

Third Revised Replaces Second Revised
McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services

TITLE SHEET

TARIFF - 3

**INTRASTATE, INTRALATA, INTEREXCHANGE AND
LOCAL EXCHANGE SERVICES**

TELECOMMUNICATIONS SERVICES

This tariff applies to the Telecommunications Services furnished by McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services ("McLeodUSA") between one or more points in the State of Idaho. This tariff is on file with the Idaho Public Utilities Commission, and copies may be inspected, during normal business hours, at McLeodUSA's principal place of business, One Martha's Way, Hiawatha, Iowa 52233. (T)

Some existing residential customers may see McLeodUSA on billing statements as the company undergoes a transition to PAETEC Business Services.

McLeodUSA Intrastate, IntraLATA, Interexchange and Local Exchange Services Tariff No. 3 replaces McLeodUSA Local Exchange Services Tariff No.1 and McLeodUSA Long Distance Tariff (not numbered) in their entirety.

Advice No. 11-01

Effective Date: January 15, 2011
Issue Date: January 4, 2011

General Counsel
One Martha's Way
Hiawatha, Iowa 52233

Sixty-Third Revised Replaces Sixty-Second Revised
McLeodUSA Telecommunications Services, L.L.C.

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	3 rd Revised	39	1 st Revised	66	2 nd Revised
2	63 rd Revised*	40	Original	67	3 rd Revised
3	52 nd Revised*	41	Original	67.1	5 th Revised
3.1	2 nd Revised*	42	Original	67.2	2 nd Revised
4	Original	43	Original	68	8 th Revised
5	Original	44	Original	69	7 th Revised
6	Original	45	Original	70	2 nd Revised
7	Original	46	Original	71	Original
8	1 st Revised	47	Original	72	6 th Revised
9	10 th Revised*	48	1 st Revised	73	6 th Revised
10	13 th Revised*	49	2 nd Revised	74	4 th Revised
11	12 th Revised*	49.1	Original	75	2 nd Revised*
12	Original	50	4 th Revised	76	5 th Revised
13	3 rd Revised	50.1	1 st Revised	77	5 th Revised
14	Original	50.2	2 nd Revised	78	5 th Revised
15	Original	51	5 th Revised	79	Original
16	Original	51.1	2 nd Revised	80	6 th Revised*
17	Original	52	3 rd Revised	81	6 th Revised*
18	Original	53	Original	82	7 th Revised*
19	3 rd Revised	54	2 nd Revised	83	4 th Revised*
20	2 nd Revised	55	1 st Revised	83.1	7 th Revised*
21	Original	56	2 nd Revised	83.2	4 th Revised
22	Original	57	2 nd Revised	83.3	2 nd Revised*
23	Original	57.1	Original	84	6 th Revised
24	1 st Revised	58	Original	85	5 th Revised
25	Original	59	Original	85.1	4 th Revised
26	Original	60	1 st Revised	85.2	7 th Revised
27	Original	61	2 nd Revised	85.3	4 th Revised
28	Original	61.1	1 st Revised	85.4	2 nd Revised
29	Original	61.2	Original	85.5	2 nd Revised
30	Original	61.3	Original	85.6	Original
31	1 st Revised	62	8 th Revised	86	2 nd Revised
32	Original	62.1	7 th Revised	86.1	2 nd Revised
33	Original	62.2	3 rd Revised	86.1.1	1 st Revised
34	3 rd Revised	62.3	1 st Revised	86.2	1 st Revised
35	Original	63	5 th Revised	87	10 th Revised
36	3 rd Revised	64	2 nd Revised	87.01	3 rd Revised
37	Original	65	Original	87.1	5 th Revised
38	Original				

* Indicates new or revised sheet submitted with this filing.

Effective Date: November 1, 2017

Issue Date: October 20, 2017

Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, Arkansas 72212

Fifty-Second Revised Replaces Fifty-First Revised
McLeodUSA Telecommunications Services, L.L.C.

CHECK SHEET (cont'd)

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99.7	3 rd Revised	126	2 nd Revised*	155.12	2 nd Revised
99.8	2 nd Revised	127	3 rd Revised*	155.13	2 nd Revised
99.9	1 st Revised	128	4 th Revised*	155.14	2 nd Revised
100	Original	129	Original	155.15	1 st Revised
101	3 rd Revised	130	2 nd Revised*	155.16	Original
102	3 rd Revised	131	1 st Revised	155.17	Original
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102.2	1 st Revised	133	1 st Revised*	155.19	1 st Revised
103	3 rd Revised*	134	Original	155.20	Original
104	2 nd Revised*	135	Original	155.21	Original
105	2 nd Revised*	136	Original	155.22	Original
106	3 rd Revised*	137	Original	155.23	1 st Revised*
107	3 rd Revised*	138	Original	155.24	1 st Revised*
108	3 rd Revised*	139	Original	155.25	Original
108.1	2 nd Revised*	140	Original	155.26	Original
109	1 st Revised	141	Original	155.27	Original
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CHECK SHEET (cont'd)

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155.59	Original				
155.60	Original				
155.61	Original				
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156	Original				

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Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, Arkansas 72212

Original
McLeodUSA Telecommunications Services, Inc.

(Acceptance Stamp)

CONCURRING CARRIERS

None

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

DEC 4 - 2002

Boise, Idaho

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

Advice No. 02-01

David R. Conn
Vice President and Deputy
General Counsel
6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

Effective Date: December 4, 2002

Issue Date: November 14, 2002

Original
McLeodUSA Telecommunications Services, Inc.

DEC 4 - 2002

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Boise, Idaho

TARIFF FORMAT

Sheet Numbering. Sheet numbers appear in the upper right hand corner of the sheets. Sheets are numbered sequentially. From time to time new sheets may be added to the tariff. When a new sheet is added between existing sheets, a decimal is added to the preceding sheet number. For example, a new sheet added between sheets 5 and 6 would be numbered 5.1.

Sheet Revision Numbers. Revision numbers also appear in the upper right corner of sheets. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th Revised Sheet No. 24 cancels the 3rd Revised Sheet No. 24.

Paragraph Numbering Sequence. There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level, as shown by the following example:

- 2
- 2.1
- 2.1.1
- 2.1.1.A
- 2.1.1.A.1
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a).I
- 2.1.1.A.1.(a).I.(i)
- 2.1.1.A.1.(a).I.(i).(1)

Check Sheets. When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current one on file with the Commission.

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TARIFF FORMAT (Cont'd)

Explanation of Symbols. When changes are made in any tariff sheet, a revised sheet will be issued replacing the tariff sheet affected. Changes will be identified on the revised sheet through the use of the following symbols:

- (C) - Identifies a changed regulation.
- (D) - Identifies a discontinued rate or regulation.
- (I) - Identifies an increase in rate.
- (M) - Identifies material moved from one tariff location to another.
- (N) - Identifies a new rate or regulation.
- (R) - Identifies a reduction in rate.
- (T) - Identifies a change in text only.

Idaho Public Utilities Commission
Office of the Secretary
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DEC 4 - 2002

Boise, Idaho

Advice No. 02-01

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Boise, Idaho

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Effective Date: December 4, 2002

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First Revised Replaces Original

McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services

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Thirteenth Revised Replaces Twelfth Revised
McLeodUSA Telecommunications Services, L.L.C.

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Twelfth Revised Replaces Eleventh Revised
McLeodUSA Telecommunications Services, L.L.C.

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Senior Regulatory Counsel
4001 Rodney Parham Road
Little Rock, Arkansas 72212

DEC 4 - 2002 (Acceptance Stamp)

Original
McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

0.0 Application and Scope of Tariff

0.1 Application

This tariff contains the rates and regulations applicable to intrastate, intraLATA, interexchange and local services provided by McLeodUSA between and among points within the State of Idaho.

0.2 Scope

McLeodUSA's services are provided subject to the availability of facilities and subject to the terms and conditions of this tariff. All services within the jurisdiction of the Commission provided by McLeodUSA between and among points in Idaho are governed by this tariff.

