

If you would like to submit comments on this proposed increase, you can do so by going to the Commission website at www.puc.idaho.gov or mailing comments to:

Idaho Public Utilities Commission

P.O. Box 83720

Boise, ID 83720-0074

Avista offers a number of programs and services to help customers manage their energy use and costs. Visit us at www.avistautilities.com for information on these programs which include Comfort Level Billing, bill payment options, automated payment service, assistance programs, conservation tips and energy efficiency rebate and incentives, among others.

4-9-10

I'm enclosing two recent "Letters to the Editor" which speak for me & which I hope you will give the consideration your consumers deserve.

*Thank you,
Gene A. Hyatt*

Wyatt
Simon T. or Gene A.
Box 1873
Orofino, ID 83544

Idaho Public Utilities Commission
Office of the Secretary
RECEIVED

APR 14 2010

Boise, Idaho

LETTERS

Hardly pays to save

Avista is asking for "another" rate increase this year — \$10 per month.

They constantly ask us to conserve energy and when we do what they ask, they punish us by raising the rates. We should be rewarded for conserving rather than punished with higher prices.

Personally, I do my best to conserve electric energy in my home. Someone needs to realize that working and retired people cannot afford Avista's higher rates every year.

Think about it, people. (1) Avista asks us to conserve energy. (2) We conserve energy so our bills are lower each month. (3) Avista is not making as much money as before because we are conserving energy, so they raise our rates to make up for the money they aren't making because we are doing what they ask us to do.

Does anyone else see the irony in this or is it just me? I would like to ask the utility commission to deny Avista's request for the \$10-a-month rate hike.

JOAN VANHORN

Lewiston

FRIDAY, APRIL 9, 2010

Lewiston

Avista wins again

The article in the March 24 Tribune from Avista ... says Idaho users will pay more than Washington because they put a larger burden on the big users.

Is it Idaho's fault that we don't have Boeing or some other huge customer? I would venture to guess it has to do with population, coastal access, etc. And somehow for the most part they manage to show huge profits ... So, too, does Avista.

A short while ago, Avista passed along a small reduction on our statements. I, for one, said thank you. Now comes the next pitch, mostly curve, some slider combined. End result:

AVU-E-10-01/AVU-G-10-01

✓ Ben Hake
sent 4/14/10

✓ to AV

✓ to Comms.
: H

TRIBUNE

Avista wins again

Folks in general are now just seeing the full effects of the mess that has been hatching for the last 10 to 15 years. Government, insurance companies, oil companies, large banks and large companies are thumbing their noses at the general population. People are hurting. Retirees saw no cost-of-living adjustment for 2010. It's doubtful we will see any cost of living in 2011.

It strikes me that large companies are incapable. People in Washington, D.C., (most anyway) live in a sheltered world and don't have a clue as to how the general populace struggles to make ends meet. Granted, Avista has plans to help those who can't meet their monthly expenses. But the bottom line is you will pay every penny owned.

If our lawmakers and all others had the people's well being at heart (too good to be true), we could truly call ourselves a great nation.

DON GRIESER

Genesee

TUESDAY, APRIL 6, 2010

✓ Gen Ack
sent 4/14/10

✓ To A.V.

✓ To Commis.
I H

Jean Jewell

From: gmakathy40@aol.com
Sent: Monday, April 12, 2010 12:24 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Kathy Calhoun follows:

Case Number:
Name: Kathy Calhoun
Address: 11124 E 25th Ave
City: Spokane
State: WA
Zip: 99206
Daytime Telephone: 509-924-5005
Contact E-Mail: gmakathy40@aol.com
Name of Utility Company: Avista
Add to Mailing List: yes

Please describe your comment briefly:
During a time Avista is encouraging gas and energy conservation, it seems like a very poor idea to raise the basic monthly charge. I feel Avista should be rewarding customers for their conservation efforts. While I appreciate all the promotions available, I wonder if they come at our own expense! I also feel this storage facility will not benefit us in the long run. I believe there will be more and more expenses associated with running and maintaining it, increasing the rates even further, and at an incredibly poor time.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 207.200.116.138
