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ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION
FOR THE YEAR ENDING 2010

2011 APR 18 AM 8:37

IDAHO PUBLIC UTILITIES COMMISSION

COMPANY INFORMATION

- 1 Give full name of utility Troy Hoffman Water Corporation
- 2 Date of Organization November 11, 1973
- 3 Organized under the laws of the state of Idaho
- 4 Address of Principal Office (number & street) 710 W Dalton Ave, Suite J
- 5 P.O. Box (if applicable) _____
- 6 City Coeur d'Alene
- 7 State Idaho
- 8 Zip Code 83815
- 9 Organization (proprietor, partnership, corp.) Corporation
- 10 Towns, Counties served Coeur d'Alene, Kootenai County

11 Are there any affiliated companies? (yes or no) No

If yes, attach a list with names, addresses & descriptions. Explain any services provided to the utility.

12 Contact Information	Name	Phone No.
President (Owner)	Ron Stadley	208-664-9858
Vice President	Ken Murren	208-664-9858
Secretary		
General Manager		
Complaints or Billing	All Service Electric	208-664-9858
Engineering		
Emergency Service	Ron Stadley	208-664-9858
Accounting	All Service Electric	208-664-9858

13 Were any water systems acquired during the year or any additions/deletions made to the service area during the year? No

If yes, attach a list with names, addresses & descriptions. Explain any services provided to the utility.

- 14 Where are the Company's books and records kept?
- Street Address 710 W Dalton Ave, Suite B
 - City Coeur d'Alene
 - State Idaho
 - Zip 83815

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION

NAME: Troy Hoffman Water Corporation

COMPANY INFORMATION (Cont.)

For the Year Ended 2010

15 Is the system operated or maintained under a service contract? Yes

16 If yes: With whom is the contract? All Service Electric
 When does the contract expire? Open ended
 What services and rates are included? Bookkeeping \$300/mo

17 Is water purchased for resale through the system? No

18 If yes: Name of Organization _____
 Name of owner or operator _____
 Mailing Address _____
 City _____
 State _____
 Zip _____

	Gallons/CCF	\$Amount
Water Purchased		

19 Has any system(s) been disapproved by the Idaho Department of Environmental Quality? No

If yes, attach full explanation

20 Has the Idaho Department of Environmental Quality recommended any improvements? No

If yes, attach full explanation

21 Number of Complaints received during year concerning:

Quality of Service	<u>0</u>
High Bills	<u>0</u>
Disconnection	<u>0</u>

22 Number of Customers involuntarily disconnected 0

23 Date customers last received a copy of the Summary of Rules required by IDAPA 31.21.01.701? June 2010

Attach a copy of the Summary

24 Did significant additions or retirements from the Plant Accounts occur during the year? No

If yes, attach full explanation and an updated system map

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION

NAME: Troy Hoffman Water Corporation

REVENUE & EXPENSE DETAIL For the Year Ended 2010

SUB ACCT	DESCRIPTION		
400 REVENUES			
1 460	Unmetered Water Revenue		
2 461.1	Metered Sales - Residential	<u>20,875</u>	
3 461.2	Metered Sales - Commercial, Industrial	<u>283</u>	
4 462	Fire Protection Revenue		
5 464	Other Water Sales Revenue		
6 465	Irrigation Sales Revenue		
7 466	Sales for Resale		
8 400	Total Revenue (Add Lines 1 - 7)		<u>21,158</u>
	(also enter result on Page 4, line 1)		
		Booked to Acct #	
9 *	DEQ Fees Billed separately to customers	Booked to Acct #	
10 **	Hookup or Connection Fees Collected	Booked to Acct #	
11 ***	Commission Approved Surcharges Collected		
401 OPERATING EXPENSES			
12 601.1-6	Labor - Operation & Maintenance		
13 601.7	Labor - Customer Accounts		
14 601.8	Labor - Administrative & General		
15 603	Salaries, Officers & Directors		
16 604	Employee Pensions & Benefits		
17 610	Purchased Water		
18 615-16	Purchased Power & Fuel for Power	<u>5,511</u>	
19 618	Chemicals		
20 620.1-6	Materials & Supplies - Operation & Maint.	<u>699</u>	
21 620.7-8	Materials & Supplies - Administrative & General	<u>874</u>	
22 631-34	Contract Services - Professional	<u>5,350</u>	
23 635	Contract Services - Water Testing	<u>620</u>	
24 636	Contract Services - Other		
25 641-42	Rentals - Property & Equipment		
26 650	Transportation Expense		
27 656-59	Insurance	<u>27</u>	
28 660	Advertising		
29 666	Rate Case Expense (Amortization)		
30 667	Regulatory Comm. Exp. (Other except taxes)		
31 670	Bad Debt Expense		
32 675	Miscellaneous		
33	Total Operating Expenses (Add lines 12 - 32, also enter on Pg 4, line 2)		<u>13,081</u>

