

**Jean Jewell**

---

**From:** Suesturn@aol.com  
**Sent:** Saturday, May 11, 2013 2:10 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Susan Ketchum follows:

-----  
Case Number: Idaho Power Rates *IPC-E-13-10*  
Name: Susan Ketchum  
Address: 2505 Ellis  
City: Boise  
State: Idaho  
Zip: 83702  
Daytime Telephone:  
Contact E-Mail: [Suesturn@aol.com](mailto:Suesturn@aol.com)  
Name of Utility Company: Idaho Power  
Acknowledge: acknowledge

Please describe your comment briefly:  
Sirs;

It is time you showed concern for the people of Idaho. The rate increases for Idaho Power are to the point of ridiculous, they are so frequent. In high water years or low. They even send out flyers with bills saying that we conserved too much and they need to recoup that money...in the same flyer are was to conserve!!! How ludicrous! They should be limited to rate increase requests not more than once every three years and then NOT if execs. got bonuses or dividends exceeded 3% (gain). We the people must be protected from this greedy monopoly. Average families, living on about 25,000 to 30,000 don't get increases when we want them, in fact where I work has not given raises in four years! I know of an elderly, ill man with beginning dementia who had his power turned off in Feb. They knew of his medical conditions two years ago (I watched him give them the info). IT's zero out and they turn off his heat!!! Really? It that how you, representing taxpayers, allow this utility to act? Even in face of it being against the rules? Bottom line, we CANNOT afford to subsidize Idaho Power. They must be limited for a few years to give incomes a chance to catch up. They should be limited to meeting costs and nothing else since they are a monopoly! Have the courage to stop this sanctioned abuse! This could come up in the next election for those that appoint you. Have you read the outcry in the Statesman recently?

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 174.27.29.34

-----