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2003 MAY -5 AM 9:06

IDAHO PUBLIC
UTILITIES COMMISSION

May 2, 2003

Idaho Public Utilities Commission
P.O. Box 83720
Boise, Idaho 83720-0074

Dear Sirs:

Please vote to keep the QWest payment center, currently located in Pocatello, open and operating. This is very convenient for me and I feel we need to keep these jobs in Pocatello.

Case No: QWE-T-03-10.



Todd Palmer
211 North Lincoln
Pocatello, Idaho 83201
(208) 232-2370

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May 2, 2003

Idaho Public Utilities Commission
P.O. Box 83720
Boise, Idaho 83720-0074

Dear Sirs:

Please vote to keep the QWest payment center, currently located in Pocatello, open and operating.

I feel we need to keep jobs in Pocatello, not lose more of them. This location is very convenient for us, and would be a great dis-service to this community to close this payment center.

Your consideration on this matter is appreciated.

Case No: QWE-T-03-10.

Paul & RaNae Palmer

Paul and Ra Nae Palmer
1336 Chokecherry Drive
Pocatello, Idaho 83204
(208) 232-6834

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2003 MAY -5 AM 9:09

IDAHO PUBLIC
UTILITIES COMMISSION

Q west

I would like to see the payment center stay open if at possible. When Idaho Power closed there payment station we went to Ridgely to pay. But that is too much trouble you have to stand in line they have a lot around there around the first of month. So now I have to send my payment to Boise.

When your pay station is open if you have any problems you can ask them and they will help you out. Those 800 numbers you call are all bad sometimes you get somebody that you can't even understand what they are saying & that happens on a lot of those 800 calls I don't like them.

If you close may day telephone and go to cell phone they have a lot of them that is doing it.

Q we - T - 03-10

Thank you
Lenny Malone

Jean Jewell

From: Ed Howell
Sent: Saturday, May 03, 2003 10:10 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Saturday, May 03, 2003
9:10:04 PM

Case: qwe-t-03-10
Name: Nicole
Street_Address: P.O. Box 1032
City: Boise
State: ID
ZIP: 83701
Home_Telephone: 208-333-4665
E-Mail: demus@freemail.com.au
Company: Qwest

mailing_list_yes_no: yes

Comment_description: This is the only person to person contact we have with Qwest in Boise here! It's very nice and often very convenient to be able to go into the Boise office and make a payment or use a courtesy phone to discuss billing if necessary. Yes, we can always call into Qwest's 1 800 #, but I hate to do business with a company that doesn't provide any other face to face contact with them but this. It becomes more and more like a monopoly and I'm tempted to just say screw it and get a cel phone...

Transaction ID: 532110.4
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 156.153.254.2
User Hostname: 156.153.254.2

Jean Jewell

From: Ed Howell
Sent: Saturday, May 03, 2003 4:56 PM
To: Jean Jewell; Ed Howell; Gene Fadness; Tonya Clark
Subject: Comment acknowledgement

WWW Form Submission:

Saturday, May 03, 2003
3:56:19 PM

Case: QWE-T-03-10
Name: Nanette Meyer
Street_Address: 455 S Johnson
City: Pocatello
State: ID
ZIP: 83204
Home_Telephone: 208-232-9395
E-Mail: crane_s@yahoo.com
Company: Qwest

mailing_list_yes_no: yes

Comment_description: PLEASE DO NOT close this payment center. It is close to our home...we enjoy the people, they are a part of our community. We also do not like being forced to go to a business other than QWEST to pay a bill. I prefer not to mail my payments as they can get lost in the mail, and I do not want to pay over the net or give a business access to my checking account. The amount that the people at this pay station make a year can't possibly be so high of an amount to create a significant savings over time...and if so, will we see it reflected in lower rates? I doubt it. If memory serves me correctly, the PEOPLE of this area made it clear once before that they wanted these folks to STAY PUT. What would make Qwest think otherwise? Please Keep this Customer payment station open. Thank you!

Transaction ID: 531556.19
Referred by: <http://www.puc.state.id.us/scripts/polyform.dll/ipuc>
User Address: 24.116.158.79
User Hostname: 24.116.158.79