0.3 Interconnection with Other Carriers

Service provided by McLeodUSA may be connected with services or facilities of other carriers or may be provided over facilities provided by carriers other than McLeodUSA. However, service provided by McLeodUSA is not a part of a joint undertaking with any other carrier providing telecommunications channels, facilities, or services.

Third Revised Replaces Second Revised

McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services

0.0 Application and Scope of Tariff

0.4 Contact Information

0.4.1 Customer complaints, billing inquiries, new service, or disconnect requests:

McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services (T)
One Martha's Way
P.O. Box 3177
Hiawatha, Iowa 52233
Customer Inquiries/Complaints: 1-800-593-1177

0.4.2 Commission contact - tariff information:

General Counsel
McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services (T)
One Martha's Way, PO Box 3177
Hiawatha, IA 52233
Telephone: (319) 790-7295
Facsimile: (319) 790-7901

0.4.3 Commission contact - complaints:

General Counsel
McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services (T)
One Martha's Way, PO Box 3177
Hiawatha, IA 52233
Telephone: (319) 790-7295
Facsimile: (319) 790-7901

Idaho Registered Agent:

CT Corporation System
300 North 6th Street
Boise, ID 83701

DEC 4 - 2002

Original
McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

(Acceptance Stamp)

1.0 Explanation of Terms and Abbreviations

1.1 Definitions of Terms

Advanced In-Only Trunk with DID and Hunting

In only trunk with Direct-Inward-Dialing (DID) feature. Requires a DID trunk circuit termination.

Advanced Out-Only Trunk with Answer Supervision

Out-only trunk with supervision feature. This feature passes answer back signaling from the central office switch to the customer's PBX when a PBX call has been either completed or answered.

Advanced Two-Way Trunk with DID, Hunting and Answer Supervision

Two-way trunk with DID and answer supervision features. Requires a DID trunk circuit termination.

Authorization Code

A numerical code, one or more of which is available to Customer to enable it to access McLeodUSA's network, and which are used by McLeodUSA to prevent unauthorized access to its facilities and to identify Customer for billing purposes.

Basic In-Only

One-way trunk which allows traffic from the central office switch to be transmitted to the PBX.

Basic Out-Only

One-way trunk which only allows traffic originating in the PBX to be transmitted to the central switch.

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Original

McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Basic Two-Way

Trunk which allows traffic originating in the PBX to be transmitted to the central office switch.

Bit

The smallest unit of information in the binary system of notation.

Calling Card

A billing arrangement by which the charge for a call may be charged to an authorized calling card account.

Calls

Telephone messages completed by Customers.

Central Office

A unit of the RBOC's system that provides service to the general public and has the necessary equipment and operating arrangements for terminating and interconnecting Customer lines and trunks or trunks only. More than one (1) central office may occupy a building.

Charges

Monthly recurring and nonrecurring amounts billed to Customers for services.

Commission

Idaho State Public Utilities Commission.

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McLeodUSA Telecommunications Services, Inc.

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Boise, Idaho

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Customer

Any person, firm, association, corporation, agency of the federal, state, or local government, or legal entity responsible by law for payment of rates and charges and for compliance with the regulations of McLeodUSA.

Customer Contract

A written agreement between the Customer and McLeodUSA containing or referring to the rates and regulations applicable to the service being provided.

Customer Premises Equipment

All terminal equipment normally used on the Customer's premises. This equipment may be Customer-owned, or may be owned by McLeodUSA or another supplier and leased to the Customer.

Delinquent or Delinquency

An account for which an uncontested bill or payment agreement for regulated services has not been paid in full on or before the last day for timely payment. This term may also apply to a contested bill for which the Commission finds the Customer's complaint to be without merit.

DID

(Direct Inward Dialing) is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

DEC 4 - 2002 (Acceptance Stamp)

Original
McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Disconnect or Disconnection

The disabling of circuitry to prevent outgoing and/or incoming calls.

Due Date

The last day for payment of a bill without unpaid amounts being considered delinquent or subject to additional collection efforts. The due date may be designated by "due by," "pay by," "if paid by," or other such language on the Customer's bill.

Exchange

A unit established for the administration of local communication services.

Exchange Service

A local communications service furnished by means of local exchange plant and facilities.

Extended Area Service or EAS

Telephone service, offered at a flat local rate, between customers located within an exchange area and all customers in an additional exchange area or areas.

Flat Rate Service

An exchange service for which a specified rate is charged, regardless of the amount of local usage.

Fraud

An attempt to procure or retain service by supplying misleading or deliberately inaccurate information, or by untruthful or unlawful means, including supplying false information on an application for service. There will be a presumption of fraud in cases where the customer's actual usage for a month, or its pro-rata usage for a partial month, is more than three times the customer's estimated usage (or the pro-rata share of estimated usage) as supplied by the customer at the time of application (which may be revised by customer based on actual experience upon notification to the Company), and that usage is in excess of \$500. In such cases, the customer may be contacted to notify the customer of the usage levels, and to discuss the reasons for the usage levels. In such cases, restrictions may be imposed upon further usage unless satisfactory payment arrangements are made.

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Original

McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Incumbent Local Exchange Carrier or Incumbent Carrier

The local exchange carrier that has Section 251(c) obligations under the federal Telecommunications Act.

Individual Case Basis

A rate, charge, or condition of the tariff as determined by individual circumstances.

Inside Station Wiring or Inside Wiring

Wiring on the premises beyond the demarcation point.

Interexchange Service

The provision of intrastate telecommunications services and facilities between local exchanges, excluding EAS.

InterLATA Service

The completion of calls between Local Access and Transport Areas.

IntraLATA Service

The completion of calls between points within the boundaries of a Local Access and Transport Area.

Kbps

Kilobits per second, denotes thousands of bits per second.

Local Access and Transport Area or LATA

A geographic area within which Bell Operating Companies are permitted to offer interexchange service. These areas were established as a result of the break-up of the former Bell System.

Local Exchange Utility or Local Utility

A telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities.

Local Service

Telephone service furnished between points located within an area where there is no toll charge. Unless otherwise specified, local calling areas in this tariff shall be the same as the local calling areas of the incumbent carrier.

Third Revised Replaces Second Revised
McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Mbps

Megabits, denotes millions of bits per second.

MCA

Metropolitan Calling Area

McLeodUSA

McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services (T)

McLeodUSA Switch

A local switch owned and operated by McLeodUSA. In the pricing tables, service identified as being provided via "McLeodUSA Switch" or "On Switch" is provided using a switch port from the McLeodUSA Class 5 Local switch in combination with a local loop leased from the incumbent carrier.

Message

A telephone call made by a Customer.

Month

For billing purposes, a month is considered to have thirty (30) days.

Network Elements

Elements of the incumbent carrier network leased by McLeodUSA pursuant to an interconnection agreement or approved wholesale tariffs. In the pricing tables, service identified as being provided via "Network Elements" is provided using a combination of network elements.

Number of Digits Sent

The number of digits of the telephone number sent from the Central Office to the telephone system for interpretation and routing to the end user. Typically a function of DID.

Operator

An automated or live operator.

PAETEC

McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services (T)

Point of Presence (or POP)

The location in McLeodUSA's system where local access facilities connect to an interexchange carrier's network.

FEB 3 - 2003

Second Revised Replaces First Revised
McLeodUSA Telecommunications Services, Inc.

(Acceptance Stamp) Boise, Idaho

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Port

A connection to McLeodUSA's switching network with one or more voice grade communications channels, each with a unique network address (telephone number), dedicated to the Customer. Each port is equipped with a Terminal Interface.

Premise Visit Charge

This charge applies when a technician is dispatched for Premise Work. This charge could be in addition to the Schedule I, Schedule II or Schedule III charges for time and labor. This charge also applies if a technician is dispatched to the customer location and cannot gain access to the customer premises at the scheduled time. (T)

Premise Work

Any work done on the Customer's side of the network interface device.

Premises

The space occupied by a Customer or authorized user in a building or buildings or contiguous property (except railroad rights-of-way, etc.) not separated by a highway.

