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IDAHO PUBLIC
UTILITIES COMMISSION

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE APPLICATION)
OF AVISTA CORPORATION FOR THE)
AUTHORITY TO INCREASE ITS RATES)
AND CHARGES FOR ELECTRIC AND)
NATURAL GAS SERVICE TO ELECTRIC)
AND NATURAL GAS CUSTOMERS IN THE)
STATE OF IDAHO)

CASE NO. AVU-E-10-01
CASE NO. AVU-G-10-01

DIRECT TESTIMONY
OF
TARA L. KNOX

FOR AVISTA CORPORATION

(ELECTRIC AND NATURAL GAS)

1 I. INTRODUCTION

2 Q. Please state your name, business address and
3 present position with Avista Corporation?

4 A. My name is Tara L. Knox and my business address
5 is 1411 East Mission Avenue, Spokane, Washington. I am
6 employed as a Senior Regulatory Analyst in the State and
7 Federal Regulation Department.

8 Q. Would you briefly describe your duties?

9 A. I am responsible for preparing the regulatory
10 cost of service models for the Company, as well as
11 providing support for the preparation of results of
12 operations reports.

13 Q. Would you describe your educational background
14 and professional experience?

15 A. Yes. I am a graduate of Washington State
16 University with a Bachelor of Arts degree in General
17 Humanities in 1982, and a Master of Accounting degree in
18 1990. As an employee in the State and Federal Regulation
19 Department at Avista since 1991, I have attended several
20 ratemaking classes, including the EEI Electric Rates
21 Advanced Course that specializes in cost allocation and
22 cost of service issues. I have also been a member of the
23 Cost of Service Working Group and the Northwest Pricing and
24 Regulatory Forum, which are discussion groups made up of
25 technical professionals from regional utilities and

1 utilities throughout the United States and Canada concerned
2 with cost of service issues.

3 **Q. What is the scope of your testimony in these**
4 **proceedings?**

5 A. My testimony and exhibits will cover the
6 Company's electric and natural gas cost of service studies
7 performed for this proceeding. Additionally, I am
8 sponsoring the electric and natural gas revenue
9 normalization adjustments to the test year results of
10 operations and the proposed retail revenue credit rate to
11 be used in the Power Cost Adjustment mechanism. I will
12 also provide an overview of the electric load research
13 study that was recently completed by the Company. A table
14 of contents for my testimony is as follows:

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27 **Q. Are you sponsoring any Exhibits with your pre-**
28 **filed testimony?**

29 A. Yes. I am sponsoring Exhibit No. 13 composed of
30 six schedules as follows: Schedule 1, retail revenue credit

1 rate calculation; Schedule 2, electric cost of service
2 study process description; Schedule 3, electric cost of
3 service study summary results; Schedule 4, load research
4 study report; Schedule 5, natural gas cost of service study
5 process description; and Schedule 6, natural gas cost of
6 service summary results.

7 Q. Were these exhibits prepared by you or under your
8 direction?

9 A. Yes, they were.

10 **II. REVENUE NORMALIZATION**

11 **Electric Revenue Normalization**

12 Q. Would you please describe the electric revenue
13 adjustment included in Company witness Ms. Andrews pro
14 forma results of operations?

15 A. Yes. The electric revenue normalization
16 adjustment represents the difference between the Company's
17 actual recorded retail revenues during the twelve months
18 ended December 2009 test period and retail revenues on a
19 normalized (pro forma) basis. The total revenue
20 normalization adjustment increases Idaho net operating
21 income by \$3,620,000, as shown in column (z) on page 6 of
22 Ms. Andrews Exhibit No.12, Schedule 1. The revenue
23 normalization adjustment consists of three primary
24 components: 1) re-pricing customer usage (adjusted for any
25 known and measurable changes) at present base tariff rates

1 in effect, 2) adjusting customer loads and revenue to a
2 12-month calendar basis (unbilled revenue adjustment), and
3 3) weather normalizing customer usage and revenue¹.

4 **Q. Since these three elements are combined into a**
5 **single adjustment, would you please identify the impact**
6 **(before taxes and revenue related expenses) of each**
7 **component?**

8 A. Yes. The re-pricing of billed usage comprises
9 the majority of the change in test year revenue. The
10 combined impact of the rate increase effective August 1,
11 2009 and the elimination of revenue and amortization
12 expense from adder schedules (Schedule 59 Residential
13 Exchange, and Schedule 91 Public Purpose Tariff Rider²) is
14 an increase of \$9,302,000. Revenue from unbilled calendar
15 usage compared to the amount included in results of
16 operations is a reduction of \$134,000³. Finally, the
17 weather normalization adjustment reduces revenue by
18 \$3,497,000. The combined impact of these elements is an
19 increase of \$5,671,000 which, after revenue-related
20 expenses and income taxes, results in the increase to net
21 operating income of \$3,620,000.

