

## DECISION MEMORANDUM

**TO: COMMISSIONER KJELLANDER  
COMMISSIONER REDFORD  
COMMISSIONER SMITH  
COMMISSION SECRETARY  
LEGAL  
WORKING FILE**

**FROM: BEVERLY BARKER**

**DATE: MAY 16, 2014**

**RE: INTERMOUNTAIN GAS TARIFF ADVICE NO. 14-01  
PROPOSED CHANGES TO GENERAL SERVICE PROVISIONS AND  
CERTAIN NON-RECURRING CHARGES**

### BACKGROUND

On April 22, 2014, Intermountain Gas filed a Tariff Advice proposing to revise Sections A and B of its General Service Provisions. In addition to describing the terms and conditions of providing service to customers, Section A includes non-recurring charges that apply to customers under specific circumstances. Staff and the Company have worked together to update, clarify and streamline the tariff.

### STAFF ANALYSIS

Most of Sections A and B of the Company's General Service Provisions have not been updated since the 1980s. It contains provisions reflecting practices that conflict with the requirements of the Commission's Utility Customer Relations Rules (UCRR 31.21.01) as well as charges for services that have not been reviewed or updated for quite some time.

The Company has agreed to new terms and conditions for reconnection of service, including restoration of service on evenings and weekends. Existing charges for reconnection are \$20 during business hours/\$40 after hours. The Company is proposing modest price increases for reconnections, with the resulting prices consistent with prices previously approved by the Commission for other energy utilities. The Company is proposing a new tiered pricing structure as follows:

Weekdays except holidays

\$22 if satisfactory payment arrangements are made between 8 a.m. and 4:30 p.m.

\$44 if satisfactory payment arrangements are made after 4:30 p.m. through 7:00 p.m.

If arrangements are made during hours other than above, reconnection shall be made on the following calendar day.

Weekends and holidays

\$50 if reconnection is completed on a weekend or holiday

In case of a medical emergency or disconnection in error, service will be restored the same day, including weekends and holidays.

The Company is proposing to eliminate the following charges for services no longer routinely performed:

\$76 for installation of an excess flow valve

\$20 normal business hours/\$30 after hours for diagnostic service and pilot maintenance

The Company currently provides diagnostic service such as meter tests and leak checks on an as-needed basis without charge to the customer.

The Company is also proposing to eliminate the provision of one free collection visit (\$15 charge) to a customer's premises within a 12 consecutive month period.

Based on information provided by the Company, Staff estimates that the net effect of these changes will be less than \$20,000 revenue increase annually.

**STAFF RECOMMENDATION**

Staff recommends approval of the proposed changes to Intermountain Gas' Tariff with an effective date of May 26, 2014.

**COMMISSION DECISION**

Does the Commission wish to approve the proposed changes to Intermountain Gas' Tariff with an effective date of May 26, 2014?

  
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Beverly Barker

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