

IDAHO  
PUBLIC UTILITIES

COMMISSION

Public Workshop  
Coeur D'Alene, Idaho  
TRH-W-10-01  
November 9, 2010

WHAT DO YOU THINK?

If you want your opinion noted in the record, please use the space below to write your comments. Add extra sheets as needed. You may either hand this sheet to a commission staff member or mail it to:

IPUC, PO Box 83720, Boise, ID 83720-0074.

You may also post comments on our Web site.

[www.puc.idaho.gov](http://www.puc.idaho.gov)

Click "comments & questions."

RECEIVED  
2010 NOV 17 AM 8:35  
IDAHO PUBLIC UTILITIES COMMISSION

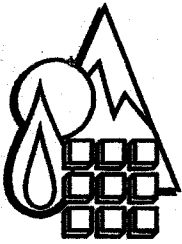
There are many retired people in our neighborhood served by Hoffman Water Corporation. Most of us senior citizens live on a fixed income, so it would be hard for us to afford a big increase in our water bill.

Thanks for considering us in your decision.

Print Name Charles Weisel Sign Name Charles Weisel

Mailing Address 5055 Ezy St. Phone Number 208-765-3346

City and State Coeur d Alene, ID Zip Code 83815



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~ 142% rate increase! In today's economy?

My wife and I are on social security. I increase in 2 years, as the govt. say NO inflation!

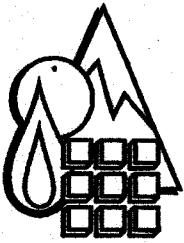
The New owners need more money for increasing costs - how would they know, they just brought it. If the current rates are so bad - WHY did they buy it?? looks lik they want us to pay for their purchase price, and they reap the benefits. Corporations and companies in the U.S. today have to be told I need is NOT good!

NO increase - like everything - if you can't afford it - Don't buy it.

Print Name GEORGE PARSONS Sign Name George Parsons

Mailing Address 4935 EZY ST Phone Number (208) 765-0496

City and State COEUR D'ALENE, ID Zip Code 83815



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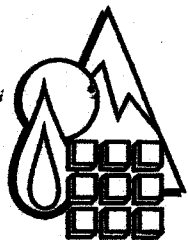
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As my wife and I are both retired we cant afford too large an increase in our water rates - we have a large lawn & garden area and we like to keep the lawn as nice as we can - We think this increase in this time with the economy the way it is asking for much of this water company's customers!!

Print Name WAYNE BAXTER Sign Name Wayne Baxter

Mailing Address 5020 Anne St Phone Number 208-765-5554

City and State Coeur d'Alene Id Zip Code 83815



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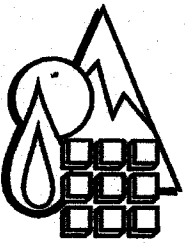
www.puc.idaho.gov

Click "comments & questions."

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Gentlemen,  
I have no objection to a fair amount of increase, however, I feel the asking amount from the water company is too high.  
Many customers are on fixed incomes and a unfair increase may create a undue hardship.  
I wonder, perhaps they would prefer a signed check and they could fill in the numbers.  
I think, the only maintenance on the system in the last 30 years was to replace a pump shortly after the water system was acquired!

Print Name MARVIN L. TAYLOR Sign Name Maria L. Taylor  
Mailing Address 5055 ANNE ST Phone Number 208-765-6554  
City and State C.D.A., ID. Zip Code 83815



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I believe that an increase is due but not 142% rate hike. They have never had a late payment or returned check fee from us. We are on a fixed income, as are many of our neighbors, and we can't afford this. Our social security hasn't increased and we don't know when it will. Let's be fair about this.

Print Name Connie Maxwell Sign Name Connie Maxwell

Mailing Address 5070 N. Anne St. Phone Number 208/765-6819

City and State Ida, Id. Zip Code 83815

**Jean Jewell**

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**From:** jarney@appraisalgroupnw.com  
**Sent:** Tuesday, November 16, 2010 9:49 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from John Arney follows:

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Case Number: TRH-W-10-01  
Name: John Arney  
Address: 4870 N Ezy Street  
City: Coeur d' Alene  
State: Idaho  
Zip: 83815  
Daytime Telephone: 425-681-9334  
Contact E-Mail: [jarney@appraisalgroupnw.com](mailto:jarney@appraisalgroupnw.com) Name of Utility Company: Troy Hoffman Water Corporation  
Acknowledge: acknowledge

Please describe your comment briefly:

The Troy Water Corporation was recently purchased by its current owners. The purchase price was based upon the income to the Water District at the time of sale. The price was based upon a +/-10% annual return to the buyers based upon the net income of the water district as supplied by the sellers. I looked at the water district's income and expenses and determined that they were reasonable. It is a small water district with low operating expenses. The new owners do not need to buy a new truck, rent a fancy office or purchase any other peripheral equipment that is not directly related to maintaining the water delivery system which is really the only justified maintenance cost. Although I agree an increase in rates is probably justified, an increase of 142% is totally out of line considering the current economic conditions and the demographics of the district's customers which include many retired people. I recently observed two technicians walking through the neighborhood checking the water meters. Why do they need to pay two people to do the job of one especially considering that they didn't even know where my meter was, I had to show them. They do not plan on reading the meters again until sometime next spring, so I would challenge their argument that their costs of operations and maintenance are increasing by 142%. Next spring our water bill will be for six months of use which will have a huge detrimental effect on the residences within the Hoffman Water District if this rate is increase is granted retroactively. In conclusion I think a more reasonable rate increase of 10% is justified to cover any reasonable increasing operational and maintenance expenses and that it should not be applied retroactively.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 68.238.135.92

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