

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Tuesday, October 25, 2022 7:00:12 AM

The following comments were submitted via PUCWeb:

Name: Anthony Keys
Submission Time: Oct 24 2022 8:50PM
Email: tjkrash@gmail.com
Telephone: 208-442-7526
Address: 2125 N Workland dr.
Boise, ID 83704

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Hello, I am very concerned about the proposed request for rate increases. My irrigation system is plumbed to the city water with no irrigation supply available on my street. Irrigation is available in the neighborhood. If this proposition passes my bill will increase by 18 percent from \$254.01 to \$300.54 with the same 103 CCF usage. I am using a smart meter for the sprinklers with a redundant master valve and applying Zamzows huma green 3x a summer to help mitigate the water consumption. I own 0.29 acres with roughly half covered with grass. I will be forced to get rid of some of my lawn and my future children will not be able to enjoy it. I'm paying a majority of the bill for irrigation water, if public irrigation water is not available, I simply refuse to pay for drinking water improvements that impact 4 percent of my water usage. Don't approve this request or make irrigation water more readily available to property owners. This feels like Veolia purchased Suez with the intention to jack up rates for revenue on a limited resource in Idaho. Make sure they provide sufficient evidence of drinking water improvements, rather than calling standard operations "improvements". "

Name: Nicholas Schug
Submission Time: Oct 25 2022 6:40AM
Email: schugn@hotmail.com
Telephone: 208-724-3820
Address: 6625 W Hummel Dr
Boise, ID 83709

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "A 24.1% rate increase is outrageous. By the company's own admission on the friendly little notification card that they sent that this increase is little more than prying more money out of Idahoan's pockets. This increase should be scaled back tremendously if not denied outright."

Name: Bryan Gibby
Submission Time: Oct 24 2022 5:14PM
Email: bryangibby@gmail.com
Telephone: 208-240-7221
Address: 1321 N Owens St
Boise, ID 83704

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "1. Veolia claims to be "Your local water company." This is not true. They are a nationwide private for-profit company looking to increase that profit. 2. They did not invest "\$70 million" in our local water systems. They recently purchased SUEZ and it is possible that SUEZ may have invested an unspecified amount in our local water systems over the last years. 3. A 24% increase is an obscene money grab during a time of 9% annual inflation. That is more than double the current rate of already difficult inflation. 4. I remember the literature they sent to my home at the time of the merger promising that the merger would not result in rate increases. This rate increase is a rate increase, contrary to their own promises. "

Name: Alan Smith
Submission Time: Oct 24 2022 6:57PM
Email: alansmith2002@yahoo.com
Telephone: 208-695-4903
Address: 9695 W Calico Ct
Boise, ID 83709

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "I would like to submit a comment opposing the rate increase proposed by Veolia water corporation. Given the current economy an average increase for residential customers of 24% is too much. Additionally, I think that existing water customers are subsidizing growth and expansion, which should be paying their own way. Moreover, the agreement Suez (now Veolia) struck to acquire Eagle Water Corporation was very unfair to existing customers as they will subsidize the acquisition and improvements to that water system over a period of 5 years, when those customers in that area should have picked up the bill for their infrastructure improvement needs. This proposed rate adds insult to injury for consumers already feeling the pain of double-digit inflation and only exacerbates the issue by adding to people's monthly expenses. Please either deny this rate increase."

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Tuesday, October 25, 2022 9:00:07 AM

The following comment was submitted via PUCWeb:

Name: Gregory Stock
Submission Time: Oct 25 2022 8:28AM
Email: gregstock138@gmail.com
Telephone: 202-550-3290
Address: 2915 West Balata Crt
Meridian , ID 83646

Name of Utility Company: Veolia Water

Case ID: VEO-W-22-02

Comment: "Under no circumstances should the PUC grant the increase requested by Veolia. This increase is nearly three times the current rate of inflation and far above the rate of any wage increases. While I am certain Veolia's cost have increased, the requested increase of 24% is nothing less than an attempt to gouge the consumer. Please do not approve this increase! Thank you for your consideration."