¹ Documentation related to this adjustment is detailed in the Knox workpapers accompanying this case.

² City Franchise Fee and Power Cost Adjustment revenues are eliminated in separate adjustments.

³ The unbilled adjustment consists of removing December 2008 usage billed in January 2009 from the 2009 test year, adding December 2009 usage billed in January 2010 to the 2009 test year, and re-pricing the net adjustment to usage at the base rates presently in effect.

1 **Q. Would you please briefly discuss electric weather**
2 **normalization?**

3 A. Yes. The Company's weather normalization
4 adjustment calculates the change in kWh usage required to
5 adjust actual loads during the twelve months ended December
6 2009 test period to the amount expected if weather had been
7 normal. This adjustment incorporates the effect of both
8 heating and cooling on weather-sensitive customer groups.
9 The weather adjustment is developed from regression
10 analysis of five years of billed usage per customer and
11 billing period heating and cooling degree-day data. The
12 resulting seasonal weather sensitivity factors (use-per-
13 customer-per-heating degree-day and use-per-customer-per-
14 cooling degree-day) are applied to monthly test period
15 customers and the difference between normal heating/cooling
16 degree-days and monthly test period observed
17 heating/cooling degree-days.

18 **Q. Have the seasonal weather sensitivity factors**
19 **been updated since the last rate case?**

20 A. No. Regression analysis was performed on 2004
21 through 2008 billing data which resulted in higher
22 sensitivity factors. Use of these higher sensitivity
23 factors would have resulted in a greater reduction in usage
24 which in turn would have increased the current rate
25 request. In an effort to present a conservative estimate

1 of the impact of abnormal weather during 2009 (beneficial
2 to customers), the Company elected to stay with the
3 previous factors.

4 **Q. What data did you use to determine "normal"**
5 **heating and cooling degree days?**

6 A. Normal heating and cooling degree-days are based
7 on a rolling 30-year average of heating and cooling degree-
8 days reported for each month by the National Weather
9 Service for the Spokane Airport weather station. Each year
10 the normal values are adjusted to capture the most recent
11 year with the oldest year dropping off, thereby reflecting
12 the most recent information available at the end of each
13 calendar year.

14 **Q. Is this proposed weather adjustment methodology**
15 **consistent with the methodology utilized in the Company's**
16 **last general rate case in Idaho?**

17 A. Yes.

18 **Q. What was the impact of electric weather**
19 **normalization on the twelve months ended December 2009 test**
20 **year?**

21 A. Weather was colder than normal during the winter
22 and spring, and warmer than normal during the summer of
23 2009. The adjustment to normal required the deduction of
24 430 heating degree-days during the heating season⁴ and 155

⁴ The heating season includes the months of January through June and October through December.

1 cooling degree-days. The total adjustment to Idaho sales
2 volumes was a reduction of 44,832,283 kWhs which is
3 approximately 1.3 percent of billed usage.

4 **Natural Gas Revenue Normalization**

5 **Q. Would you please describe the natural gas revenue**
6 **adjustment included in Ms. Andrews pro forma results of**
7 **operations?**

8 A. Yes. The natural gas revenue normalization
9 adjustment is similar to the electric adjustment and
10 represents the difference between the Company's actual
11 recorded retail revenues during the twelve months ended
12 December 2009 test period and retail revenues on a
13 normalized (pro forma) basis. The adjustment includes the
14 re-pricing of pro forma sales and transportation volumes at
15 present rates (effective November 1, 2009) using pro forma
16 sales volumes that have been adjusted for unbilled sales,
17 abnormal weather, and any material customer load or
18 schedule changes. The rates used exclude: 1) Temporary
19 Gas Rate Adjustment Schedule 155, which reflects the
20 approved amortization rate for deferred gas costs approved
21 in the Company's last PGA filing and 2) Public Purposes
22 Rider Adjustment Schedule 191⁵.

23 **Q. Does the Revenue Normalization Adjustment contain**
24 **a component reflecting normalized gas costs?**

⁵ Documentation related to this adjustment is detailed in the Knox workpapers accompanying this case.

1 sensitivity factors from the last case. Is this true for
2 natural gas as well?

