

Public Utilities Commission

Boise, Idaho

PAC-E-11-12

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2011 AUG 15 AM 10:57

IDAHO PUBLIC
UTILITIES COMMISSION

I am a frequent camper at a Campground that receives power from Rocky Mountain Power. Since the early summer the campground has lost power 11 times by the count of the power company. I believe that their count understates the frequency of the issue.

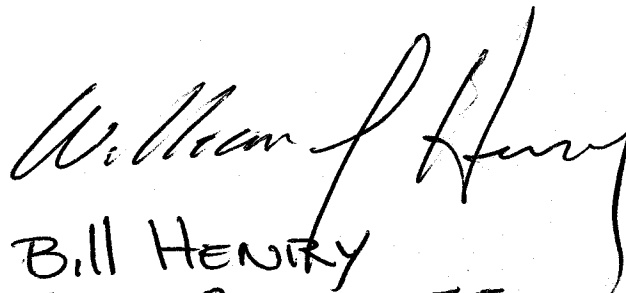
Each time that we loose power there are or could be serious financial or safety consequences. Due to the nature of and demographics of the campers we often have several people that use electrically powered oxygen accumulators.

It is a serious matter for them to have to deal with these outages at 2 or 3 in morning. Due to other health issues I fear for the possible collateral damages. A 60 or 80 year old person should not have to uproot their trailer in the middle of the night to seek oxygen.

As the power goes out we get wild power fluctuations that from 40 to 120 volts ac. This has damaged thousands of dollars of equipment for the campers.

I am aware of unresolved claims with Rock Mountain Power that seem to have stalled out. It seems to be their standard tactic to delay and bury the claimant with paper work.

I have been told that Rocky Mountain Power is currently seeking a rate increase. I hope and request that the Public Utilities Commission will consider this situation in any of their dealing with Rocky Mountain Power.


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