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION

NAME: Troy Hoffman Water Corporation

INCOME STATEMENT

For the Year Ended

2010

SUB ACCT	DESCRIPTION		
1	Revenue (From Page 3, line 8)		<u>21,158</u>
2	Operating Expenses (From Page 3, line 33)	<u>13,081</u>	
3 403	Depreciation Expense	<u>9,991</u>	
4 406	Amortization, Utility Plant Aquisition Adj.		
5 407	Amortization Exp. - Other		
6 408.10	Regulatory Fees (PUC)	<u>50</u>	
7 408.11	Property Taxes	<u>559</u>	
8 408.12	Payroll Taxes		
9A 408.13	Other Taxes (list) DEQ Fees	<u>735</u>	
9B	State Building Fund	<u>10</u>	
9C			
9D			
10 409.10	Federal Income Taxes		
11 409.11	State Income Taxes	<u>10</u>	
12 410.10	Provision for Deferred Income Tax - Federal		
13 410.11	Provision for Deferred Income Tax - State		
14 411	Provision for Deferred Utility Income Tax Credits		
15 412	Investment Tax Credits - Utility		
16	Total Expenses from operations before interest (add lines 2-15)	<u>24,436</u>	
17 413	Income From Utility Plant Leased to Others		
18 414	Gains (Losses) From Disposition of Utility Plant		
19	Net Operating Income (Add lines 1, 17 & 18 less line 16)		<u>(3,278)</u>
20 415	Revenues, Merchandizing Jobbing and Contract Work		
21 416	Expenses, Merchandizing, Jobbing & Contracts		
22 419	Interest & Dividend Income		
23 420	Allowance for Funds used During Construction		
24 421	Miscellaneous Non-Utility Income		
25 426	Miscellaneous Non-Utility Expense		
26 408.20	Other Taxes, Non-Utility Operations		
27 409-20	Income Taxes, Non-Utility Operations		
28	Net Non-Utility Income (Add lines 20,22,23 & 24 less lines 21,25,26, & 27)		<u>-</u>
29	Gross Income (add lines 19 & 28)		<u>(3,278)</u>
30 427.3	Interest Exp. on Long-Term Debt		
31 427.5	Other Interest Charges		<u>909</u>
32	NET INCOME (Line 29 less lines 30 & 31), (Also Enter on Pg 9, Line 2)		<u>(4,187)</u>

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION

NAME: Troy Hoffman Water Corporation

ACCOUNT 101 PLANT IN SERVICE DETAIL

		For the Year Ended			2010
SUB ACCT	DESCRIPTION	Balance Beginning of Year	Added During Year	Removed During Year	Balance End of Year
1	301 Organization				\$ -
2	302 Franchises and Consents				\$ -
3	303 Land & Land Rights	\$ 9,272			\$ 9,272
4	304 Structures and Improvements				\$ -
5	305 Collecting & Impounding Reservoirs				\$ -
6	306 Lake, River & Other Intakes				\$ -
7	307 Wells				\$ -
8	308 Infiltration Galleries & Tunnels				\$ -
9	309 Supply Mains				\$ -
10	310 Power Generation Equipment				\$ -
11	311 Power Pumping Equipment	\$ 40,795			\$ 40,795
12	320 Purification Systems				\$ -
13	330 Distribution Reservoirs & Standpipes				\$ -
14	331 Trans. & Distrib. Mains & Accessories	\$ 9,498			\$ 9,498
15	333 Services				\$ -
16	334 Meters and Meter Installations	\$ 1,362			\$ 1,362
17	335 Hydrants				\$ -
18	336 Backflow Prevention Devices				\$ -
19	339 Other Plant & Misc. Equipment				\$ -
20	340 Office Furniture and Equipment				\$ -
21	341 Transportation Equipment				\$ -
22	342 Stores Equipment				\$ -
23	343 Tools, Shop and Garage Equipment				\$ -
24	344 Laboratory Equipment				\$ -
25	345 Power Operated Equipment				\$ -
26	346 Communications Equipment				\$ -
27	347 Miscellaneous Equipment				\$ -
28	348 Other Tangible Property				\$ -
29	TOTAL PLANT IN SERVICE	\$ 60,927	\$ -	\$ -	\$ 60,927