3 A. Yes. Once again, in an effort to present a more
4 conservative reduction to usage due to abnormal weather,
5 the factors from the last case were used instead of updated
6 factors which indicated slightly higher sensitivity.

7 Q. What data did you use to determine "normal"
8 heating degree days?

9 A. Normal heating degree-days are based on a rolling
10 30-year average of heating degree-days reported for each
11 month by the National Weather Service for the Spokane
12 Airport weather station. Each year the normal values are
13 adjusted to capture the most recent year with the oldest
14 data dropping off, thereby reflecting the most recent
15 information available at the end of each calendar year.

16 Q. Is the proposed weather adjustment methodology
17 consistent with the methodology utilized in the Company's
18 last general rate case in Idaho?

19 A. Yes. The process for determining the weather
20 sensitivity factors and the monthly adjustment calculation
21 are consistent with the methodology presented in Case No.
22 AVU-G-09-01.

23 Q. What was the impact of natural gas weather
24 normalization on the twelve months ended December 2009 test
25 year?

1 A. Weather was colder than normal during the 2009
2 winter and spring months. The adjustment to normal
3 required the deduction of 430 heating degree-days from
4 January through June and October through December.⁶ The
5 adjustment to sales volumes was a reduction of 3,762,074
6 therms which is approximately three percent of billed
7 usage. The margin impact (revenue less gas cost) of the
8 weather adjustment was a reduction of \$1,187,000.

9 **III. PROPOSED ELECTRIC RETAIL REVENUE CREDIT RATE**

10 **Q. Company witness Mr. Johnson indicates that the**
11 **retail revenue credit rate to be used in the Power Cost**
12 **Adjustment (PCA) represents the average cost of production**
13 **and transmission in this filing. How is that rate**
14 **determined?**

15 A. The retail revenue credit rate is determined by
16 computing the proposed revenue requirement on the
17 production and transmission costs contained within Ms.
18 Andrews' Idaho electric pro forma total results of
19 operations. The production/transmission revenue requirement
20 amount is then divided by the Idaho normalized retail load
21 used to set rates in order to arrive at the average
22 production and transmission cost-per-kWh embedded in
23 proposed rates.

⁶ Warmer than normal weather that occurred during July through September did not impact the natural gas weather normalization adjustment as the seasonal sensitivity factor is zero for summer months.

1 Q. Do you have an exhibit that shows the calculation
2 of the proposed retail revenue credit rate?

3 A. Yes. Exhibit No. 13, Schedule 1 begins with the
4 identification of the production and transmission revenue,
5 expense and rate base amounts included in each of Ms.
6 Andrews actual, restating, and pro forma adjustments to
7 results of operations. The "Pro Forma Total" at the bottom
8 of page 1 shows the resulting production and transmission
9 cost components.

10 Page 2 shows the revenue requirement calculation on
11 the production and transmission cost components. The rate
12 of return and debt cost percentages on line 2 are inputs
13 from the proposed cost of capital. The normalized retail
14 load on Line 10 comes from the workpapers to the revenue
15 normalization adjustment. The proposed retail revenue
16 credit rate is shown on Line 11 and represents the average
17 production and transmission cost-per-kWh proposed to be
18 embedded in Idaho customer retail rates.

19 The proposed retail revenue credit rate is \$0.05026
20 per kWh or \$50.26 per mWh. The calculation of the retail
21 revenue credit rate will be revised based on the final
22 production and transmission costs and rate of return that
23 are approved by the Commission in this case.

1 IV. ELECTRIC COST OF SERVICE

2 Q. Please briefly summarize your testimony related
3 to the electric cost of service study.

4 A. I believe the Base Case cost of service study
5 presented in this case is a fair representation of the
6 costs to serve each customer group. The Base Case study
7 shows Residential Service Schedule 1, Extra Large General
8 Service Schedule 25 and 25P, and Pumping Service Schedule
9 31 provide less than the overall rate of return under
10 present rates. General Service Schedule 11, Large General
11 Service Schedule 21 and Street and Area Lighting Service
12 provide more than the overall rate of return under present
13 rates.

