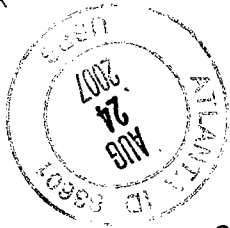


8-24-07

✓ Men Ack
sent 8-28-07
✓ to AW

✓ to Comm
c. H



SANDRA ANNE Nye
P.O. Box 42
29 E. ALPINE
ATLANTA, IDAHO 83601

IDAHO PUBLIC UTILITIES COMMISSION
P.O. BOX 83720
BOISE, IDAHO 83720-0074

RECEIVED
2007 AUG 27 A 8:19
IDAHO PUBLIC UTILITIES COMMISSION

ATTN: COMMISSIONERS RE: CASE # ATL - E - 07 - 01

PLEASE ACCEPT MY WRITTEN COMMENTS ABOUT ATLANTA'S POWER SITUATION. ATLANTA POWER CUSTOMERS ARE CONFUSED ABOUT THE FUTURE OF WHAT MAY OR MAY NOT HAPPEN WITH OUR ELECTRICITY. BECAUSE OF A LIMITED TIME FRAME THE FOLLOWING IS A LIST OF ISSUES THAT MANY OF US FEEL NEED TO BE ADDRESSED IN A TIMELY MANNER, FOLLOWING THE FAILURE OF THE DAM FAILURE AT KIRBY DAM...

1. ATLANTA RESIDENTS CONTINUE TO PAY MONTHLY BILLS EVEN WITHOUT FULL TIME POWER.
2. POWER HOURS ARE NOT MADE PUBLIC KNOWLEDGE TO EVERYONE - NOT ALWAYS CONVENIENT TO OUR NEEDS.
3. MANY RESIDENTS / CUSTOMERS USE GENERATORS WHICH REQUIRE GASOLINE, & MAINTENANCE. THEY ARE ALSO USING EXTRA BATTERIES FOR FLASHLIGHTS, KEROSENE, PROPANE, AND CANDLES.
4. PERISHABLE FOOD IN REFRIGERATORS AND FREEZERS IS DIFFICULT TO KEEP AND EXPENSIVE TO ORDER AND REPLENISH.
5. AS MANY CUSTOMERS CAN TESTIFY - POWER OUTAGES ARE HARD ON APPLIANCES.

6. BACK UP GENERATOR PROMISED IN YEARS PAST HAS NOT BEEN AVAILABLE.
7. REGULAR MAINTENANCE & UPKEEP EITHER DIDN'T FOREWARN ENSURING PROBLEMS &/OR POWER CUSTOMERS WERE NOT PROVIDED INFORMATION OF WHAT THEY SHOULD EXPECT TO BE PREPARED FOR.
8. PUBLIC MEETINGS AND NOTICES HAVE NOT BEEN HELD AND POSTED ABOUT THE STATUS OF REPAIRS AND RETURN TO 24 HOUR POWER.
9. SHOULD THE IPUC APPROVE ANOTHER RATE INCREASE, BE ADVISED THAT CUSTOMERS ARE CONSIDERING AND RESEARCHING OTHER RESOURCES WHETHER PROPANE OR SOLAR. NEEDLESS TO SAY, THIS WOULD BE AN ADDITIONAL BURDEN ON THE ATLANTA POWER INCOME AS WELL AS ANY REMAINING CUSTOMERS THAT CAN NOT AFFORD TO INVEST IN ALTERNATIVE RESOURCES.

AGAIN PLEASE TAKE THESE COMMENTS INTO CONSIDERATION.

Sincerely,

Jandra Anne Ny