(Add lines 1 - 28) Enter beginning & end of year totals on Pg 7, Line 1

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION

NAME: Troy Hoffman Water Corporation

ACCUMULATED DEPRECIATION ACCOUNT 108.1 DETAIL

		For the Year Ended			2010
SUB ACCT	DESCRIPTION	Depreciation Rate %	Balance Beginning of Year	Balance End of Year	Increase or (Decrease)
1	304				\$ -
2	305				\$ -
3	306				\$ -
4	307				\$ -
5	308				\$ -
6	309				\$ -
7	310				\$ -
8	311	19.34%	\$ 10,990	\$ 20,981	\$ 9,991
9	320				\$ -
10	330				\$ -
11	331		\$ 5,698	\$ 5,698	\$ -
12	333				\$ -
13	334				\$ -
14	335				\$ -
15	336				\$ -
16	339				\$ -
17	340				\$ -
18	341				\$ -
19	342				\$ -
20	343				\$ -
21	344				\$ -
22	345				\$ -
23	346				\$ -
24	347				\$ -
25	348				\$ -
26	TOTALS (Add Lines 1 - 25)		\$ 16,688	\$ 26,679	\$ 9,991

Enter beginning & end of year totals on Pg 7, Line 7

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION

NAME: Troy Hoffman Water Corporation

BALANCE SHEET

		For the Year Ended		2010
		Balance	Balance	Increase
		Beginning	End of	or
SUB ACCT	DESCRIPTION	of Year	Year	(Decrease)
1 101	Utility Plant in Service (From Pg 5, Line 29)	\$ 60,927	\$ 60,927	\$ -
2 102	Utility Plant Leased to Others			\$ -
3 103	Plant Held for Future Use			\$ -
4 105	Construction Work in Progress			\$ -
5 114	Utility Plant Aquisition Adjustment			\$ -
6	Subtotal (Add Lines 1 - 5)	\$ 60,927	\$ 60,927	\$ -
7 108.1	Accumulated Depreciation (From Pg 6, Line 26)	\$ 16,688	\$ 26,679	\$ 9,991
8 108.2	Accum. Depr. - Utility Plant Lease to Others			\$ -
9 108.3	Accum. Depr. - Property Held for Future Use			\$ -
10 110.1	Accum. Amort. - Utility Plant in Service			\$ -
11 110.2	Accum. Amort. - Utility Plant Lease to Others			\$ -
12 115	Accumulated Amortization - Aquisition Adj.			\$ -
13	Net Utility Plant (Line 6 less lines 7 - 12)	\$ 44,239	\$ 34,248	\$ (9,991)
14 123	Investment in Subsidiaries			\$ -
15 125	Other Investments			\$ -
16	Total Investments (Add lines 14 & 15)	\$ -	\$ -	\$ -
17 131	Cash	\$ 3,654	\$ 7,502	\$ 3,848
18 135	Short Term Investments			\$ -
19 141	Accts/Notes Receivable - Customers			\$ -
20 142	Other Receivables	\$ 4,068	\$ 6,024	\$ 1,956
21 145	Receivables from Associated Companies			\$ -
22 151	Materials & Supplies Inventory			\$ -
23 162	Prepaid Expenses			\$ -
24 173	Unbilled (Accrued) Utility Revenue			\$ -
25 143	Provision for Uncollectable Accounts			\$ -
26	Total Current (Add lines 17 - 24, less line 25)	\$ 7,722	\$ 13,526	\$ 5,804
27 181	Unamortized Debt Discount & Expense			\$ -
28 183	Preliminary Survey & Investigation Charges			\$ -
29 184	Deferred Rate Case Expenses			\$ -
30 186	Other Deferred Charges			\$ -
31	Total Assets (Add lines 13, 16 & 26 - 30)	\$ 51,961	\$ 47,774	\$ (4,187)