14 Q. What is an electric cost of service study and
15 what is its purpose?

16 A. An electric cost of service study is an
17 engineering-economic study, which separates the revenue,
18 expenses, and rate base associated with providing electric
19 service to designated groups of customers. The groups are
20 made up of customers with similar load characteristics and
21 facilities requirements. Costs are assigned in relation to
22 each group's characteristics, resulting in an evaluation of
23 the cost of the service provided to each group. The rate
24 of return by customer group indicates whether the revenue
25 provided by the customers in each group recovers the cost

1 to serve those customers. The study results are used as a
2 guide in determining the appropriate rate spread among the
3 groups of customers. Exhibit No. 13, Schedule 2 explains
4 the basic concepts involved in performing an electric cost
5 of service study. It also details the specific methodology
6 and assumptions utilized in the Company's Base Case cost of
7 service study.

8 **Q. What is the basis for the electric cost of**
9 **service study provided in this case?**

10 A. The electric cost of service study provided by
11 the Company as Exhibit No.13, Schedule 3 is based on the
12 twelve months ended December 2009 test year pro forma
13 results of operations presented by Company witness Ms.
14 Andrews in Exhibit No.12, Schedule 1.

15 **Q. Would you please explain the cost of service**
16 **study presented in Exhibit No. 13, Schedule 3?**

17 A. Yes. Exhibit No. 13, Schedule 3 is composed of a
18 series of summaries of the cost of service study results.
19 The summary on page 1 shows the results of the study by
20 FERC account category. The rate of return by rate schedule
21 and the ratio of each schedule's return to the overall
22 return are shown on Lines 39 and 40. This summary was
23 provided to Mr. Ehrbar for his work on rate spread and rate
24 design. The results will be discussed in more detail later
25 in my testimony.

1 Pages 2 and 3 are both summaries that show the
2 revenue-to-cost relationship at current and proposed
3 revenue. Costs by category are shown first at the existing
4 schedule returns (revenue); next the costs are shown as if
5 all schedules were providing equal recovery (cost). These
6 comparisons show how far current and proposed rates are
7 from rates that would be in alignment with the cost study.
8 Page 2 shows the costs segregated into production,
9 transmission, distribution, and common functional
10 categories. Page 3 segregates the costs into demand,
11 energy, and customer classifications. Page 4 is a summary
12 identifying specific customer related costs embedded in the
13 study.

14 The Excel model used to calculate the cost of service
15 and supporting schedules has been included in its entirety
16 both electronically and hard copy in the workpapers
17 accompanying this case.

18 **Q. Does the Company's electric Base Case cost of**
19 **service study follow the methodology accepted in the**
20 **Company's last electric general rate case in Idaho?**

21 A. Only in part. The methodology applied to
22 distribution and administrative and general costs has not
23 changed from the methodology accepted by the Idaho
24 Commission in Case No. AVU-E-04-01 and subsequently
25 presented in AVU-E-08-01 and AVU-E-09-01. However, the

1 Company is proposing a revision to the peak credit
2 classification for production costs and a change to the
3 methodology applied to transmission costs in this case.

4 Q. With respect to the components that have not
5 changed (given that the specific details of this
6 methodology are described in Exhibit No. 13, Schedule 2),
7 would you please give a brief overview of the key elements
8 and the history associated with those elements?

9 A. Yes. Distribution costs are classified and
10 allocated by the basic customer theory⁷ accepted by the
11 Idaho commission in Case No. WWP-E-98-11. Additional
12 direct assignment of demand related distribution plant has
13 been incorporated to reflect improvements accepted by the
14 Commission in Case No. AVU-E-04-01.

15 Administrative and general costs are first directly
16 assigned to production, transmission, distribution, or
17 customer relations functions. The remaining administrative
18 and general costs are categorized as common costs and have
19 been assigned to customer classes by the four-factor
20 allocator accepted by the Idaho Commission in Case No. AVU-
21 E-04-01.

22 Q. Moving on to components of the study that have
23 changed, let's start with production costs. You said the

⁷ Basic customer theory classifies only meters, services and the direct assignment of street light fixtures as customer-related plant; all other distribution facilities are considered demand-related.

1 **Company is proposing a revision to the peak credit**
2 **classification for production cost. Please explain.**

3 A. In addition to preparing a new load study, the
4 Company also decided to examine the operating
5 characteristics, and associated costs, of its electric
6 system resources in conjunction with the allocation of
7 costs within its cost of service study. Traditionally,
8 both production and transmission costs have been classified
9 into energy-related and demand-related components by the
10 peak credit ratio method. Therefore the "peak credit"
11 classification methodology was evaluated to determine
12 whether it was appropriate to make any changes, given our
13 current electric system characteristics.

