

Jean Jewell

From: kim_brad2@frontier.com
Sent: Monday, November 15, 2010 9:13 AM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Brad Gilbert follows:

Case Number: TRH-W-10-01
Name: Brad Gilbert
Address: 1400 Margaret Ave.
City: Coeur d'Alene
State: ID
Zip: 83815
Daytime Telephone: 208-667-2398
Contact E-Mail: kim_brad2@frontier.com
Name of Utility Company: Troy Hoffman Water Corp.
Acknowledge: acknowledge

Please describe your comment briefly:

My wife Kim and I appreciate the acquisition of the Troy Hoffman Water Corp. by the current owners. We also acknowledge they replaced the pump and operating expenses have undoubtedly increased over the last 14 years. We believe a fair rate increase may be warranted, however, I would like to understand why so high, 142%. If their operating costs and a reasonable profit could be managed for less, I would feel more inclined to support the proposal. As it stands, it seems high in this economy.

We appreciate the service provided by Troy Hoffman Water Corp. and would like to see it continue unattached to the City of Coeur d'Alene. Thank you.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 70.110.48.216

Jean Jewell

From: mel2mike@frontier.com
Sent: Saturday, November 13, 2010 2:30 PM
To: Jean Jewell; Beverly Barker; Gene Fadness
Subject: PUC Comment Form

A Comment from Melanie Goularte follows:

Case Number: TRH-W-10-01
Name: Melanie Goularte
Address: 4835 N Troy St
City: Coeur d'Alene
State: Idaho
Zip: 83815
Daytime Telephone: (208)691-2387
Contact E-Mail: mel2mike@frontier.com
Name of Utility Company: Troy Hoffman Water Corp
Acknowledge: acknowledge

Please describe your comment briefly:

I do agree that after 14 Years the Troy Hoffman Warter Corp is due a rate increase. I am just not sure 142% rate increase is justified. The previous owners would surly have requested a rate increase if the water corp was not profitable. The new owners are stating that this rate increase request is due in part because of having to replace the pump in 2009. One of the owners told my husband they had planed to replace the main pump, but had to do it sooner because the old one burnt up. I think the thing that upsets me the most is how the new owner went about this...Making the original request on June 15, 2010 with a post in the legal section of the local paper. Hoping to get it passed by July 1, 2010 without any notication to their customers or public hearings.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>
IP address is 70.110.32.213