Public Safety Answering Point

A communications facility operated on a twenty-four (24) hour basis and serving participating jurisdictions that initially receives 911 calls and either directly dispatches emergency response services or relays the calls to the appropriate public safety agency.

Rates

The usage amounts billed to customers for regulated services and/or equipment.

Re-routing of numbers

Provides the option of re-directing telephone numbers from one T1 facility to another or from other local lines to the T1 facility. Typically utilized with DID trunking service.

Schedule I

Rates associated with Premise Work done during normal business hours.

Schedule II

Rates associated with Premise Work done after business hours and all day on Saturday.

Schedule III

Rates associated with Premise Work done on Sundays and holidays. Holidays include New Year's Day, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving Day, and Christmas Day.

Advice No. 03-02

David R. Conn
Vice President and Deputy
General Counsel

Effective Date: February 3, 2003

Issue Date: January 23, 2003

6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

DEC 4 - 2002

(Acceptance Stamp)

Original
McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Service

Any or all service(s) provided by McLeodUSA pursuant to this tariff.

Service Order

The written request for Network Services executed by the Customer and McLeodUSA in the format designated by McLeodUSA. The signing of a Service Order by the Customer and acceptance by McLeodUSA initiates the respective obligations of the parties as set forth herein and pursuant to the tariffs of McLeodUSA, but the duration of the service is calculated from the service commencement date.

Shared

A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Signaling

Represents the type of signaling format utilized to maintain a T1 level digital transmission from the Central Office to the customer premise. Signaling options include: AMI, ESF, SF, B8ZF; other options may be available on an individual case basis.

Standard Elements

For McLeodUSA bundled local packages, the Standard Elements consist of switched local dial tone, unlimited local calling, local number portability and mandatory EAS or EACS.

Suspend or Suspension

To disconnect or impair a service temporarily in order to disable either outgoing or incoming calls or both.

T1- Advanced

Includes In-Only Trunk with DID and Hunting, Out-Only Trunk with Answer Supervision or Two-Way Trunk with DID, Hunting and Answer Supervision.

T1 Basic or Combo

Includes In-Only Trunk, Out-Only Trunk or Two-Way Trunk. Combo is a combination of Basic and Advanced.

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(Acceptance Stamp)

Original

McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Terminal Interface

The method of physical connection between a McLeodUSA-provided service and a Customer's or User's transmission cable, inside wiring, or terminal equipment. Depending upon the service ordered by the Customer, there may be a choice of terminal interfaces. The Customer is responsible for ordering a terminal interface that is compatible with the Customer's or User's terminal equipment. All terminal interfaces will be provided by industry-standard connectors as specified in or authorized by Subpart F of Part 68, Title 47, Code of Federal Regulations.

Timely Payment

A payment of the Customer's account made on or before the due date shown on a current bill for rates and charges or by an agreement between the Customer and McLeodUSA for a series of partial payments to settle a delinquent account.

Two-Way

A service attribute that includes DOD (the ability to dial directly from an extension without having to go through an operator or attendant) for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User

A Customer or any other person authorized by a Customer to use service provided to the Customer under a McLeodUSA tariff.

Original
McLeodUSA Telecommunications Services, Inc.

(Acceptance Stamp)

1.0 Explanation of Terms and Abbreviations (cont'd)

1.2 Explanation of Acronyms and Trade Names

- DA = Directory Assistance
- EAS = Extended Area Service
- EACS = Extended Area Calling Service
- EUCL = End User Common Line
- FCC = Federal Communications Commission
- ILEC = Incumbent Local Exchange Carrier
- IXC = Interexchange Carrier
- LATA = Local Access and Transport Area
- LNP = Local Number Portability
- NPA = Numbering Plan Area, more commonly known as Area Code
- NRC = Non-Recurring Charge
- OS = Operator Service
- PICC = Primary Interexchange Carrier
- RBOC = Regional Bell Operating Company
- SNI = Standard Network Interface
- Sprint = Sprint Communications Company, L.P.
- TDD = Telecommunication Device for the Deaf
- TRS = Telecommunications Relay Services Surcharge
- TTY = TeleTYpewriter
- USF = Universal Service Fund

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

DEC 4 - 2002

Boise, Idaho

Advice No. 02-01

David R. Conn
Vice President and Deputy
General Counsel

Effective Date: December 4, 2002
Issue Date: November 14, 2002

6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

MAR 12 2004

First Revised Replaces Original
McLeodUSA Telecommunications Services, Inc. (Acceptance Stamp)

Boise, Idaho

2.0 General Rules and Regulations

2.1 Undertaking of McLeodUSA

2.1.1 General

Pursuant to this tariff, McLeodUSA undertakes to provide within the service area in which McLeodUSA has been approved for certification the regulated intrastate, intraLATA, interexchange services, and retail and wholesale local exchange services as described in Section 3.0. (T)
(T)

2.1.2 Limitations

- A. Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff in compliance with limitations set forth in the Commission's rules.
- B. McLeodUSA reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by McLeodUSA, when necessary because of lack of facilities, or due to some other cause beyond McLeodUSA's control on a non-discriminatory basis.
- C. The furnishing of service under the tariffs of McLeodUSA is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the McLeodUSA's facilities as well as facilities the McLeodUSA may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
- D. McLeodUSA reserves the right to discontinue service when the Customer is using the service in violation of the provisions of this tariff, signed contract, or the law, with notice as required by the rules of the Commission.
- E. McLeodUSA does not undertake to transmit messages or information, but offers the use of its facilities, when available, for that purpose.

Advice No. 04-02

David R. Conn
Vice President and Deputy
General Counsel

Effective Date: March 12, 2004
Issue Date: March 2, 2004

6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

DEC 4 - 2002 (Acceptance Stamp)

Original
McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

2.0 General Rules and Regulations (cont'd)2.2 Use2.2.1 Lawful Purpose

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the service.

2.2.2 Use of Service for Unlawful and/or Fraudulent Purposes

McLeodUSA's services are provided subject to the condition that they will not be used for any unlawful and/or fraudulent purpose. Services will not be furnished if any law enforcement agency, acting within its jurisdiction, advises McLeodUSA that such services are being used or are likely to be used in violation of the law and/or in a fraudulent manner. If McLeodUSA receives other evidence giving reasonable cause to believe that such services are being used or are likely to be used for unlawful and/or fraudulent purposes, it may either discontinue or deny the services and/or refer the matter to the appropriate law enforcement agency in accordance with law and/or Commission rules.

2.2.3 Unauthorized Use

Any individual who uses or receives McLeodUSA's services other than under the provisions of an accepted application for service and a current Customer relationship shall be liable for the appropriate rates and charges for the service received and for McLeodUSA's costs of investigation and collection.

2.2.4 Recording Devices

McLeodUSA's services are not designed for the use of recording devices, and customers who use such devices to record two-way telephone conversations do so at their own risk.

2.2.5 Use of Service Mark

No Customer shall use any service mark or trademark of McLeodUSA or refer to McLeodUSA in connection with any product, equipment promotion, or publication of the Customer without the prior written consent of McLeodUSA.

Original
McLeodUSA Telecommunications Services, Inc.

DEC 4 - 2002

(Acceptance Stamp)

2.0 General Rules and Regulations (cont'd)

Boise, Idaho

2.3 Liability

McLeodUSA's liability, if any, for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit, by a customer, or by any others, for damages associated with installation, provision, preemption, termination, maintenance, repair or restoration of service, or any other service, McLeodUSA's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Tariff or state commission regulations as an allowance for interruptions.

The services furnished by McLeodUSA, in addition to the limitations set forth preceding, also are subject to the following limitations: McLeodUSA shall not be liable for damage arising out of our mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of McLeodUSA caused by customer provided equipment (except where a contributing cause is the malfunctioning of a McLeodUSA-provided connection arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the McLeodUSA billing for the period of service during which such, mistake, omission, interruption, delay, error, defect in transmission or injury occurs.) McLeodUSA also shall not be liable for the acts or omissions of other companies when their facilities are used to provide service.

