

**Jean Jewell**

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**From:** mheed.panflute@gmail.com  
**Sent:** Monday, June 13, 2011 11:37 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Marilyn Heed follows:

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Case Number: PAC-E-11-12  
Name: Marilyn Heed  
Address:  
City: Idaho Falls  
State: ID  
Zip: 83401  
Daytime Telephone:  
Contact E-Mail: [mheed.panflute@gmail.com](mailto:mheed.panflute@gmail.com) Name of Utility Company: Rocky Mountain Power  
Acknowledge: acknowledge

Please describe your comment briefly:

Being on a fixed income with no increase the past two years and possibly a third, and everyting from food, gas, taxes, utilities, clothing, going up, this is just one more thing I cannot afford. I also speak for other senior citizens in my area who feel the same way. We have to eat cost of living increases and tighten our belts a little more. Why can't utility companies do the same. Or are their stock holders more important?

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 174.126.75.120

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## Jean Jewell

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**From:** summergoat2@aol.com  
**Sent:** Tuesday, June 14, 2011 3:00 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Dawn Blevins follows:

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Case Number: PAC-E-11-12  
Name: Dawn Blevins  
Address: 10135 S. Marsh Creek Rd.  
City: McCammon  
State: ID  
Zip: 83250  
Daytime Telephone: 208-968-2516  
Contact E-Mail: [summergoat2@aol.com](mailto:summergoat2@aol.com)  
Name of Utility Company: Rocky Mountain Power  
Acknowledge: acknowledge

Please describe your comment briefly:

I am respectfully requesting that the PUC not approve Rocky Mountain's (RM) 2011 rate request.

We moved to our current location in Idaho in November 2007 and became RM customers. Starting in November 2007 and continuing until June 10, 2011, we have lost power a total of 143 different days. Most of the days (127 days) that we lose power, it is for less than 30 seconds at a time. This is a nuisance as we must reset every electronic device we have in the household. On the days that this occurs, it will happen 4-10 different times during the day.

The other days that we have lost power, the power remained off for at least 10 minutes and up to 10 hours. On all of these days, no storms were occurring within the general area and no major accidents involving substations had occurred. In short, there was no logical, reasonable cause for the outages. They all appeared to be failures within RM's system.

A system such as this is irresponsible and inexcusable from a business standpoint. If a business cannot conduct itself better than this, then maybe someone else ought to run it. Either way, I should not have to pay for their incompetence.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 164.144.248.26  
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