

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Wednesday, November 2, 2022 10:00:07 AM

The following comment was submitted via PUCWeb:

Name: Lyndsey Mulherin
Submission Time: Nov 2 2022 9:56AM
Email: LYNDSEY.MULHERIN@GMAIL.COM
Telephone: 208-809-1217
Address: 5221 W Peg St
Boise, ID 83705

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "I do not support the proposed 24.1% rate hike by Veolia. Why should existing customers subsidize Veolia's acquisition of Eagle Water Company? Meter charges for former Eagle Water Company users are less than half of what other customers pay for the same water service. If Veolia wants to court Eagle customers with the promise of artificially low rates, that should come out of Veolia's pockets, not by increasing rates on existing customers. Eagle is one of the wealthiest zip codes in the valley. They don't need handouts from people who are already paying more while living on less. Furthermore, Veolia claims \$70 million in improvements but only \$18.9 million in investments are enumerated in Attachment 3. \$10.5 million of that is the acquisition of the Eagle Water Company — which is not an "improvement" at all. Expanding into Eagle does nothing to improve water service for Veolia users. That leaves only \$8.4 million in improvements that Veolia has made. Where is the other \$61.6 million they claim to have spent? If that is the basis for their proposed rate increase, it should be clearly enumerated in the application documents. It is not. As it stands, it seems that Veolia wants to increase rates not for improvements, but to fund their purchase of the Eagle Water Company and to pass along the regular costs of doing business to their customers. I am opposed to the proposed rate increase."

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Wednesday, November 2, 2022 5:00:06 PM

The following comments were submitted via PUCWeb:

Name: Suzi Aleksander
Submission Time: Nov 2 2022 4:27PM
Email: little_wing_1@yahoo.com
Telephone: 208-340-0630
Address: 6539 W Kangaroo Ct
Boise, ID 83714

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Comment: This water company has not justified the increase and this increase should be rejected. Their “major” improvements include about \$11.4M on two tanks and a filtration system, an unspecified amount on a truck that if purchased new might be about \$250k, and a maintenance technique that is *cheaper* than swabbing or traditional pigging. Regular maintenance is not something to raise prices for. Worse, the \$10.5M expenditure to expand their empire should NOT be the responsibility of current customers. This leaves nearly \$60M of unjustified expenses already- let alone this most recent attempt to raise rates. The cost of living crisis is already a huge issue in Boise, with skyrocketing mortgage rates and rents 36% higher than in 2020. Hard working Idahoans simply don't have the money to fund a foreign company that, as noted by Veolia's French CEO Estelle Brachlianoff in August 2022, has a six-month revenue of €7.8 BILLION. As the Commission in charge of Public Utilities, you are Idaho's last chance to stop greedy French companies from wiping out the bank accounts of Idahoans. Please reject this rate increase. "

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Wednesday, November 2, 2022 3:00:08 PM

The following comments were submitted via PUCWeb:

Name: Adam Liegner
Submission Time: Nov 2 2022 2:30PM
Email: surfer349@gmail.com
Telephone: 973-534-0750
Address: 3355 E Rivernest Ln
Boise, ID 83706

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "1. such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system and 2. legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system."

Name: Jayme Kogel
Submission Time: Nov 2 2022 2:14PM
Email: kogeljayme@gmail.com
Telephone: 530-524-1578
Address: 6039 West Torrylin St
Boise, ID 83714

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: " The case number is VEO-W-22-02. This large increase is not justified given the information Veolia has provided about how the money will be invested in the system and legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system. It's ridiculous and flagrant, as with much of the bs going on currently. "

Name: Robert Boyne
Submission Time: Nov 2 2022 2:56PM
Email: robertwboyne@gmail.com
Telephone: 970-581-1268
Address: 6464 S Solar Way
Boise, ID 83709

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Why should existing ratepayers pay for Veolia's acquisition of Eagle's water utility? We shouldn't be paying for their investment and their gain in assets unless we're owning it as a public and not a private entity. This is very clearly a cash-grab for Veolia. Many of the other listed projects should NOT be funded by ratepayers. Expansions should be paid by new homeowners and impact/hookup fees in the new areas and not existing ratepayers. Basic maintenance like cleaning pipes should already be covered. Only actual necessary investment upgrades beyond regular maintenance should be included in a rate rise. I how you go through their requests with a fine-tooth comb to find the legitimate portions, because it's clear the Veolia has come in as a foreign company and is trying to extract excessive profit while not providing any measurable increased benefit from rate payers in Idaho."