Except for granting credit allowances for interruptions of service as provided in the last paragraph of this section, McLeodUSA shall not be liable for any claim or loss, expense or damage, for any failure of performance due to failure or malfunction of Customer-supplied equipment, acts of God, storms, fires, floods or other catastrophes, power failure, natural emergencies, insurrections, riots or wars, or any law, order, regulation, or other action of any governmental authority or agency thereof.

McLeodUSA shall not be liable for, and shall be fully indemnified and held harmless by, Customers against any claim or loss, expense or damage, for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, service mark, or proprietary or creative right, or any other injury to any person, property, or entity arising out of the material, data, or information transmitted.

Advice No. 02-01

David R. Conn
Vice President and Deputy
General Counsel

Effective Date: December 4, 2002

Issue Date: November 14, 2002

6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

Original
McLeodUSA Telecommunications Services, Inc.

DEC 4 - 2002 (Acceptance Stamp)

2.0 General Rules and Regulations (cont'd)

Boise, Idaho

2.3 Liability (cont'd)

No agent or employee of any other carrier shall be deemed to be an agent or employee of McLeodUSA.

McLeodUSA's liability due to any failure of the transmission shall not exceed an amount equal to the charges provided for by the applicable tariff (for regulated services) and applicable price list, catalogue, and/or contract (for all other services) for the call. McLeodUSA shall not be liable for damages arising out of the use of McLeodUSA's services for the transmission of anything other than voice grade service.

McLeodUSA will provide a customer's correct name and telephone number to a calling party either upon request to or interception by McLeodUSA in the event there is an error or omission in the customer's directory listing. McLeodUSA's liability for any errors or omissions in any directory listings is limited to the charges made for the listing itself. McLeodUSA shall not be liable for any incidental, indirect, special or consequential damages of any kind, including loss of use, loss of business, or loss of profit, arising from errors or omissions in directory listings.

Original
McLeodUSA Telecommunications Services, Inc.

DEC 4 - 2002 (Acceptance Stamp)

2.0 General Rules and Regulations (cont'd) Boise, Idaho

2.3 Liability (cont'd)

Notwithstanding anything to the contrary in this section, if Customer's service is interrupted and remains out of service for more than twenty-four (24) hours after the earlier of being reported to McLeodUSA or being found by McLeodUSA to be out of order, and if the interruption is not the result of a negligent or willful act by the Customer, a malfunction of Customer-owned equipment, McLeodUSA's inability to gain access to the Customer's premises, or causes beyond McLeodUSA's control as described in the first paragraph of this section, McLeodUSA will make appropriate adjustments upon request. Such adjustments, in the form of direct payments or bill credits, will be the proportionate part of the monthly charge for all services, except for local services, and facilities rendered inoperative during the interruption, beginning with the hour of the report to McLeodUSA, or discovery by McLeodUSA, of the interruption. Credit for service outages for basic local service will be in accordance with IDAPA 31.41.01, Rules 501 - 503. A service interruption may include, among other events, lawful disconnections pursuant to Section 2.11 of this tariff and when a customer's service interrupted during a move to a new Customer premise.

The included tariff language does not constitute a determination by the Commission that a limitation of liability imposed by McLeodUSA should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of any exculpatory clause.

Original
McLeodUSA Telecommunications Services, Inc.

DEC 4 - 2002 (Acceptance Stamp)

Boise, Idaho

2.0 General Rules and Regulations (cont'd)

2.4 Equipment

2.4.1 Inspection, Testing, and Adjustment

McLeodUSA may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation, or maintenance of the Customer's equipment. McLeodUSA may interrupt the service at any time, without penalty to itself, unless interruption exceeds twenty-four (24) hours.

2.4.2 Interference and Hazard

The operating characteristics of Customer premises equipment or communications systems connected to McLeodUSA's services must not interfere with, or impair, any of the services offered by McLeodUSA. Additionally, connected Customer premises equipment must not endanger the safety of McLeodUSA employees or the public, damage or interfere with the proper functioning of McLeodUSA's equipment, or otherwise injure the public in its use of McLeodUSA's services.

Original
McLeodUSA Telecommunications Services, Inc.

(Acceptance Stamp)

2.0 General Rules and Regulations (cont'd)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

2.4 Equipment (cont'd)

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2.4.3 Maintenance and Repair

Boise, Idaho

A. Customer Liability

The Customer shall be responsible for damages to McLeodUSA's facilities used in the provision of regulated services caused by the negligence or willful act of the Customer or those using McLeodUSA's service through the Customer. The Customer may not physically modify or intrude upon, rearrange, disconnect, remove, or attempt to repair any of McLeodUSA's facilities except upon written consent of McLeodUSA.

B. Leased or Owned Facilities

The Customer's obligation to McLeodUSA is the same whether the facilities involved are McLeodUSA's facilities or are facilities leased by McLeodUSA from another party. If McLeodUSA incurs expenses due to the Customer's actions that result in damage or impairment of McLeodUSA's owned or leased facilities, McLeodUSA will pass on to the Customer any and all expenses to repair McLeodUSA's facilities or that the owner imposes on McLeodUSA for leased facilities.

First Revised Replaces Original

McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

2.0 General Rules and Regulations (cont'd)

2.5 Contract for Service

Installation of certain services may require a contractual agreement between a Customer and PAETEC. The contractual agreement specifies the terms and conditions of service not covered by this tariff. The contract does not alter the obligations of PAETEC to Customers as described in this tariff. The agreement may require the Customer to pay a minimum monthly fee ("MMF") wherein the Customer agrees, in writing, to pay for the duration of the term agreement, either the monthly recurring and usage charges, or the MMF amount, whichever is greater. Should the Customer choose to terminate their contract without cause prior to the agreed upon term, the Customer will be liable for the MMF specified in the contract multiplied by the number of months remaining in the term, unless Customer converts to another service provided by PAETEC with equal or greater term and MMF commitment. In the event PAETEC continues to provide service after the Customer contract is terminated or expires, then PAETEC shall continue to provide service to the Customer under the terms of the then applicable tariff and applicable terms of the expired contract under a month-to-month arrangement.

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2.6 Application for Service

2.6.1 Information Required

When applying for service, each prospective Customer will be required to furnish McLeodUSA with the following information:

- A. The name of the party who will be responsible for payment for the service provided.
- B. The address or addresses or exact location of the premises where service is to be provided and billed.
- C. Any information required to make a proper determination of appropriate creditworthiness.

2.6.2 Initiation of Service

Service shall be deemed to be initiated upon the service activation date. For multi-location customers, service shall be deemed to be initiated upon service activation at the first location.

Original
McLeodUSA Telecommunications Services, Inc.

(Acceptance Stamp)

Idaho Public Utilities Commission

Office of the Secretary

ACCEPTED FOR FILING

2.0 General Rules and Regulations (cont'd)

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2.7 Deposits

Boise, Idaho

2.7.1 Deposit Requirements

McLeodUSA may require from any Customer or prospective Customer a deposit to be held as a guarantee for the payment of charges. Any applicant who is either not a previous Customer having an established prompt payment record or whose credit record is not satisfactory may be required to pay a deposit. McLeodUSA may require separate deposits for different Services purchased by Customer, all of which must be paid before any service is installed. In its calculation of a Customer's creditworthiness, McLeodUSA will use trading banking references, credit reports, and any other information pertinent to a Customer's credit subject to applicable law.

2.7.2 Amount of Deposit

The amount of the deposit shall not be more than two (2) months of usage of McLeodUSA's services for any specific Customer. The amount of such usage may be estimated from past usage, the Customer's estimated anticipated usage, or McLeodUSA's state average usage considering type and nature of service. The amount of deposit may exceed this total when services are provided for shorter periods of time or special occasions.

Advice No. 02-01

David R. Conn
Vice President and Deputy
General Counsel

Effective Date: December 4, 2002

Issue Date: November 14, 2002

6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

Original
McLeodUSA Telecommunications Services, Inc.

