants. I worked in the underground gas industry for years and have never heard of such an astronomical increase that Mr Chan is asking for. He is acting out in retaliation from previous PUC issues. I would like to see a public meeting with you at Stoneridge and also would like to see a forensic audit of his business. Thank you for your consideration. Jack M Brand

110 Par Loop Blanchard Idaho Sent from my iPhone

The following comment was submitted via PUCWeb:

Name: Peggy Pedersen Submission Time: Mar 24 2024 10:27AM Email: <u>PeggyPaul@me.com</u> Telephone: 559-960-5593 Address: 196 Par Loop Blanchard, ID 83804

Name of Utility Company: Inland Power

Case ID: SWS-W-24-01

Comment: "I'm requesting a public hearing on the above referenced case near Blanchard, ID.

Thank you."

From: Carole <coolcatcarole@aol.com> Sent: Sunday, March 24, 2024 11:51 AM To: secretary <disabled@puc.idaho.gov> Subject: request for case id sws w 24 01

I am writing to request the IPCU to hold a public hearing here at Stoneridge

Community so the property owners can get more information. Also I would like to request a forensic audit and investigation of this case to the related business practices which affect all of us. Thank you. Carole

Pace

Case ID SWS-W-24-01

From: Alex Pringle <alex.pringle@comcast.net> Sent: Sunday, March 24, 2024 12:30 PM To: secretary Subject: Case ID: SWS-W-24-01

Hello,

We feel this request for a 200%+ price increase is ..., I will call it just unfair. I feel we are entitled to have some understanding transparency and input and request a public hearing near Blanchard.

Thank You Alex Pringle 32 Eagle Way Blanchard ID.

From: Jerry p <jpurcell1965@gmail.com> Sent: Sunday, March 24, 2024 12:43 PM To: secretary

Subject: Water Case ID: SWS-W-24-01

I am a resident of the Stoneridge community that would be impacted by this request to increase the water rates. After reading all the comments that have been submitted and discussing this proposed increase with other residents, I respectfully ask that you consider having a public meeting in Blanchard to discuss this proposed increase. Prior to any public meeting or rate adjustment, I would ask that Idaho PUC conduct a thorough investigation and audit into the business practices and claims being made by CDS Stoneridge Utilities LLC.

Thank you,

Jerry & Patricia Purcell 133 Forest Ridge Rd Blanchard, Id. 83804 jpurcell1965@gmail.com

From: Diana <dianalynnwalton@gmail.com> Sent: Sunday, March 24, 2024 2:19 PM To: secretary Subject: Case ID: SWS-W-24-01

To whom it may concern:

We are homeowners at 80b Columbia Blvd, Blanchard. We respectfully ask that the IPUC committee hold a public hearing on site in Blanchard regarding the request filed by Stoneridge Utilities LLC to raise the water rates of its users.

We would also request a forensic audit and investigation of the owner's related business practices which affect all of us.

Thank you for your consideration in this matter.

Terry & Diana Walton 80b Columbia Blvd. Blanchard, ID 83804

-----Original Message-----From: PUCWeb Notification <<u>Do.Not.Reply@puc.idaho.gov</u>> Sent: Saturday, March 23, 2024 11:00 AM To: ConsumerComplaintsWeb Subject: Notice: A complaint was submitted to PUCWeb

The following complaint was submitted via PUCWeb:

Name: Rick Roeley Submission Time: Mar 23 2024 10:45AM Email: <u>rickrowley25@gmail.com</u> Telephone: 208-210-7777 Address: 149 east skyline Dr. Blanchard , ID 83804

Name of Utility Company: Cds StoneRidge

Contacted Utility: No

Comment: "I,Like my neighbor's, Received a rate increase notice from Cds Stoneridge.Case# sws-w-2401. Like many of my neighbor's I am on a fixed income.I can't afford a 261percent increase in water rates.It is appsolutly rediculos. It is just plain criminal greed and totally uncalled for. They talk about the golf course Losing money.I don't play golf why should I be forced to pay for their incompetence and mismanagement.I would also like to know what kind of improvements they have made and the costs of such.I don't believe in ghosts but their improvements have an unseen quality about them.Are we paying for their golf course and their sewer lines which we don't use up on the mountain.This in my opinion calls for a complete investigation of the golf course and it's owner or owners.this is my opinion of a rather smilly situation."

The following comment was submitted via PUCWeb:

Name: Stephan Rezac Submission Time: Mar 22 2024 3:56PM Email: <u>stephanrezac@gmail.com</u> Telephone: 208-255-8243 Address: 28 Sans Souci Drive Blanchard, ID 83804

Name of Utility Company: CDS StoneRidge

Case ID: SWS-W-24-01

Comment: "In communicating with many people in this community, I find there are many, many questions about the proposed rate increase by this water utility. Some have requested a hearing by the IPUC Commissioners in our area here in Blanchard, as have I.

In addition, we would request a workshop with the IPUC Commissioners in the Blanchard area. This would be helpful in that a question and answer format would be helpful in clearing up so many questions about the rate increase proposal and the alleged reasons for the rate changes. There are many people here who do not have access to the Internet, and who are not on social media. There are many residents in remote, rural areas who are elderly and/or retired. An in-person workshop with the IPUC Commissioners in the Blanchard area would be ideal given the astounding implications of this proposed water rate increase.

Thank you."

The following comment was submitted via PUCWeb:

Name: Cheryl Baumann Submission Time: Mar 25 2024 2:08PM Email: <u>cheryl.baumann@gmail.com</u> Telephone: 208-659-0301 Address: 113 Forest Ridge Road Blanchard, ID 83804

Name of Utility Company: Stoneridge Utilities, LLC

Case ID: SWS-W-24-01

Comment: "Please convene a Public Hearing in the Stoneridge area where we live, Blanchard, Idaho. It would be in the best interest of all my neighbors, and myself and husband, that IPUC complete a forensic audit and investigation of Chan Karupiah's water utility and related businesses. Thank you for the consideration.

Scott and Cheryl Baumann"