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Wednesday, November 2, 2022 2:00:07 PM

The following comments were submitted via PUCWeb:

Name: Logan Barclay
Submission Time: Nov 2 2022 1:45PM
Email: bogusbasinsucks@gmail.com
Telephone: 208-914-5171
Address: 3000 West Stewart Avenue
Boise, ID 83702

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "1. From what I can see, this large of an increase is not justified given the information Veolia has provided claims \$70 million in improvements, but only shows less than \$20 million, and half of that was to acquire Eagle's water system. 2. Why the hell are we being asked to finance their acquisitions? Why should I pay for a town I don't live in? 3. Are you really going to approve an increase in utility costs to Idahoans that are already struggling more than most with inflation and cost of living? Absurd."

Name: Kyle Riddle
Submission Time: Nov 2 2022 1:44PM
Email: K3riddle@outlook.com
Telephone: 530-570-4694
Address: Po Box 6381
Boise, ID 83707

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "I do not support the rate increase based on the following : 1. such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system and 2. legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system. "

Name: Adam Bridges
Submission Time: Nov 2 2022 1:38PM
Email: adam.bridges15@gmail.com
Telephone: 208-863-8035
Address: 6214 W Primrose St
Boise, ID 83704

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "1. Such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system and 2. legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system."

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Wednesday, November 2, 2022 4:00:06 PM

The following comments were submitted via PUCWeb:

Name: Samuel Garcia
Submission Time: Nov 2 2022 3:53PM
Email: arkoskailos@yahoo.com
Telephone: 208-250-4526
Address: 11696 W Tahiti Street
Boise, ID 83713

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "1. such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system and 2. legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system."

Name: Andrew Bray
Submission Time: Nov 2 2022 3:44PM
Email: andrewbray22@yahoo.com
Telephone: 217692596
Address: 10918 W Spring River St
Boise, ID 83709

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system, and legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system."

Name: Christopher Fowler
Submission Time: Nov 2 2022 3:50PM
Email: ccodyfowler@gmail.com
Telephone: 208-473-1288
Address: 3828 N Cole Road
Boise, ID 83704

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Normally I don't go out of my way to comment on these things but the rising prices across the board are getting out of control. No information or updates given to us by Veolia have justified such a steep increase in rate. It is also not the people's burden to pay for their acquisition of Eagle's water systems. Conglomerates owning public utilities are a menace as a whole and not a system that should be run for profit. Please do not allow these rate increases. "

Name: Annastasia Bright
Submission Time: Nov 2 2022 3:58PM
Email: annastasiabright@gmail.com
Telephone: 208-403-6828
Address: 7168 West Waverly Court
Boise, ID 83704

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "1. such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system and 2. legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system."

Name: Audrey Kuhlman
Submission Time: Nov 2 2022 3:35PM
Email: audi.kuhlman@gmail.com
Telephone: 406-595-4854
Address: 3320 n Taft st #2
Boise, ID 83704

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "This large of an increase is not justified given the information posted by this company about how the money will be spent. Our water bill should not have to be responsible paying for Eagles water system. "

Name: Janelle Yavruian
Submission Time: Nov 2 2022 3:39PM
Email: johnson.janelle@gmail.com
Telephone: 208-600-2285
Address: 4055 N La Mesita Way

Boise, ID 83702

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "1. Such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system. 2. Legal customers of Veolia's system should not be responsible for financing Veolia's acquisitions of Eagle's system."

Name: Valerie Cangie

Submission Time: Nov 2 2022 3:18PM

Email: valerie.cangie@gmail.com

Telephone: 541-430-0438

Address: 4792 S Tinker Ave

Boise, ID 83709

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Veolia asking to raise our rates by 20% AGAIN is absurd. We've already had our rates raised this year, and everything else is three times as expensive. There is no justification for this rate raise request. They just raised them this year. They do not need to raise them again while we're all economically hurting."
