

✓ Gen Ask  
sent 2/2/10

✓ To Commus.  
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**Jean Jewell**

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**From:** e1mountain@hotmail.com  
**Sent:** Friday, January 29, 2010 11:19 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Ethan Upton follows:

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Case Number: FLS-W-09-01  
Name: Ethan Upton  
Address: 1210 Preston Dr  
City: Idaho Falls  
State: Id  
Zip: 83401  
Daytime Telephone: 208-520-9879  
Contact E-Mail: [e1mountain@hotmail.com](mailto:e1mountain@hotmail.com)  
Name of Utility Company: Falls Water  
Add to Mailing List:

Please describe your comment briefly:

I realize Falls Water has financial obligations and certain price increases are necessary. However I am opposed to these increases for the reason that I do not agree with their policies and management of the water supply. Specifically I feel they need to revamp the way they bill for water usage. In the summer months they read the water meter every month and try to 'catch' every bit of overage they can and then allow the winter months to run without checking the meters. They allow 12,000 gallons of usage per month if you go over in the summer, they charge you extra and then for six months of the year they assume the 12,000 gallon/month usage and as long as you are not over 72,000 gallons in the spring you dont get charged extra. My contention is that they could bill the same way over the course of the entire year and allow the consumer to use 144,000 gallons per year with no penalty unless that number is exceeded. doing this would also save them the expense of driving around all month long and could use that money elsewhere for upgrades to the system and maintenance. They do not 'reward' their customers for saving them money by using less water. Also they read the meters using radio transmitters that do not allow the consumer to monitor their own usage and rely solely on Falls Water and their equipment to be accurate. I want a guage to be installed on the mainline entering my home so I can monitor my usage myself. At this time I see no reason to reward poor management and questionable ethics. Please do not approve these increases.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 69.20.142.199

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✓ Gen. Ack  
sent 2/2/10

✓ To AV.

✓ To Comments  
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**Jean Jewell**

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**From:** angel50@ida.net  
**Sent:** Monday, February 01, 2010 3:10 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from jerry l hunsaker follows:

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Case Number: FLS-W-09-1  
Name: jerry l hunsaker  
Address: 4365 WAGONWHEEL CIR.  
City: idaho falls  
State: id  
Zip: 83406  
Daytime Telephone: 208-520-2567  
Contact E-Mail: [angel50@ida.net](mailto:angel50@ida.net)  
Name of Utility Company: FALLS WATER CO, INC.  
Add to Mailing List: yes

Please describe your comment briefly:  
2/1/2010-i just want to let you know,that their are alot of low income & senior people that live on the (FALLS WATER SYSTEM).AND i dont think arate increase at this time .also the high number of people out of work..respectfully; jerry l hunsaker...

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 69.20.166.164

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