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July-August 2004

Public
Utilities Comm.
TGW-W-04-1

Terra Grande Water Co.

Sorry about being late with payments. There is a big problem. You are not furnishing me with very much water to irrigate. I can stop the water at the hose end with my thumb. Its been like this way too long. It seems to have started when you sent water to that trailer court c.a. 1970's. (2011 Penninger has a problem getting water to shower).

I am the last house on the line on Penninger near Overland Road.

The sewer people in Boise City have said you have the most unusual water lines. Basically its a mess. Some lines with copper pipe and some with PVC and assorted other lines.

It has also been suggested that your wells and pumps can't keep up in summer.

I have been caring for the lawn next to me...and low and behold...it has fierce water pressure.

Its probably frustrating to you but its more than that to me.... I've been working myself to death trying to keep plants alive.

I have called other towns water engineers to get their idea of water management.

Like I said...this has been low water pressure for me for a long time. I believe its the water companys fault.

Sincerely;

Joy Cassidy

P. S. Since I am a woman, I get regular workings over by all who want someone to kick

cc. P U C