

From: [PUCWeb Notification](#)
To: [Jan Noriyuki](#)
Subject: Notice: A comment was submitted to PUCWeb
Date: Monday, November 28, 2022 5:00:09 PM

The following comment was submitted via PUCWeb:

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Submission Time: Nov 28 2022 4:27PM
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Name of Utility Company: Veolia

Case ID: VEO-W-22-02

Comment: "Veolia wants to raise rates by 24.1% in a time of massive inflation. That seems hugely counter intuitive. They bought out another water company, made whatever improvements to that system, and they want all customers to pay for it whether or not they actually benefit from it. That also seems counter intuitive nor does it seem to be in the best interest of the consumer. In essence they are being asked to pay for a "benefit" they won't receive. Veolia bought out the company, improvements are the cost of business, not the cost to the consumer when the consumer doesn't benefit. Also, the "average" price hike will be \$7.59/month. However what is average? What size yard is that? If you have a larger yard then the higher cost won't be the average anymore. There are a lot of older people on fixed incomes on those larger lots. There are also a lot of people who just frankly don't want their water bill to increase by \$10, \$15, or even \$20 a month—especially when they receive zero benefit for their hard earned money. Veolia wants to make a 7% return. That's better than most stocks right now and what most people who live off their investments take out during retirement. Veolia created the problem, they incurred the debt, they took on the risk, so let them take a little longer to receive their desired rate of return. In the consumer view that is the cost of them doing business. If I haven't stated it enough the increase Veolia wants is completely unreasonable and wrong. There is no benefit to the customers who were there before their improvements. We know rates won't go down. We are in a state of huge inflation with a recession on the horizon and they want to squeeze more from us. Nope, don't think so. "