14 **Q. How was the prior peak credit methodology**
15 **determined and applied?**

16 A. In the Company's prior cost of service studies,
17 Avista's electric system resource costs were classified to
18 energy and demand using a comparison of the replacement
19 cost-per-kW of the Company's peaking units, to the
20 replacement cost-per-kW of the Company's thermal and hydro
21 plants (separately). This analysis created separate peak
22 credit ratios applied to thermal plant and hydro plant.
23 Transmission costs were assigned to energy and demand by a
24 50/50 weighting of the thermal and hydro peak credit
25 ratios. Fuel and load dispatching expenses were classified

1 entirely to energy, and peaking plant related costs were
2 classified entirely to demand.

3 **Q. What is the Company proposing with regard to the**
4 **peak credit methodology and how was it developed?**

5 A. Energy Resources Department personnel were
6 enlisted to examine the issue. The result of their analysis
7 is reflected in Company witness Mr. Kalich's recommended
8 revised peak credit classification ratio of 38.1% applied
9 uniformly to all production costs. As explained by Mr.
10 Kalich, the peak credit ratio (the proportion of total
11 production cost that is capacity-related) is determined
12 using the operational model of the incremental capacity
13 resource detailed in the Company's latest Integrated
14 Resource Plan. The ratio of the costs remaining after
15 dispatch into the wholesale marketplace relative to the
16 entire cost of the incremental resource is the share of
17 production costs attributable to demand.

18 **Q. What is the net effect of the proposed change in**
19 **the peak credit method?**

20 A. The net effect of this change is to increase the
21 overall production costs that are classified as demand-
22 related. Using the prior method, approximately 26% of
23 total production costs were classified as demand-related,
24 compared to 38.1% under the revised method. This change
25 shifts costs away from high load factor customer groups as

1 well as customer groups which have a limited contribution
2 to system peak usage (pumping and street lighting).

3 **Q. Moving on to transmission, you mentioned the**
4 **Company is proposing "a change to the methodology applied**
5 **to transmission costs". What are you changing and why?**

6 **A.** The proposed method applied in the Base Case cost
7 of service study incorporates changes to both the
8 classification and allocation of transmission costs. These
9 changes resulted from examining the issues raised by the
10 intervening parties in Case No. AVU-E-09-01. In fact, as
11 part of the Settlement Agreement in Case No. AVU-E-09-01,
12 the Company agreed to the following:

13 As part of its next general rate case (GRC), the
14 Company will prepare an analysis of the impacts of
15 allocating 100% of transmission costs to demand, as
16 well as allocating transmission costs to reflect any
17 peak and off-peak seasonal cost differences over
18 seven months, rather than assuming an equal
19 weighting over twelve months. (page 11).

20 **Q. How did you change the classification of**
21 **transmission costs?**

22 **A.** Historically, Avista has included transmission
23 costs in the production peak credit classification. It has
24 been done this way largely because it is the accepted
25 process in Washington, even though, as the interveners
26 pointed out, 100% demand is the more universally accepted
27 classification of transmission costs in other states
28 (including the other investor-owned utilities in Idaho).

1 In the Base Case cost of service study in this case, all
2 transmission costs have been classified as demand-related.

3 **Q. Did you make any further changes to the**
4 **allocation of transmission costs?**

5 A. Yes. In prior studies, demand-related
6 transmission costs have been allocated to customer groups
7 by their contributions to the average of the twelve monthly
8 system coincident peaks. In this study, only the system
9 coincident peaks occurring in 4 winter months and 3 summer
10 months were included in the average. The rationale behind
11 this allocation is that the lower customer demands in the
12 off-peak fall and spring seasons do not impose the same
13 capacity utilization of the transmission facilities as the
14 high demand winter and summer seasons.

15 **Q. The Settlement Agreement only required the**
16 **Company to prepare an analysis of the impact of these two**
17 **issues. Why did you include them in the Base Case cost of**
18 **service study?**

19 A. There are reasonable arguments supporting both of
20 these changes, some of which are identified above. In
21 addition, these changes reduce cost allocation to high load
22 factor customers. Since the last test year, we have seen
23 the number of Schedule 25 Extra Large General Service
24 customers reduced by one-third, as the forest industry in
25 particular continues to experience financial difficulties.

1 Choosing acceptable methodologies that can legitimately
2 reduce cost pressure for this group of customers represents
3 a conscious effort to help keep this segment in business.

