BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE COMPLAINT OF ) CASE NO. INT-G-19-03
RAUL MENDEZ AGAINST )
INTERMOUNTAIN GAS COMPANY ) ORDER NO. 34273

On January 25, 2019, Raul Mendez filed a complaint with the Commission against Intermountain Gas Company ("Intermountain Gas" or "Company") alleging the Company wrongly applied a $14.00 Account Initiation Charge to his account, that the Company violated the Fair Debt Collections Practices Act, and that Commission Staff violated his right to due process ("Complaint").

On March 5, 2019, Commission Staff presented its February 28, 2019 Decision Memorandum regarding the Complaint to the Commission at the Commission’s regularly scheduled Decision Meeting. Staff represented that a copy of the Decision Memorandum had been provided to Mr. Mendez and that he was aware it would be discussed at the Decision Meeting. Mr. Mendez was not present at the Decision Meeting.

Now, the Commission issues this Order directing a Summons be served on Intermountain Gas, and setting response and reply deadlines for the parties. The Commission also encourages the parties to meet informally to continue efforts to resolve some or all of the issues. See IDAPA 31.01.01.054.05.

ORDER

IT IS HEREBY ORDERED that the Complaint be processed as a formal complaint under Commission Rule 54, IDAPA 31.01.01.054.

IT IS FURTHER ORDERED that the Commission Secretary serve a Summons on Intermountain Gas requiring the Company to respond to the Complaint within 21 days of service of the Summons on the Company.

IT IS FURTHER ORDERED that Commission Staff also respond to the Complaint within 21 days of service of the Summons on the Company.

IT IS FURTHER ORDERED that Mr. Mendez reply to the Company’s response and Staff’s response within 14 days of the response deadline.
DONE by Order of the Idaho Public Utilities Commission at Boise, Idaho this 14th day of March 2019.

PAUL KJELLANDER, PRESIDENT

KRISTINE RAPER, COMMISSIONER

ERIC ANDERSON, COMMISSIONER

ATTEST:

Diane M. Hanian
Commission Secretary