(Acceptance Stamp)

2.0 General Rules and Regulations (cont'd)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

2.7 Deposits (cont'd)

DEC 4 - 2002

2.7.3 New or Additional Deposit

Boise, Idaho

A new or additional deposit may be required to cover the amount provided in Section 2.7.2 above when a deposit has been refunded or is found to be inadequate by virtue of abnormal toll usage or nonpayment. Written notice shall be mailed advising the Customer of any new or additional deposit requirement, and the Customer shall have twelve (12) calendar days from the date of mailing to provide the new or additional deposit. The new or additional deposit is payable at the address specified in Section 2.7.4.

2.7.3.A Abnormal Toll Usage

For customers with at least six (6) consecutive months of service, "abnormal toll usage" is defined as at least a twenty-five percent (25%) increase in monthly usage charges amounting to at least twenty dollars (\$20). The Customer's average monthly bills for not less than the three (3) prior months shall be used in determining the increase. For customers with less than six (6) consecutive months of service, "abnormal toll usage" is defined to exist when one (1) month's service exceeds the deposit attributable to the service by twenty-five percent (25%) amounting to at least twenty dollars (\$20).

Third Revised Replaces Second Revised

McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services

2.0 General Rules and Regulations (cont'd)

2.7 Deposits (cont'd)

2.7.4 Handling of Deposits

Deposits shall be sent or delivered to: McLeodUSA Telecommunications Services, L.L.C. d/b/a PAETEC Business Services, One Martha's Way, P.O. Box 3177, (T) Hiawatha, Iowa 52233. McLeodUSA will maintain records that show the name and address of each depositor, the amount and date of the deposit, and each transaction concerning the deposit. Unclaimed deposits, together with accrued interest, shall be credited to an appropriate account and shall be disposed of in accordance with law.

2.7.5 Receipts

A receipt of deposit will be furnished to each Customer from whom a deposit is received. Upon request, duplicate receipts will be provided to Customers who have lost their receipts if the deposits are substantiated by McLeodUSA's records.

2.7.6 Customer Obligations

The existence of a deposit in no way relieves the Customer of the obligation to comply with McLeodUSA's regulations for the prompt payment of bills.

Original
McLeodUSA Telecommunications Services, Inc.

(Acceptance Stamp)

2.0 General Rules and Regulations (cont'd)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

2.7 Deposits (cont'd)

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2.7.7 Refund

Boise, Idaho

The deposit shall be refunded or credited to a Customer after not more than twelve (12) consecutive months of prompt payment or as required by applicable Commission rules. The account shall be reviewed after twelve (12) months of service, and if the deposit is retained, it shall again be reviewed at the end of McLeodUSA's accounting year or on the anniversary date of the account.

2.7.8 Interest

Deposits held for thirty days or more will be paid interest on that deposit at a rate specified by the Commission.

Advice No. 02-01

David R. Conn
Vice President and Deputy
General Counsel

Effective Date: December 4, 2002
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6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

Third Revised Replaces Second Revised
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services

2.0 General Rules and Regulations (cont'd)

2.8 Billing

2.8.1 Monthly Billing

Bills to Customers will be issued monthly unless McLeodUSA is authorized by the Commission to bill at other than monthly intervals because of unusual circumstances. Local service charges, including installation charges, are billed in advance. Certain toll charges and NRCs are billed in arrears. If a Customer elects, McLeodUSA may issue a billing statement to a Customer in an electronic format only.

McLeodUSA shall have no responsibility with respect to billings, charges, or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional, and long distance services provided by a third party vendor. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

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2.8.2 Bill Contents

The bill form or a bill insert will provide the following information: the dates at the beginning and end of the billing period; the last date for timely payment, which shall not be less than twenty (20) days after the bill is rendered; the amount of the net charge, stated by category, for local service, bundled packages, packages of long distance minutes, ancillary services and equipment, toll service, information service, sales tax and excise tax, and of any late payment charge, together with the gross amount of the bill, with separate entries for total amounts current or in arrears. Long distance calls will be itemized reflecting the number called and the date, time, duration, destination and charge for each call. McLeodUSA will also comply with reasonable requests for bill detail.

(Account Service Fee and Access Recovery Surcharge are grandfathered and moved to Section 6.23)

DEC 4 - 2002 (Acceptance Stamp)

Original
McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

2.0 General Rules and Regulations (cont'd)

2.9 Payment for Service

2.9.1 Late Payment Charge

McLeodUSA may impose a one time late payment charge not to exceed 1.5% on any bill not paid by the due date listed on the invoice. Customers are obligated to drop off payment at a designated payment location or mail payment to the address contained on the invoice. Customers shall be responsible for all costs incurred in the collection of unpaid charges or in any other action to enforce payments and/or obligations arising under this tariff. McLeodUSA will also charge a check service charge if a check tendered for payment is returned to McLeodUSA as non-sufficient funds (NSF) or is not in acceptable form.

Residential customers will be granted one complete forgiveness of a late payment charge each calendar year. On one monthly bill in each period of eligibility, the net amount of such bill will be accepted as full payment for the month after expiration of the net payment period. The Customer will be notified by mailed written notice that the eligibility has been used. Such forgiveness of late payment charges will have no effect on the credit rating of the Customer.

2.9.2 Partial Payment

If a Customer makes a partial payment in a timely manner and does not designate the service for which payment is made, the payment shall first be applied to the undisputed balance for local service, with the remainder applied on a pro rata basis to regulated utility services and toll service. Any remainder will then be applied to deregulated and unregulated services other than toll. Any late payment penalty charge will be applied only to the outstanding balance for utility services.

2.9.3 Timely Payment for Residential Customers

Each residential Customer is permitted to have a last day for timely payment changeable for cause in writing.

DEC 4 - 2002 (Acceptance Stamp)

Original
McLeodUSA Telecommunications Services, Inc.

~~Boise, Idaho~~

2.0 General Rules and Regulations (cont'd)

2.9 Payment for Service (cont'd)

2.9.4 Collection

No collection efforts other than the rendering of the bill shall be undertaken until the delinquency date.

2.9.5 Taxes and Fees

Any governmental assessments, fees, licenses, or other similar taxes or fees imposed upon McLeodUSA may be charged to Customers receiving McLeodUSA's service within the territorial limits of the governmental authority imposing such taxes and fees. Such taxes and fees will be allocated among such Customers on the basis of Customers' monthly charges for the types of service made subject to the taxes or fees. Such taxes and fees will be separately stated on bills.

LNP, PICC, USF, TRS (except intrastate TRS), TTY/TDD surcharges will also be charged where applicable.

2.10 Disputes and Complaints

2.10.1 Disputed Bills

In the event of a dispute concerning the bill, McLeodUSA will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill. Service shall not be disconnected for nonpayment of the disputed amount. The 45-day period may be extended by up to sixty (60) days if requested of McLeodUSA by the Idaho Public Utilities Commission in the event the Customer files a written complaint with the agency. Subject to regulatory requirements, McLeodUSA's policy is to limit retroactive adjustments for billing errors to 90 days prior to the date the error is discovered.

Advice No. 02-01

David R. Conn
Vice President and Deputy
General Counsel

Effective Date: December 4, 2002
Issue Date: November 14, 2002

6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

First Revised Replaces Original
McLeodUSA Telecommunications Services, Inc.

SEP 30 2006 (Acceptance Stamp)

Boise, Idaho

2.0 General Rules and Regulations (cont'd)

2.10 Disputes and Complaints (cont'd)

2.10.2 Complaint Procedures

Inquiries, general questions, or complaints may be directed informally to McLeodUSA by telephone, in person, or in writing at McLeodUSA's office located at One Martha's Way, P.O. Box 3177, Hiawatha, Iowa 52233. Business customers can reach McLeodUSA's customer service department by dialing toll-free: 1-800-593-1177. Residential customers can reach McLeodUSA's customer service department by dialing toll-free: 1-800-500-3543. McLeodUSA's customer service department accepts calls on a twenty-four-hour-a-day basis. Complaints concerning the charges, practices, facilities, or services of McLeodUSA will be investigated promptly and thoroughly. McLeodUSA will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable McLeodUSA to review and analyze its procedures and actions for at least thirty (30) days, which shall also be available for inspection by the Commission or its staff upon request. Each Customer may file with the Commission for resolution of disputes. Each complainant will be mailed a statement of the complainant's right to contact the Commission at:

Idaho Division of Public Utilities
State House
472 W. Washington Street
Boise, ID 83702
(208)334-0300
(800) 432-0369

DEC 4 - 2002

(Acceptance Stamp)

Original
McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

2.0 General Rules and Regulations (cont'd)

2.10 Disputes and Complaints (cont'd)

2.10.3 Bill Insert or Notice

McLeodUSA shall notify Customers, by bill insert or notice on the bill form, of the address and telephone number where a McLeodUSA representative qualified to assist in resolving the complaint can be reached. The bill insert or notice shall also include the following statement: "If McLeodUSA does not resolve your complaint, the service may be subject to state regulation. You may contact the Idaho Public Utilities Commission, 472 W. Washington Street, Boise, ID 83702, (800) 432-0369." The bill insert or notice on the bill will be provided no less than annually.

