

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Thursday, November 3, 2022 1:00:07 PM

The following comment was submitted via PUCWeb:

Name: JACK DYKSTRA
Submission Time: Nov 3 2022 12:48PM
Email: djamt@msn.com
Telephone: 406-890-0056
Address: 2942 S BROOKRIDGE WAY
BOISE, ID 83716

Name of Utility Company: VEOLIA

Case ID: VEO-W-22-02

Comment: "As a residential water customer, the recent Veolia rate increase request of 24.1% is excessive for the average family, working or retired. Given a historic 40 year average annual rate of U.S. inflation of about 3.2%, I request the Veolia increase be denied. It is remarkable that shortly after purchase of our prior water supplier, Suez, that Veolia would make such an outlandish request. Veolia is an international, publicly traded, for profit utility corporation. A 24.1% rate increase will only be good for management and shareholders. "

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Thursday, November 3, 2022 9:00:07 AM

The following comments were submitted via PUCWeb:

Name: Ben Pacheco
Submission Time: Nov 3 2022 8:28AM
Email: ben.pacheco307@gmail.com
Telephone: 307-421-6471
Address: 1393 N Nichole Ave
Boise, ID 83713

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Such a large increase in rates is not justified given the information veolia has provided about how the money will be invested back into the system. Also, legacy customers of veolia's system should not be the ones responsible for financing veolia's acquisition of eagle's system. This is a shameful request on behalf of Veolia."

very tight. I have been holding off on solar panel purchase until the net metering rates are resolved and will likely not purchase solar if the credit rates are reduced below what they charge."

[\[Open in the PUC Intranet application\]](#)

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Thursday, November 3, 2022 12:00:08 PM

The following comments were submitted via PUCWeb:

Name: P Ward
Submission Time: Nov 3 2022 11:08AM
Email: n@a
Telephone: 208-278-6263
Address: 3527 S Federal Way Ste 103
Boise, ID 83705

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "A 24.1% increase in pricing is absolutely not justified given Veolia's explanation, or lack thereof, of where the funds will be allocated. Current Idaho customers with no alternative water source are NOT responsible for providing funds for a FOREIGN OWNED public utility to increase its bottom line and market share. The application has no itemized list of the \$70m spent, with only \$11.4m accounted for in actual system improvements. A near equal \$10.4m spent on expanding Veolia's market share is listed in the justification of price increases. As noted earlier, captive customers are not responsible for increasing the market share of a private enterprise serving the public. "Veolia represents that if the Commission approves the request in full, customer bills would be adjusted by 24.1% and Company revenues would increase by 23.4% or \$12.1 million per year." With the listed rate increase Veolia would see not just an ROI but a \$800,000 profit in the first year of rate increase, and several million a year past that - with little likely staying in Idaho. The correct answer for system investments is some type of bond. Rate increases should be solely based on base operating costs of current infrastructure, not infrastructure changes or market acquisitions."

Name: Matthew Jerry
Submission Time: Nov 3 2022 11:10AM
Email: storied_parlay.0o@icloud.com
Telephone: 413-461-0561
Address: 5322 E Branchwood Dr
Boise, ID 83716

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "1. such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system. 2. legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system."

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Thursday, November 3, 2022 11:00:09 AM

The following comments were submitted via PUCWeb:

Name: David Martin
Submission Time: Nov 3 2022 10:41AM
Email: DAVe3283@gmail.com
Telephone: 208-391-2983
Address: 2308 N Carmen Ave
Boise, ID 83704

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "I do not feel a rate increase of this magnitude is justified, especially since their single largest expenditure was buying Eagle Water Company. There is no reason existing customers such as myself should pay them to acquire Eagle Water. That should be paid back by the Eagle Water customers, not every customer."

Name: johnny meehan
Submission Time: Nov 3 2022 10:58AM
Email: jjmeehan29@gmail.com
Telephone: 530-717-0942
Address: 4227 Emerald St
Boise, ID 83706

Name of Utility Company: veolia

Case ID: VEO-W-22-02

Comment: "Regarding Veolia rate increase 1. such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system and 2. legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system."