From: [Jolene Bossard](#)
To: [Jan Noriyuki](#)
Subject: FW: Notice: A complaint was submitted to PUCWeb
Date: Tuesday, October 25, 2022 8:35:27 AM

From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>
Sent: Tuesday, October 25, 2022 7:01 AM
To: ConsumerComplaintsWeb <ConsumerComplaintsWeb@puc.idaho.gov>
Subject: Notice: A complaint was submitted to PUCWeb

The following complaint was submitted via PUCWeb:

Name: Eugene Salmon
Submission Time: Oct 24 2022 6:33PM
Email: gsalmon@q.com
Telephone: 208-424-7789
Address: 2246 LONGMOUNT
BOISE, ID 83706

Name of Utility Company: SALMON, EUGENE

Contacted Utility: No

Comment: "I've already stated my concern about the new foreign company controlling our water in the treasure valley; Boise area. Now we get a fancy post card from them today stating they will be raising rates up to .75 cents a day per residential account; that is almost \$30 mor a month per resident account - this will cause an uproar from the residents. They have done nothing to justify this, except buying new trucks and uniforms and buying out SUIEZ - I will not pay for it nor will 95 % of the residents of Boise - this is an outrage!!!- better do something about it "

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Tuesday, October 25, 2022 12:00:07 PM

The following comment was submitted via PUCWeb:

Name: Richard Brien
Submission Time: Oct 25 2022 11:17AM
Email: rsbrien@gmail.com
Telephone: 208-608-2760
Address: 1900 E RIDGECREST DR
BOISE, ID 83712

Name of Utility Company: Veolia Water

Case ID: VEO-W-22-02

Comment: "I concurrence of earlier comments, I too find it unacceptable that Veolia Water is requesting another rate increase for a necessary utility. It is unacceptable that our water utility is neither public nor locally owned. I would ask PUC to review the increase and deduct any overruns and expenses going to Veolia as profit, excessive leadership pay and shareholder gains."

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Tuesday, October 25, 2022 1:00:08 PM

The following comment was submitted via PUCWeb:

Name: Fred Genton
Submission Time: Oct 25 2022 12:53PM
Email: fredlgenton@gmail.com
Telephone: 208-336-1102
Address: 2014 N Hillway Drive
Boise , ID 83702-0924

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Two years ago, it was seen as outrageous when Suez asked for a 22% increase. Now Veolia is seeking a 24.1% increase. This rate request for an additional \$12.1 million per year is even more outrageous. The rate request must be studied very, very closely as this impacts all users in a negative and serious manner. A basic necessity and requirement like water should not be priced as if it was a commodity or discretionary option that could be done without. I sincerely hope the PUC will enforce a more middle ground and reasonable rate increase and not allow the Veolia proposal as submitted. "

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Tuesday, October 25, 2022 4:00:13 PM

The following comment was submitted via PUCWeb:

Name: Mark Parsons
Submission Time: Oct 25 2022 3:19PM
Email: MDParsons2687@gmail.com
Telephone: 208-870-3041
Address: 2687 W Neff St
Boise, ID 83702

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "I'm really ticked about the request to increase water rates by almost 25%... In a period of 8-9% inflation, what can possibly justify a 25% increase??? Really stinks for people on fixed incomes... "

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Tuesday, October 25, 2022 2:00:11 PM

The following comments were submitted via PUCWeb:

Name: mike morgan
Submission Time: Oct 25 2022 1:07PM
Email: MMIKE9645@GMAIL.COM
Telephone: 208-207-2517
Address: 4562 W Star Hollow Ct
Meridian, ID 83646-6853

Name of Utility Company: Veolia water co.

Case ID: VEO-W-22-02

Comment: "This rate increase needs to be rejected on the basis that it is abusive and a flagrant shift of cost to the imbedded water user base. the cost to include Eagle needs to be omitted as it is unfair to existing rate payers. This is a business decision made by Veolia to acquire Eagle and as such the cost should be spread over the Eagle users. I see no listing of current be nifits to the existing rate payers from the last rate increase. "

Name: Joseph Wright
Submission Time: Oct 25 2022 1:40PM
Email: alphametis@gmail.com
Telephone: 208-409-2917
Address: 2815 N. Arthur St.
Boise, ID 83703

Name of Utility Company: Veolia Water Idaho

Case ID: VEO-W-22-02

Comment: "Veolia is a multi-national corporation that is making billions of dollars in profit *FOR ITS SHAREHOLDERS* and maintaining and upgrading their water delivery systems should be part of the cost of their doing business, not price-gouging users that have no choice but to use their commodity. This is an outrageous price increase that ultimately goes to pay higher dividends to their stockholders. I already pay \$22.96 bi-monthly just for the "privilege" of being a customer, not including city franchise fee of \$1.38, safe drinking water fee of \$.50, and then whatever metered amount of water at multiple price/usage tiers. Isn't safe drinking water the whole point of having a water utility? Do not approve this rate increase, it is nothing but corporate greed. "