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION

NAME: Troy Hoffman Water Corporation

BALANCE SHEET

		For the Year Ended		2010
LIABILITIES & CAPITAL		Balance	Balance	Increase
		Beginning	End of	or
SUB ACCT	DESCRIPTION	of Year	Year	(Decrease)
1	201-3 Common Stock	\$ 5,000	\$ 5,000	
2	204-6 Preferred Stock			
3	207-13 Miscellaneous Capital Accounts	\$ 4,272	\$ 4,272	\$ -
4	214 Appropriated Retained Earnings			
5	215 Unappropriated Retained Earnings	\$ 5,344	\$ 1,157	\$ (4,187)
6	216 Reacquired Capital Stock			
7	218 Proprietary Capital			
8	Total Equity Capital (Add Lines 1-5+7 less line 6)	\$ 14,616	\$ 10,429	\$ (4,187)
9	221-2 Bonds			
10	223 Advances from Associated Companies			
11	224 Other Long - Term Debt	\$ -	\$ 37,345	\$ 37,345
12	231 Accounts Payable			
13	232 Notes Payable	\$ 37,345	\$ -	\$ (37,345)
14	233 Accounts Payable - Associated Companies			
15	235 Customer Deposits (Refundable)			
16	236.11 Accrued Other Taxes Payable			
17	236.12 Accrued Income Taxes Payable			
18	236.2 Accrued Taxes - Non-Utility			
19	237-40 Accrued Debt, Interest & Dividends Payable			
20	241 Misc. Current & Accrued Liabilities			
21	251 Unamortized Debt Premium			
22	252 Advances for Construction			
23	253 Other Deferred Liabilities			
24	255.1 Accumulated Investment Tax Credits - Utility			
25	255.2 Accum. Investment Tax Credits - Non-Utility			
26	261-5 Operating Reserves			
27	271 Contributions in Aid of Construction			
28	272 Accum. Amort. of Contrib. in Aid of Const. **	\$ 12,859	\$ 12,859	
29	281-3 Accumulated Deferred Income Taxes			
30	Total Liabilities (Add lines 9 - 29)	\$ 50,204	\$ 50,204	\$ -
31	TOTAL LIABILITIES & CAPITAL (Add lines 8 & 30)	\$ 64,820	\$ 60,633	\$ (4,187)

** Only if Commission Approved

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION

NAME: Troy Hoffman Water Corporation

STATEMENT OF RETAINED EARNINGS

For the Year Ended 2010

1	Retained Earnings Balance @ Beginning of Year	\$ 5,344
2	Amount Added from Current Year Income (From Pg 4, Line 32)	\$ (4,187)
3	Other Credits to Account	_____
4	Dividends Paid or Appropriated	_____
5	Other Distributions of Retained Earnings	_____
6	Retained Earnings Balance @ End of Year	<u>\$ 1,157</u>

CAPITAL STOCK DETAIL

7	Description (Class, Par Value etc.)	No. Shares	No. Shares	Dividends
		Authorized	Outstanding	Paid
	Common, \$1.00 par	5000	5000	\$ -

	_____			\$ -

DETAIL OF LONG-TERM DEBT

8	Description	Interest Rate	Year-end Balance	Interest Paid	Interest Accrued
	All Service Electric - prepping for new pump install	7.50%	\$ 6,728.72	\$ -	\$ -
	Northstar - prepping for new pump install	7.50%	\$ 7,880.00	\$ -	\$ -
	Ken Murren - the new pump	7.50%	\$ 22,736.28	\$ 909.48	

	Totals		\$ 37,345.00	\$ 909.48	\$ -

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION

NAME: Troy Hoffman Water Corporation

SYSTEM ENGINEERING DATA

For the Year Ended 2010

- 1 Provide an updated system map if significant changes have been made to the system during the year.
- 2 Water Supply:

Pump Designation or location	Rated Capacity (gpm)	Type of Treatment:		Annual Production (000's Gal.)	Water Supply Source (Well, Spring, Surface Wtr)
		(None, Chlorine Fluoride Filter etc.)			
Pumphouse - corner of Hoffman Ave and Anne St	#1 300	None			Well
	#2 190	None			Well
TOTALS				0	

- 3 System Storage:

Storage Designation or Location	#	Total Capacity 000's Gal.	Usable Capacity 000's Gal.	Type of Reservoir (Elevated Pressurized Boosted)		Construction (Wood, Steel Concrete)
				Pressurized	Boosted	
Pumphouse - corner of Hoffman Ave and Anne St	#1	4,000	4000	Pressurized		Steel
	#2	3,000	3000	Pressurized		Steel

(Duplicate form and attach if necessary. Asterisk facilities added this year.)