Name: John-Paul Stroud
Submission Time: Nov 3 2022 10:27AM
Email: johnpaulstroud@gmail.com
Telephone: 208-250-0027
Address: 2240 S Broadway Ave
Boise, ID 83706

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "The proposed rate increases are too high, and Veolia's reason for the increase is not sound."

From: [PUCWeb Notification](#)
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Subject: Notice: A comment was submitted to PUCWeb
Date: Thursday, November 3, 2022 10:00:07 AM

The following comments were submitted via PUCWeb:

Name: Catherine Carter
Submission Time: Nov 3 2022 9:40AM
Email: catherinecarter1553@outlook.com
Telephone: 208-761-2872
Address: 2711 N Hillway Dr
Boise, ID 83702

Name of Utility Company: veolia

Case ID: VEO-W-22-02

Comment: "I disagree with Veolia's proposed rate increase. Our water service has been lousy since they "improved" service a year or so ago. We have black flecks in our water which started when they tore up the streets to "improve".the service. We have complained about it, but were told to "do them a favor & empty our water heater!" Until they fix my water I won't agree with a price hike!"

Name: Chris Monier
Submission Time: Nov 3 2022 9:07AM
Email: chrismonier18@gmail.com
Telephone: 425-503-0711
Address: 1818 W. Panama St
Boise, ID 83705

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "1. such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system 2. legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system."

Name: Joe Edgar
Submission Time: Nov 3 2022 9:18AM
Email: atlanteanraint@gmail.com
Telephone: 208-321-9919
Address: 4911 North Collister Drive
Boise, ID 83703

Name of Utility Company: Veolla

Case ID: VEO-W-22-02

Comment: ". such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system and 2. legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system."

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Subject: Notice: A comment was submitted to PUCWeb
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The following comments were submitted via PUCWeb:

Name: Jesse Schmidt
Submission Time: Nov 3 2022 7:01AM
Email: jessexjames13@yahoo.com
Telephone: 208-703-4870
Address: 3932 S Constitution Way
Boise, ID 83706

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "1. such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system and 2. legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system."

Name: Kathryn Milburn
Submission Time: Nov 3 2022 7:57AM
Email: ktmlbrn@gmail.com
Telephone: 208-559-2621
Address: 9524 W Cascade St
Boise, ID 83704

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "The proposed increase for Veolia is far too high. Veolia claims over \$40million in investments, but has not provided clear accounting for where those investments have gone or will go. Veolia also chose to acquire Eagle's system, which is not a purchase that I, as a customer, should be on the hook for financing. At a time when Idahoans are already strapped by increasing costs and taxes, increasing the rates by 24% is more than excessive. "

Name: jasen Crisp
Submission Time: Nov 3 2022 7:15AM
Email: jasencrisp@gmail.com
Telephone: 208-703-1865
Address: 8019 W Wesley Dr
Boise, ID 83704

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "The company is scamming us to pay for Eagle water acquisition. This is price guaging and the initial acquisition of our water company should have never gone through. This is just so Veolia can make a larger return on their initial investment, and not about provididing or maintaining service levels. 24% increase is outrageous, and should be investigated for price guaging!"

Name: Ryan Keith

Submission Time: Nov 3 2022 7:41AM

Email: rkeith@floform.com

Telephone: 208-695-1537

Address: 2149 Deborah Pl

Boise, ID 83709

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "1. such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system and 2. legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system."

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The following comments were submitted via PUCWeb:

Name: Matthew Leslie
Submission Time: Nov 2 2022 7:40PM
Email: bracts_saddle.0e@icloud.com
Telephone: 208-830-6524
Address: 1534 E Holly St
Boise, ID 83712

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: " I strongly encourage folks to comment that 1. such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system and 2. legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system."

Name: Shane McGonigal
Submission Time: Nov 2 2022 9:03PM
Email: mcgonigal.shane@yahoo.com
Telephone: 208-243-7684
Address: 7391 W Prince St
Boise, ID 83714

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Such a large increase as is being proposed is not justified given the information Veolia has provided about how the money will be invested in the system. The numbers provided for what they've invested don't add up. Legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system."

