

**IDAHO
PUBLIC UTILITIES
COMMISSION**

C.L. "Butch" Otter, Governor

P.O. Box 83720, Boise, Idaho 83720-0074

Paul Kjellander, Commissioner
Mack A. Redford, Commissioner
Marsha H. Smith, Commissioner

January 19, 2012

Via Certified Mail

Lisa Nordstrom, Lead Attorney
Idaho Power Company
P. O. Box 70
Boise, ID 83707-0070

Re: Case No. IPC-E-12-04

Dear Ms. Nordstrom:

Enclosed please find a Summons and Complaints filed by Bonnie Menth and Vicky Davis against Idaho Power Company. The two complaints have been consolidated into one complaint case, IPC-E-12-04. As directed in the Summons, you are to file a written answer or motion in defense of said Complaint with this Commission within 21 days of the service date on the Summons.

Your answer or response to the written complaint may be in a narrative form. Additionally, the Commission requests information on the cost of: (1) uninstalling a meter and reinstalling a different meter; (2) not being able to remotely gather usage data for billing purposes; (3) offering customers an "opt-out" alternative, and (4) if an "opt-out" alternative were available, the cost of using estimated and actual meter readings to calculate bills.

To assist you in preparing an answer, I have also enclosed a copy of Staff's Memorandum regarding the informal proceedings.

Sincerely,

Jean D. Jewell
Commission Secretary

Enclosures

Cc: Bonnie Menth, Complainant
Vicky Davis, Complainant

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

BONNIE MENTH AND VICKY DAVIS,

Complainants,

vs.

IDAHO POWER COMPANY,

Respondent.

SUMMONS

CASE NO. IPC-E-12-04

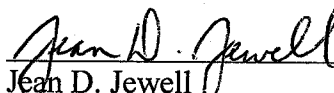
THE STATE OF IDAHO SENDS GREETINGS TO THE ABOVE-NAMED RESPONDENT.

YOU ARE HEREBY NOTIFIED that a Complaint has been filed with the Idaho Public Utilities Commission by the above-named Complainants; and

YOU ARE HEREBY DIRECTED to file a written answer or written motion in defense of said Complaint within twenty-one (21) days of the service date of this Summons; and

YOU ARE HEREBY NOTIFIED that unless you do so within the time herein specified, the Idaho Public Utilities Commission may take such action against you as is prayed for in the Complaint or as it deems appropriate under Title 61 or Title 62 of the *Idaho Code*.

WITNESS my hand and the seal of the Idaho Public Utilities Commission this 19th day of January, 2012.



Jean D. Jewell
Commission Secretary

(SEAL)