4 Q. What are the results of the Company's Base Case
5 cost of service study?

6 A. The following table shows the rate of return and
7 the relationship of the customer class return to the
8 overall return (relative return ratio) at present rates for
9 each rate schedule:

10 Illustration 1:

<u>Customer Class</u>	<u>Rate of Return</u>	<u>Return Ratio</u>
Residential Service Schedule 1	4.06%	0.78
General Service Schedule 11	8.68%	1.67
Large General Service Schedule 21	6.47%	1.25
Extra Large General Service Schedule 25	2.72%	0.53
Ex. Lg. Gen. Svc. Clearwater Paper Schedule 25P	4.47%	0.86
Pumping Service Schedule 31	4.55%	0.88
Lighting Service Schedules 41 - 49	<u>6.30%</u>	<u>1.21</u>
Total Idaho Electric System	<u>5.19%</u>	<u>1.00</u>

11 As can be observed from the above table, residential,
12 extra large general service, and pumping service schedules
13 (1, 25, 25P, and 31) show under-recovery of the costs to
14 serve them, while the general, large general, and lighting
15 service schedules (11, 21, and 41 - 49) show over-recovery
16 of the costs to serve them. The summary results of this

1 study were provided to Mr. Ehrbar as an input into
2 development of the proposed rates.

3 Q. Can you illustrate how the changes to the
4 methodology applied to production and transmission costs
5 impacted the cost of service study results?

6 A. Yes. The following table contains the
7 progression in the relative return ratio from the model run
8 of the study using the prior method to the proposed Base
9 Case method.

10 **Illustration 2:**

<u>Customer Class</u>	<u>Prior Method</u>	<u>Step 1 Revised Peak Credit</u>	<u>Step 2 Revised Peak Credit and Transmission 100% Demand</u>	<u>Base Case Revised Peak Credit Transmission 100% Demand & 7CP</u>
Schedule 1	0.87	0.83	0.80	0.78
Schedule 11	1.72	1.70	1.67	1.67
Schedule 21	1.25	1.24	1.24	1.25
Schedule 25	0.46	0.49	0.51	0.53
Schedule 25P	0.59	0.74	0.83	0.86
Schedule 31	0.79	0.83	0.85	0.88
Schedules 41-49	<u>1.12</u>	<u>1.17</u>	<u>1.21</u>	<u>1.21</u>
Total Idaho	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>	<u>1.00</u>

11 This illustration shows the impact of each incremental
12 change to the electric cost of service methodology.

13 **Demand Study**

14 Q. An issue was raised in Case No. AVU-E-08-01
15 regarding the load data used to develop demand allocations

1 in the electric cost of service. Please elaborate on this
2 issue.

3 A. In the Company's 2008 general rate case, the
4 Company indicated that, while the estimation process used
5 to create the demand allocators in the cost of service
6 study provides a reasonable assignment of cost to the
7 existing customer groups, the Company's load data was in
8 the process of being updated. Accordingly, the Commission
9 provided the following directive on page 13 of its Order
10 No. 30647:

11 In this case the Commission finds the Company-filed
12 cost of service study to be sufficient to determine
13 rate design in this case. We direct the Company in
14 its next general rate case to provide updated load
15 data as part of its COS study or, in the
16 alternative, show how the lack of such an update
17 affects COS-based revenue allocations to customer
18 classes.
19

20 Q. How was this issue treated in the Company's 2009
21 general rate case?

22 A. The load study was in progress during the
23 pendency of Case No. AVU-E-09-01. Even though the Company
24 presented sensitivity analysis to illustrate the potential
25 impact of updated load information on cost of service based
26 revenue allocations, the parties ultimately agreed to
27 spread the increase in electric base revenue on a uniform
28 percentage basis. The Company also agreed as part of the
29 approved settlement to share the results of the load study

1 as soon as it became available. This contingency was meant
2 to assure the parties that if another case had been filed
3 before the load study had been completed, the results could
4 be considered during the case as soon as they did become
5 available.

6 **Q. Has Avista incorporated current load research**
7 **into the cost-of-service study presented for this case?**

8 A. Yes. The Company designed and implemented a load
9 research study in 2009. The results of that study were
10 applied within the Company's cost-of-service study.

11 **Q. How does the load research influence the cost-of-**
12 **service study?**

13 A. Many of the components of a cost-of-service study
14 are distributed among the various rate classes based upon
15 the energy use and demand of that customer class during
16 different time periods. A load research study is a
17 measurement of a statistically valid sample of each
18 customer class used to estimate how that customer class
19 contributes to the overall system load. Those
20 contributions then become part of the cost-of-service
21 study.

22 **Q. How was this load study performed?**

23 A. In 2008, Avista reviewed the tasks necessary for
24 the design and implementation of a long-term load research
25 study that would deliver usable results based upon one full