Name: Alexander Cwalinski
Submission Time: Nov 2 2022 9:37PM
Email: alxptra@gmail.com
Telephone: 760-828-6849
Address: 2024 South Longmont Avenue
Boise, ID 83706

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "The Veolia website addressed Suez customers concerns over the merger regarding price/rate increases. Veolia stated that rates will remain the same. You can see that here: <https://www.veolianorthamerica.com/veolia-north-america-and-suez-faq> However, only months after the merger they are asking for a significant rate increase. Veolia wants a rate increase for infrastructure improvements that do not serve Boise. Asking Boise residents to for improvements to other cities is unacceptable. Further, Boise residents have faced rapid increases in property taxes, rental prices, and high inflation The amount of 24.1% is an exorbitant amount. Veolia should instead offer a 25% rate decrease to its customers. Further, Veolia offered to improve services following its merger with Suez, yet service has remained the same. There has been no tangible or realized benefit to Boise residents following this merger. Given Veolia's massive size and numerous paying customers, I ask that a rate cut of 25% be implemented as a source of relief for Boise residents."

Name: Connor Harris
Submission Time: Nov 2 2022 7:35PM
Email: cjh4rris@gmail.com
Telephone: 280-890-2189
Address: 1508 S Brooklawn Dr
Boise, ID 83709

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system. Legacy customers of veolia's system should not be responsible for financing veolia's acquisition of eagle's system."

Name: Aaron Null
Submission Time: Nov 2 2022 8:16PM
Email: airnull@gmail.com
Telephone: 815-922-0908
Address: 1221 N Garden St
Boise, ID 83706

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Why am I all of the sudden responsible for Veolia's acquisition of Eagle's system? How is this my responsibility as a landowner? "

Name: Andrew Gerard
Submission Time: Nov 2 2022 5:22PM
Email: bogart.rx@gmail.com
Telephone: 208-522-7869
Address: 3453 S Summerset Way
Boise, ID 83709

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system and 2. legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system. "

Name: Derek Blomquist
Submission Time: Nov 2 2022 6:48PM
Email: ourhouse011@gmail.com
Telephone: 986-224-4002
Address: 1318 N 23rd St
Boise, ID 83702

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "No way should veolia get a 24% increase, they haven't justified that expense nor should we have to pay for maintenance. They mistakenly bought Eagle water, don't make us pay for it."

Name: Perry Lea
Submission Time: Nov 2 2022 6:55PM
Email: perry@perrylea.com
Telephone: 208-863-2703
Address: 1554 N. Sunup Way
Eagle, ID 83616-7024

Name of Utility Company: Eagle

Case ID: VEO-W-22-02

Comment: "The proposal by Veolia to increase rates by 24.1% is ridiculous and not justifiable! Veolia has not been forthcoming or transparent with how that are spending their

capital not has provided justifiable reason for the increase. This is the second such increase in 2 years at a time inflation is rampant. Other water utilities are NOT raising rates. This is a classic example of municipalities privatizing basic human resources for profit. "

Name: John Siegmund
Submission Time: Nov 2 2022 9:54PM
Email: jd.s.snag1@gmail.com
Telephone: 986-888-4775
Address: 6835 W Irving Ln
Boise , ID 83704

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "I do not believe the price increase Veolia purposes is justified given the improvement information given by the company. Legacy customers should not be responsible for funding Veolia's acquisition of Eagle Water Company. "

Name: dan singleman
Submission Time: Nov 2 2022 5:23PM
Email: BarkBiden@gmail.com
Telephone: 208-867-5309
Address: 3400 bannock
nampa, ID 83686

Name of Utility Company: water

Case ID: VEO-W-22-02

Comment: "1. such a large increase is not justified given the information Veolia has provided about how the money will be invested in the system and 2. legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system."

Name: Taylor Turner
Submission Time: Nov 2 2022 9:02PM
Email: perm.sided.0b@icloud.com
Telephone: 208-381-4171
Address: 3187 S Millspur Way
Boise, ID 83716

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "I strongly oppose this increase. It is not justified given the little information Veolia has provided about how the money will be invested in the system and current customers of Veolia's system should not be responsible for their acquisition of Eagle's system."