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION

NAME: Troy Hoffman Water Corporation

SYSTEM ENGINEERING DATA Continued

For the Year Ended

2010

4 Pump information for ALL system pumps, including wells and boosters.

Designation or Location & Type of Pump**	Rated Horse power (hp)	Rated Capacity (gpm)	Discharge Pressure (psi)	Energy used this Year (Kwh)
Corner of Hoffman Ave and Anne Street				
Submersible	30	300		
Corner of Hoffman Ave and Anne Street				
Submersible	20	190		

** Submit pump curves unless previously provided or unavailable. Asterisk facilities added this year.

Attach additional sheets if inadequate space is available on this page.

5 If Wells are metered:

What was the total amount pumped this year? 000's gal. _____

What was the total amount pumped during peak month? 000's gal. _____

What was the total amount pumped on the peak day? gal. _____

6 If customers are metered, what was the total amount sold in peak month? 000's gal. 10,071,000

7 Was your system designed to supply fire flows? Yes

If Yes: What is current system rating? Unknown

8 How many times were meters read this year? 4

During which months? April, June, August and October

9 How many additional customers could be served with no system improvements
except a service line and meter? Less than 5%

How many of those potential additions are vacant lots? Less than 3%

10 Are backbone plant additions anticipated during the coming year? No

If Yes, attach an explanation of projects and anticipated costs!

11 In what year do you anticipate that the system capacity (supply, storage or distribution)
will have to be expanded? None

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION

NAME: Troy Hoffman Water Corporation

SYSTEM ENGINEERING DATA Continued

For the Year Ended

2010

FEET OF MAINS

1	Pipe Size	In Use	Installed	Abandoned	In Use
		Beginning Of Year	During Year	During Year	End of Year
	8" Code	1600			1600
	6"	3850			3850
	4"	2263			2263
	6"	3040			3040
	4"	1237			1237

CUSTOMER STATISTICS

- 2 Metered:
 - 2A Residential
 - 2B Commercial
 - 2C Industrial
- 3 Flat Rate:
 - 3A Residential
 - 3B Commercial
 - 3C Industrial
- 4 Private Fire Protection
- 5 Public Fire Protection
- 6 Street Sprinkling
- 7 Municipal, Other
- 8 Other Water Utilities
- TOTALS (Add lines 2 through 8)

Number of Customers		Thousands of Gallons Sold	
This Year	Last Year	This Year	Last Year
146	146	22,697	25,403
1	1	350	468
147	147	23,047	25,871

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION

CERTIFICATE

State of Idaho)
) ss
County of Kootenai)

WE, the undersigned Ron Stadley
and _____
of the Troy Hoffman Water Corporation

utility, on our oath do severally say that the foregoing report has been prepared under our direction, from the original books, papers and records of said utility; that we have carefully examined same, and declare the same to be a correct statement of the business and affairs of said utility for the period covered by the report in respect to each and every matter and thing therein set forth, to the best of our knowledge, information and belief.


(Chief Officer)


(Officer in Charge of Accounts)

Subscribed and Sworn to Before Me

this 14 day of April, 2011

Anne Weadick
NOTARY PUBLIC



My Commission Expires September 5, 2012

gdk/excel/jnelson/anulrpts/wtrannualrpt

Troy Hoffman Water Corp.

710 W Dalton Ave, Suite J

Coeur d'Alene, ID 83815

Office: 208-664-9858

Emergency: 208-929-8298

Office Hours: 7am-4pm, Monday-Friday

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IDAHO PUBLIC
UTILITIES COMMISSION

SUMMARY OF RULES AND REGULATIONS OF THE IDAHO PUBLIC UTILITIES COMMISSION GOVERNING CUSTOMER RELATIONS OF WATER PUBLIC UTILITIES

This is a summary of the rules for termination of service for all Troy Hoffman Water Corp customers as determined by the Idaho Public Utilities Commission. An explanation of our Rate Schedule has also been included.