2.11 Service Refusal, Disconnection, and Suspension

In no event shall local service be disconnected on any Friday after twelve noon or on any Saturday, Sunday, legal holidays recognized by the state of Idaho, or after twelve noon on any day immediately before any legal holiday, or at any time when the telephone company's business offices are not open for business, except as authorized by Commission Rules. Local exchange services may be terminated only between the hours of 8:00 a.m. and 4:00 p.m., except as authorized by Commission Rules.

2.11.1 Notice of Pending Disconnection

Prior to the disconnection of service, McLeodUSA shall provide a written notice to the Customer setting forth the reason for disconnection and the final date by which the account is to be settled or specific action taken. Final dates shall be no less than ten (10) calendar days with respect to an unpaid bill after the notice is rendered and no less than 12 days with respect to an unpaid or new deposit. The notice shall be considered rendered to the Customer when deposited in the U.S. Mail with postage prepaid. If delivery is by other than U.S. Mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service. The notice will specify (800-593-1177 for business customers; 800-500-3543 for residential customers) as a toll-free number at which a McLeodUSA representative can be reached to provide additional information about the disconnection.

Advice No. 02-01

David R. Conn
Vice President and Deputy
General Counsel

Effective Date: December 4, 2002

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6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

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McLeodUSA Telecommunications Services, Inc.

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Boise, Idaho

2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.2 Reasons for Service Refusal, Disconnection, and Suspension

Service may be refused, disconnected, or suspended:

- A. Without notice if a condition on the Customer's premises is determined by McLeodUSA to be hazardous.
- B. Without notice if the Customer uses the service in such a manner as to adversely affect McLeodUSA's equipment or McLeodUSA's service to others.
- C. Without notice if equipment furnished, leased, or owned by McLeodUSA is subject to tampering.
- D. Without notice if there is unauthorized use. Unauthorized use includes, without limitation, use or attempted use for an unlawful purpose and/or use or attempted use in any fraudulent manner.

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Original
McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.2 Reasons for Service Refusal, Disconnection, and Suspension (cont'd)

- E. With prior written notice if there are reasonable grounds to believe there is a violation of or noncompliance with McLeodUSA's regulations on file with the Commission, municipal ordinances, or law.
- F. With prior written notice if the Customer or prospective Customer fails to furnish service equipment, permits, certificates, or rights-of-way specified to be furnished in McLeodUSA's regulations filed with the Commission as conditions for obtaining service, or withdraws such equipment or terminates those permissions or rights, or fails to fulfill the contractual obligations imposed upon the Customer as conditions of obtaining service.
- G. With prior written notice if the Customer fails to permit McLeodUSA reasonable access to its equipment.
- H. With prior written notice if the Customer routinely uses abusive or profane language or makes physical threats in conversations with McLeodUSA personnel, or otherwise abuses access to customer service personnel by making repeated unwarranted calls that are unrelated to specific service issues.

Advice No. 02-01

David R. Conn
Vice President and Deputy
General Counsel

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McLeodUSA Telecommunications Services, Inc.

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(Acceptance Stamp)

Boise, Idaho

2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.3 Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill

Except as restricted by Section 2.11.4, service may be refused, disconnected, or suspended for nonpayment of a bill if McLeodUSA has made a reasonable attempt to effect collection and:

- A. McLeodUSA has provided the Customer with ten (10) days' prior written notice with respect to an unpaid bill or twelve (12) days' written notice with respect to an unpaid new deposit.
- B. McLeodUSA is open, at minimum, one more hour and open the following day of the scheduled disconnection.
- C. In the event of a dispute concerning the bill, McLeodUSA will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and service shall not be disconnected for nonpayment of the disputed amount.

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McLeodUSA Telecommunications Services, Inc.

DEC 4 - 2002 (Acceptance Stamp)

Boise, Idaho

2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.4 Insufficient Reasons for Refusal, Suspension, or Discontinuance of Service

The following reasons are not sufficient cause for refusal, suspension, or discontinuance of service to a present or prospective Customer:

- A. Delinquency in payment for service by a previous occupant of the premises to be served, unless that occupant is a Customer of the same household as the customer.
- B. Failure to pay for unregulated services or equipment purchases such as directory advertising.
- C. Failure to pay the bill of another Customer as guarantor thereof.
- D. Failure to pay for a different type or class of public utility service or 900, 960 or 976 calls disputed by the Customer. However, if a residential customer has requested that McLeodUSA remove the free 900 or 976 call blocking service, then that Customer shall be fully responsible for payment of all such calls regardless of who made the call from the Customer's telephone line.
- E. Failure to pay for information service not regulated by the Commission.
- F. Permitting another occupant of the premises access to the telephone utility service when that other occupant owed an uncollectible bill for service rendered at a different location.

2.11.5 Medical Emergency

Notwithstanding any other provision of this tariff, McLeodUSA will postpone the disconnection of service to a residential Customer for a reasonable time, not to exceed thirty (30) days, if the Customer produces verification from a physician or a public health or social services official stating that telephone service is essential due to an existing medical emergency of the Customer, a customer of the Customer's family, or any permanent resident of the premises where service is rendered. This written verification shall identify the medical emergency and specify the circumstances. Initial verification may be by telephone if written verification is forwarded to McLeodUSA within five (5) days.

Advice No. 02-01

David R. Conn
Vice President and Deputy
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6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

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Original
McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.6 Temporary Service

When McLeod renders temporary service to a Customer, the Customer may be required by McLeod to bear the entire cost of installing and removing the service facilities in excess of any salvage realized.

2.12 Cancellations and Deferments of Service

When a Customer cancels or defers an order for service before the service is activated, a charge applies that will allow McLeodUSA to recover its unrecovered costs, including but not limited to outside vendor charges, engineering, labor, materials, and equipment. Charges apply as follows:

2.12.1 Cancellation

In a cancellation situation, the charge is equal to the unrecoverable costs incurred prior to the request for cancellation and the costs of removal, restoration, and disposal, if any, to comply with the cancellation. Those costs include, but are not limited to, costs of outside vendors, engineering, labor, nonrecoverable materials, and equipment expense.

Advice No. 02-01

David R. Conn
Vice President and Deputy
General Counsel

Effective Date: December 4, 2002
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Cedar Rapids, Iowa 52406

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(Acceptance Stamp)

Boise, Idaho

2.0 General Rules and Regulations (cont'd)2.12 Cancellations and Deferments of Service (cont'd)2.12.2 Deferment of Start of Service

If a request for deferment of service is received by McLeodUSA prior to the date an order for equipment or service is placed with McLeodUSA's supplier, no charge shall apply. For deferments received by McLeodUSA subsequent to the date the order for equipment or service is placed with McLeodUSA's supplier, a monthly recurring charge based upon the costs incurred prior to the request for the deferment applies. This monthly rate shall be equal to the deferred investment multiplied by the monthly prime interest rate as announced by USBank plus recurring costs resulting directly from the deferral such as storage, taxes, etc., unless otherwise ordered by the Commission.

