

Jean Jewell

From: secretary
Sent: Tuesday, April 29, 2003 10:02 AM
To: Barb Barrows; Ed Howell; Janet Bahora; Jean Jewell
Subject: FW: Case # ATL-E-03-1

From: Doris Helge[SMTP:SEMINARS@EMOTIONALSTRENGTH.COM]
Sent: Tuesday, April 29, 2003 8:47:30 AM
To: secretary
Subject: Fw: Case # ATL-E-03-1
Auto forwarded by a Rule

----- Original Message -----

From: Doris Helge
To: ipuc@puc.state.id.us
Sent: Tuesday, April 29, 2003 7:17 AM
Subject: Fw: Case # ATL-E-03-1

----- Original Message -----

From: Doris Helge
To: ipuc@puc.state.id.us
Sent: Monday, April 28, 2003 7:47 PM
Subject: re: Case # ATL-E-03-1

Re: Case# ATL-E-03-1

Dear Commission Secretary:

Today, a document was delivered from citizens of Atlanta re: the Atlanta Power Company.

THIS IS AN ADDENDUM TO THAT DOCUMENT.

In that document when we "reserved the right to amend and plea further." This e-mail is an addendum from two of the signers, Bill Uhl and Doris Helge, who are both Atlanta Power customers.

THIS ADDENDUM REGARDS PREJUDICIAL TREATMENT OF CUSTOMERS OF ATLANTA POWER COMPANY

Atlanta Power has a history of "crying poor" to the P.U.C., but revenue is: 1.) inadequately collected and 2.) collected in a discriminatory manner.

We have notified P.U.C. staff of this fact in the past, but no action has been taken.

The following is an example of prejudicial treatment of customers:

4/29/2003

By not following AP Tariff No. 1, original sheet No. 12, Master Metering Standards, Atlanta Power (AP) appears to discriminate in favor of some customers and against others, on a regular basis.

Note that "tenant" means any person who intends to rent for a period of not less than one month. In Section D, "multi-occupant residential buildings" requesting new service after the effective date of these rules and regulations, shall have each unit individually metered by the company. P.U.C. is aware that: 1.) there are rooms rented by the month (and longer), and 2.) the rentals are not separately metered. The P.U.C. is also aware of the retail business run from a building separate from the owner's house, which is not separately metered.

If the tariff was enforced, AP: 1.) would have more income and 2.) could lower the rates for other customers.

The fact that exceptions are made for some customers and not for others – the A.P. tariff and the P.U.C. regulations are bent for some customers but not for others – indicates prejudicial treatment. P.U.C. rules and regulations prohibit discrimination and prejudicial treatment. P.U.C. rules and regulations dictate that utilities treat all customers equally).

Bill Uhl and Doris Helge
(customers of Atlanta Power Co.)
P. O. Box 32
Atlanta, ID 83601