Name: Shawna Gregory
Submission Time: Nov 2 2022 7:44PM
Email: shawna.r.gregory@gmail.com
Telephone: 571-926-6942
Address: 2147 S Tollgate Pl
Boise, ID 83709

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "I ask that the commission review this request in great detail and consider rejecting it. I am very concerned about the latest increase proposed by Veolia in a large part because it does not seem to be justified by big capital projects. I cannot make sense of how the company got to the \$70million of improvements that require an increase in what they are already getting. Are there projects missing that would add up to \$70 million? I worry that we have not been provided with enough details that would help me understand where the system needs upgrades. One of the glaring red flags in their summary of their proposal is the passed on cost for the acquisition of the Eagle Water Company. It is hard for me to understand why the existing customer base should pay for an unrelated business decision. I feel these sorts of costs should be borne by the shareholders and though the profit that the company makes. This acquisition does not increase my service like a true improvement project would and in fact they are attempting to increase my costs to support their expansion. If you approve passing on these sorts business strategy costs, you are hurting the existing customers without cleaner water or improved delivery. I find including these costs alongside infrastructure upgrades to be very misleading from the water company and it increases my concern about the validity of their claims of "improvement investments" that totaled \$70million from the last time they asked for an increase. "

Name: Nicholas Mendes
Submission Time: Nov 3 2022 6:47AM

Email: nick.mendes43@gmail.com
Telephone: 208-329-4170
Address: 6521 W Lucky Lane
Boise, ID 83714

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "I don't believe Veolia should be raising rates for water. 1 A large increase is not justified given the information Veolia has provided about how the money will be invested in the system. 2. Legacy customers of Veolia's system should not be responsible for financing Veolia's acquisition of Eagle's system. "

Name: Laura Basinger
Submission Time: Nov 2 2022 5:23PM
Email: ucanreachlaura@hotmail.com
Telephone: 208-863-9088
Address: 1260 N. Cumberland Dr.
Boise, ID 83704

Name of Utility Company: Viola Water

Case ID: VEO-W-22-02

Comment: "I would like request that the commission not approve Viola's request in full. I do not feel that the citizens of Boise should be billed to increase the companies revenues, 23.4% or \$12.1 million a year.. I understand increasing rates to improve our water and I support that but, not padding the company's bank account especially during the current economy."

Name: Thomas May
Submission Time: Nov 2 2022 9:39PM
Email: cogman@gmail.com
Telephone: 208-479-8212
Address: 10151 W Greenman Ct
Boise, ID 83709

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "This is an absurd request. They spent 10 million dollars buying other water companies and they want their customers to foot the bill? Even if they spent 60 million on improvement, the customers are expected to pay that back over 5 years from their 12 million dollar revenue increase? That's a ridiculous payback period for utility improvements, those investments far not commonly have 10 (12%), 20 (6%), or 50(2%) payback periods. If Veolia

has enough revenue to aggressively expand, they don't need more from customers to help."

Name: Darryl Beemer
Submission Time: Nov 2 2022 8:04PM
Email: beemer8@gmail.com
Telephone: 970-203-4338
Address: 7243 w Devonwood Dr
Boise, ID 83714

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "I oppose the rate increase as stated. Investments don't match the cost increase. It is predatory for what should be a public utility."

Name: Robert Saunders
Submission Time: Nov 2 2022 10:42PM
Email: keegansaun@gmail.com
Telephone: 208-615-1670
Address: 2501 W Spaulding St
Boise, ID 83705

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "This is a very large increase and I don't believe it is justified based on the improvements publicly disclosed. I think its a cop out to help pay for their acquisition of Eagle Water Co."