In addition, any extraordinary nonrecurring costs resulting from the deferral, such as additional engineering, labor, and transportation, shall be billed in total. Billing shall start at the beginning of the month of deferment and extend to the start of service. Charges shall not exceed the monthly rate that would have applied had the service been established. McLeodUSA will also charge the Customer who defers service any and all rates and charges incurred by McLeodUSA for any leased facilities for which McLeodUSA is held responsible. McLeodUSA will make a good faith effort to minimize those rates and charges whenever possible.

2.13 Information Service Access Blocking

Where facilities are available, McLeodUSA shall institute call blocking to all "900", "960" and "976" prefix numbers, without charge for the first block subject to applicable law. If a customer chooses to eliminate the free call blocking service for these types of calls, the Customer shall be fully responsible for all such charges regardless of who made such calls from the Customer's telephone line. McLeodUSA will comply with all applicable rules of the Commission concerning such blocking.

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David R. Conn
Vice President and Deputy
General CounselEffective Date: December 4, 2002
Issue Date: November 14, 20026400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

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(Acceptance Stamp)

Original
McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

2.0 General Rules and Regulations (cont'd)

2.14 Special Construction and Special Arrangements

Subject to the agreement of McLeodUSA and to all of the regulations contained in the tariffs of McLeodUSA, special construction and special arrangements may be undertaken on a reasonable efforts basis at the request of the Customer. Special arrangements include any service or facility relating to a regulated telecommunications service not otherwise specified under tariff, or for the provision of service on an expedited basis or in some other manner different from the normal tariff conditions. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirements for the facilities so constructed;
- B. of a type other than that which McLeodUSA would normally utilize in the furnishing of its services;
- C. over a route other than that which McLeodUSA would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which McLeodUSA would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.14.1 Basis for Charges

Where McLeodUSA furnishes a facility or service on a special construction basis, or any service for which a rate or charge is not specified in McLeodUSA's tariffs, charges will be based on the costs incurred by McLeodUSA and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof. The agreement for special construction will ordinarily include a minimum service commitment based upon the estimated service life of the facilities provided.

First Revised Replaces Original

McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services

2.0 General Rules and Regulations (cont'd)

2.14 Special Construction and Special Arrangements (cont'd)

2.14.2 Basis for Cost Computation

The costs referred to in 2.14.1 preceding may include one or more of the following items to the extent they are applicable:

A. Installation cost of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Installation cost includes the cost of:

- 1. equipment and materials provided or used,
- 2. engineering, labor and supervision,
- 3. transportation,
- 4. rights of way, and
- 5. any other item chargeable to the capital account;

B. Annual charges including the following:

- 1. cost of maintenance,
- 2. depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage,
- 3. administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items,
- 4. any other identifiable costs related to the facilities provided, and
- 5. an amount for return and contingencies.

2.15 Non-Routine Installation

(N)

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply. If the Customer reschedules an installation, additional charges may apply.

(N)

Second Revised Replaces First Revised
McLeodUSA Telecommunications Services, Inc. (Acceptance Stamp)

JUN 13 2005

Boise, Idaho

3.0 Description of Services Offered

3.1 Local Service

3.1.1 Nature of Service

Local Service is a service that allows customers to originate non-toll local calls at locations within the service areas in which McLeodUSA has been approved for certification for termination within the local calling area (including any applicable EAS areas) of those locations. Subject to service availability and the package selection by the customer, Local Service may include services in addition to those required for completion of non-toll local calls (including services which may not be subject to regulation under this tariff) which are purchased as part of a bundled package.

3.1.2 Availability

McLeodUSA offers local service in the areas in which it has been certified by the Idaho and in which McLeodUSA has available required network facilities or is able to lease required network facilities to enable the offering of service. Some features may not be available in all areas, or may slightly vary between service areas contingent on network availability or configuration. McLeodUSA will provide the most feature rich version of a feature in the bundled Local Service package available in a given market depending on network availability or configuration.

3.1.3 Local Service Packages

The standard elements of local line packages consist of local dial tone and unlimited local calling unless otherwise noted in a Service specific description. Mandatory extended area service ("EAS") is provided where applicable for the prices set forth in the Rate Tables. Customers with multiple lines at a single location may purchase different Packages for each telephone line at a particular location. **A Local Line Price Adjustment is applied to each business and residential local line that was established prior to June 13, 2005 and is serviced out of a Resale CLLI (see Section 5.1). The Local Line Price Adjustment will not be applied to new Preferred Advantage lines added to your account on or after June 13, 2005.** Business Customers purchasing a Business Package may select a long distance package of anytime minutes for each location, which shall be shared by all lines serving that Customer location. Business Customers purchasing Local Service Packages are also eligible to purchase a per minute long distance service that offers reduced long distance rates due to the purchase of bundled package of local and long distance services from McLeodUSA. Residential Customers shall select a long distance package of anytime minutes for each location, which shall be shared by all lines serving that Customer location.

(T)

(T)

Original
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered

3.1 Local Service

3.1.3 Local Service Packages (cont'd)

3.1.3.A Advantage Business Lines (N)

Advantage Business Lines is a service that allows customers to originate non-toll local calls at locations within the service areas that McLeodUSA has been approved for certification for termination within the local calling area (including any applicable EAS areas) of those locations. Subject to service availability.

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(N)

Fourth Revised Replaces Third Revised
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.A Reserved for future use. (M)
 |
 (M)

3.1.3.B Reserved for future use.

3.1.3.C Reserved for future use. (M)
 |
 |
 (M)

3.1.3.D Reserved for future use.

3.1.3.E Reserved for future use

3.1.3.F Reserved for future use. (M)
 |
 |
 |
 |
 |
 |
 |
 |
 |
 |
 (M)

(Descriptions for Business Packages B, D and E are grandfathered and moved to Section 6.18.)
 (Descriptions for Business Packages A, C and F are grandfathered and moved to Section 6.24) (N)

First Revised Replaces Original
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.G Reserved for future use

(M)

(M)

3.1.3.H Reserved for future use

(M)

Note: Some features may not be available in all areas.

* Asterisk denotes non-regulated services.

(M)

(Descriptions for Business Packages G and H are grandfathered and moved to Section 6.24)

(N)

Second Revised Replaces First Revised
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.I Reserved for future use (M)

(M)

(M)

3.1.3.J Reserved for future use (M)

(M)

(M)

(Descriptions for Business Packages I and J are grandfathered and moved to Section 6.24) (N)

(N)

JUN 30 2007

Fifth Revised Replaces Fourth Revised
McLeodUSA Telecommunications Services, Inc. (Acceptance Stamp)

Boise, Idaho

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.K Reserved for future use.

3.1.3.L Reserved for future use.

3.1.3.M Reserved for future use

(T)(M)

3.1.3.N Reserved for future use

(T)

(M)

(Description for the Premium Preferred Package is grandfathered and moved to Section 6.19)
(Descriptions of residential packages C and D for customers not served on McLeodUSA switch are grandfathered and moved to Section 6.20)
(Residential Packages C, D, E, F and G are grandfathered and moved to Section 6.21)

(N)

JUN 30 2007

Second Revised Replaces First Revised
McLeodUSA Telecommunications Services, Inc. (Acceptance Stamp)

Boise, Idaho

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.O Reserved for future use

(M)

3.1.3.P Reserved for future use

3.1.3.Q Reserved for future use

(M)

(Residential Packages are grandfathered and moved to Section 6.21)

(N)

Third Revised Replaces Second Revised
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.4 Description of Features Included In Certain Local Service Packages.

Some features included in certain Local Service Packages may not be available in all areas, or may slightly vary between service areas contingent on network availability or configuration. McLeodUSA will provide the most feature rich version of a feature in the bundled Local Service package that is available in a given market depending on network availability or configuration.

Anonymous Call Rejection

Allows customer to automatically reject all calls that have been marked anonymous by the calling party. The call is routed to a denial announcement and subsequently terminated.

Blocking Services.

Blocking Services prevent certain call types from being completed. Blocking service examples include blocking outgoing 10XXX1+ or 900 or 976 calls.