DEPOSITS/PAYMENT GUARANTEES

The Idaho Public Utilities Commission rules and regulations allow utilities to ask for deposits or payment guarantees under specific conditions. At this time, Troy Hoffman Water Corp does not require deposits or payment guarantees.

RULES FOR SERVICE TERMINATION

A utility may terminate service to a customer without his/her permission after adequate notice for the following reasons:

1. Failure to pay an undisputed past due bill or written or electronic payment drawn on an account with insufficient funds.
2. Failure to make security deposit where it is required.
3. Failure to abide by terms of a payment arrangement.
4. Customer or applicant misrepresented their identity for the purpose of obtaining utility service.
5. Customer or applicant denied or prevented the utility's access to the meter.
6. Willful waste of service through improper equipment or otherwise.
7. Customer or applicant is a minor not competent to contract as defined by Idaho Code.
8. Customer or applicant owes money on an existing or previous account.

A utility may deny or terminate service without prior notice to the customer or applicant and without his/her permission for one or more of the following reasons:

1. A situation exists that is immediately dangerous to life, physical safety or property.
2. The utility is ordered to terminate service by any court, the Commission or other duly authorized public authority.
3. The service is obtained, diverted or used without the authorization or knowledge of the utility.
4. The utility has attempted to notify the customer of termination, but has been unable to make contact.

NOTIFICATION

1. A billing may be considered past due fifteen (15) days after the billing date. A written notice of termination must be mailed at least seven (7) days before the proposed termination date.
2. At least twenty four (24) hours before the service is terminated, another attempt shall be made to contact the customer in person or by telephone.
3. If service is not terminated within twenty one (21) calendar days after the proposed termination date, another seven (7) day and twenty four (24) hour notice is required.
4. No additional notice is required if upon receipt of a termination notice the customer makes a payment arrangement and fails to keep it or tenders a written or electronic payment drawn on an account with insufficient funds.

WHEN TERMINATION IS NOT ALLOWED

1. The past due billing is less than \$50 or two (2) months of service, whichever is less.
2. The unpaid billing is for service to another customer.
3. The unpaid bill results from the purchase of non-utility goods or services.
4. Terminations are not allowed on weekends or legal holidays.

PAYMENT ARRANGEMENTS

Troy Hoffman Water Corp may assist you by making payment arrangements not requiring immediate payment in full, if you contact us prior to the date service is to be terminated to arrange such a payment plan.

MEDICAL EMERGENCY

If the customer or a member of the customer’s family is seriously ill or has a medical emergency, the utility will postpone termination of service for thirty (30) days if a written certificate signed by a licensed physician or public health official is received.

An informal or formal complaint concerning the termination may be filed directly with the utility. If the customer is dissatisfied with the proposed resolution of the complaint, they may contact the:

Idaho Public Utilities Commission
 PO Box 83720
 Boise, ID 83720-0074
 800-432-0369
www.puc.idaho.gov

Termination of service is prohibited while a complaint is pending with the Idaho Public Utilities Commission or with a court in the State of Idaho.

A complete set of customer Rules and Regulations are on file with the Idaho Public Utilities Commission and on the website.

RATE SCHEDULE INFORMATION

All Troy Hoffman Water Corp customers are metered accounts. The monthly minimum charge for service shall be the following:

Residential ¾" Meters	
First 3,000 Gallons	\$5.50
Each Additional 1,000 Gallons	\$0.60
Commercial 1" Meters	
First 3, 000 Gallons	\$7.50
Each Additional 1,000 Gallons	\$0.60
Non-recurring Charges	
Hookup fees for new customers	\$458.00
Reconnect terminated service	\$10.00
Reconnect existing service, New Owner	\$10.00
Returned Check Fee	\$15.00

Meters are read approximately every 60 days on or about the 31st of that month, except during the winter months when meters are inaccessible. For these bills, generated in December and February, only the charges relating to minimum gallon usage are assessed. Meters are again read in April and any gallon overage is computed and assessed at that time.