Name: Rebecca Sievers
Submission Time: Nov 2 2022 10:04PM
Email: beckysievers25@gmail.com
Telephone: 208-521-9042
Address: 5206 W PONDER ST
BOISE, ID 83705

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "VEO-W-22-02. Such a large increase in 2 years is not justified given the information Veolia has provided about investments into the system. Legacy customers of Veolia's system should not be responsible for financing Veolia's Eagle acquisition. These costs should not be passed onto the customer, considering it's a necessary utility. "

Name: SUZANNE KNORR
Submission Time: Nov 3 2022 12:44AM
Email: drywellboise@gmail.com
Telephone: 208-703-2453
Address: 11462 W HIGHLANDER RD
BOISE, ID 83709

Name of Utility Company: 11462 W HIGHLANDER ROAD

Case ID: VEO-W-22-02

Comment: "I would ask that the Idaho Public Utilities commission please consider these factors in the final decision to approve, deny, or modify Veolia's request to increase their utility cost by 24.1%. The Idaho population has experienced a significant increase in the cost of living, and the continual increases in utilities—water and power and sewage and gas and trash—is part of that increased cost of living for residents of the Treasure Valley. Twenty-four point one percent is a significant increase and salaries in Idaho are not increasing at nearly the rate of utility costs or inflation. Presumably, the proposed increase is decided at the corporate level rather than by the hard-working employees of Veolia here in Idaho. Assumably, it was also a corporate decision on the part of the Veolia to ask all subscribers in their service area to cover the cost of improvements to the recently acquired Eagle Water, improvements Veolia must have had some knowledge of before purchasing Eagle Water. Mostly likely, it was also a corporate decision which made Veolia's policy to not ask subscribers to cover new construction, as has been presented to the growing community of dry well owners in the southern part of Boise. Please consider the impact of a 24.1% increase to all subscribers in Veolia's service area. The cost of living here in the Treasure Valley should be considered rather than the existing rates of water service in other areas. Thank you for your time and consideration."

Name: Shawn Hadley
Submission Time: Nov 2 2022 5:23PM
Email: shawnrhadley@gmail.com
Telephone: 208-297-3545
Address: 9917 W Bronze St
Boise, ID 83709

Name of Utility Company: Veolia Water

Case ID: VEO-W-22-02

Comment: "An increase this large is not justified given the information Veolia has provided about how the money will be invested in any of their systems, also rates were already raised in 2020. Additionally, legacy customers of Veolia's service should not be financially responsible for paying for Veolia's acquisition of Eagle's water system."

Name: Charles Jones
Submission Time: Nov 3 2022 12:25AM
Email: charles.jones26@gmail.com
Telephone: 623-882-6322
Address: 2612 W Woodlawn Ave
Boise, ID 83702

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "I do not want veolia raising my rates"

Name: Anthony Day
Submission Time: Nov 2 2022 9:31PM
Email: aday.today@gmail.com
Telephone: 208-513-8532
Address: 320 W Boise Ave
Boise, ID 83706

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Veolia wants to raise our water rates by nearly 25 percent, that increase is absurd considering that many of the "improvements" I am expected to pay for include purchasing Eagle water. Why should I pay additional money for their acquisition? That makes no sense."

Name: Joshua Fisher
Submission Time: Nov 2 2022 10:43PM
Email: fish2902@gmail.com
Telephone: 208-308-0883
Address: 1040 E Carter St
Boise, ID 83706

Name of Utility Company: veola

Case ID: VEO-W-22-02

Comment: "there is no need for another price increase. 2 price increases in 3 years? It seems as though customers of this monopolized system are now being forced to pay for acquiring the eagle water company. "

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To: [Jan Noriyuki](#)
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The following comments were submitted via PUCWeb:

Name: Linda Griffitts
Submission Time: Nov 3 2022 3:39PM
Email: linda.griffitts@gmail.com
Telephone: 407-342-1950
Address: 5776 S. Maple Grove Road
Boise, ID 83709

Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Why is a French for-profit company coming into Idaho and raising rates immediately? They claim \$70 million in drinking water investments - that was Suez and Suez JUST raised the rates in May of 2021. Veolia made 28.51 billion euros in 2021, an increase of 9.6% This is blatant carpet-bagging. Reject this increase, we just financed their last profit margins. Reject cannibalistic capitalism on public utilities."