Call Forwarding Busy/Don't Answer/Variable

Call forwarding is the ability to forward an incoming call to a preselected station if the called station is unable to receive the call. "Call forwarding busy" will forward the call if the called station is in use; "call forwarding don't answer" will forward the call after a predetermined number of rings; "call forwarding variable" will forward the call regardless of the status of the called station. For Business customers, Call Forwarding Busy/Don't Answer options are only available as optional services to a location at which the customer also currently purchases Voice Mail from McLeodUSA.

Call Block

Allows customer to block incoming calls from up to a maximum of fifteen telephone numbers.

(T)

Call Trace

Permits the tracing of the last call received and holds the results for later use by an authorized law enforcement agency. Results of call trace will be provided only to appropriate law enforcement personnel, and not to the customer.

Call Transfer

The ability to forward a call in progress to another station.

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(Acceptance Stamp)

Original
McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.4 Description of Features Included In Certain Local Service Packages (cont'd)

Call Transfer Disconnect

Call Transfer Disconnect is the ability to transfer of calls to another line, disconnecting that call so that it frees up the original line.

Call Waiting

Call waiting is the ability of the called station to generate a tone when the called station is in use to alert the user that another call is waiting to connect with the called station.

Call Waiting ID

Call waiting ID is the ability to identify the party calling when on another call.

Caller ID Blocking

Provides a permanent indicator on a customer's line. Once the block is established on the customer's line, the private status can be deactivated by the customer by dialing a series of number before each call, to change the indicator from private to public. This one call unblock allows the name and number to be sent for that one call only.

Customers who choose per line blocking for the first time will not be charged the nonrecurring charge. New customers to the Caller ID serving area will be provided the same option. A customer requesting per line blocking will pay a nonrecurring charge for re-establishing line blocking.

The standard dialing pattern for per-call Called ID Blocking is *67 (1167 from a rotary telephone). The standard dialing pattern for a per-call unblocking is *82 (1182 from a rotary telephone).

Caller Identification

Allows for the automatic delivery of a calling party's name, telephone number (including non-published and non-listed telephone numbers) or both to the called customer. The number is displayed on customer provided equipment. McLeodUSA will provide the most feature rich version of caller identification in the bundled Local Service package available in a given market depending on network availability or configuration.

Second Revised Replaces First Revised
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.4 Description of Features Included In Certain Local Service Packages (cont'd)

Repeat Dialing

(T)

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a usage or subscription basis.

Hunting

Hunting is the ability to forward an incoming call to the next number in a hunting group if the called number is busy.

Circular Hunt is an option of Hunting service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached. The rates and charges for Circular Hunt are in addition to the rates and charges for Hunting Service.

Preferential Hunt is an option of Hunting service that allows for calls to a specific number (other than the first number) within a hunt group to hunt over a unique sequence of lines within the hunt group. The Preferential Hunt sequence is different than that encountered when a caller dials the first telephone number in a hunt group.

Call Return

(T)

The customer does not have to know the number of the calling party. If the calling party's number is blocked by the calling party, the service will not return the call.

No Solicitation

Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors "do-not-call" list. No Solicitation automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily. A caller may press one, or stay on the line to complete the call connection.

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First Revised Replaces Original

McLeodUSA Telecommunications Services, Inc. (Acceptance Stamp)

Boise, Idaho

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.4 Description of Features Included In Certain Local Service Packages (cont'd)

Priority Call

Provides the end user with a distinctive ring when called from pre-selected telephone numbers. Calls other than from the selected numbers are received with a standard ring pattern. Toll Free, International and 900 numbers are not programmable with Priority Call.

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(N)

Remote Access to Call Forward

This feature allows a user at a "remote" location to activate/deactivate the call forwarding feature. The user gains remote access to the call forwarding feature from a touch tone phone at a remote location. The RACF feature uses an announcement system to provide interactive voice message prompting, which allows customers to verify the forwarded-to directory number. Changes are accomplished by remotely calling an access number, entering the appropriate line and PIN information when prompted to do so, and making any desired changes.

Speed Calling

Permits placing calls to 8 or 30 telephone numbers dialing an abbreviated code.

Three-Way Calling

The ability to add a third line to an established conversation.

Toll Restriction

Toll Restriction provides for exchange access lines to be restricted from dialing billable toll calls. Attempted violation of the restrictions are routed to an announcement.

Second Revised Replaces First Revised
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.5 Intercept Services/Referral Recording

Intercept Services provide new number or explanatory information to callers dialing changed or disconnected numbers. The services include messages delivered either mechanically or by operator. Intercept services apply to temporary and permanently disconnected numbers. Basic Intercept and Referral Recording services are for periods up to 12 months for business customers and up to 3 months for residential customers.

Basic Intercept Service includes all intercept recordings that do not provide the new number information. New Number Referral Service includes all intercept recordings that provide the new number information.

3.1.6 Reserved for future use (M)

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3.1.7 Reserved for future use (M)

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(M)

3.1.8 Reserved for future use (M)

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(M)

(Descriptions for Local T1 Service, Dynamic T-1 and Dynamic PRI are grandfathered and moved to Section 6.24) (N)
(N)

Second Revised Replaces First Revised
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services

3.0 Description of Services Offered (cont'd)

3.1 Local Service (cont'd)

3.1.9 Foreign Exchange (FX) Service (N)

FX Service enables a Customer to receive a Company-provided Local Service at a point outside the Service Area corresponding to the NPA-NXX designation of such Local Service. The Local Calling Area and all Usage Service rates which apply to an FX Exchange Service are the same as those which regularly apply to other Company-provided Local Services bearing the same NPA-NXX designation.

3.1.10 Directories

3.1.10.A. Listing Service

One listing, the Primary Listing, is provided without charge for each customer location. Where two or more exchange lines are served on a hunting service basis, only one Primary Listing for the group will be provided.

3.1.10.B. Directory Distribution

One local exchange directory will be provided to a customer for each customer location at the time directories are distributed by the incumbent local exchange carrier.

3.1.11 Reserved for future use

(Descriptions for PRI and Calling Card are grandfathered and moved to Section 6.24)

Original

McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered (cont'd)

3.1 Local Service (cont'd)

3.1.12 PRI T-1 Service

PRI T-1 (Primary Rate Interface) T-1 Service provides the customer with a direct digital connection via switched access to one or more private or public services. PRI T-1 Service is an enhanced T-1 service that allows the customer Integrated Services Digital network (ISDN) bandwidth that facilitates end-to-end digital connectivity to support a variety of services. PRI T-1 Service is 23 B channels each being a full 64,000 bps. One channel is a D channel to allow for signaling information to be passed. The service is utilized to connect ISDN compatible equipment at the customer premises to a suitably equipped McLeodUSA node.

3.1.13 Calling Card

A postpaid calling card issued by Carrier which allows Customers and/or Users to make telephone calls and charge the calls to a postpaid account. Calls charged to a Carrier-issued postpaid Calling Card will appear on the Customer's regular monthly bill.

(N)

(N)

DEC 4 - 2002

Original
McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

(Acceptance Stamp)

3.0 Description of Services Offered (cont'd)

3.2 Directory Assistance

3.2.1 Nature of Service

Directory Assistance (DA) Service is defined as furnishing aid in obtaining telephone numbers.

3.2.2 Availability

DA is available to all Customers.

3.2.3 Maximum Number of Requests Per Call

Two (2) requests for a telephone number will be accepted per call to the DA operator. A telephone number that is not listed in the DA records will not be available to the Customer.

3.2.4 Operator Limitations

The Directory Assistance operator will not transfer, forward or redial a Customer's call to any other location for any purpose other than provision of DA service.

3.2.5 Persons and Locations Exempt from All DA Charges

Any Customer who is visually, physically or mentally handicapped in a way that makes the Customer unable to utilize a telephone directory shall be exempt from charges for DA. The Customer must provide McLeodUSA with certification of this condition. Certification from a doctor, psychologist, psychiatrist, county or state social service agency, or similar person or agency will be acceptable. The exemption is effective prospectively and also retroactively for the month prior to the presentation of the certificate to McLeodUSA.

Advice No. 02-01

David R. Conn
Vice President and Deputy
General Counsel

Effective Date: December 4, 2002
Issue Date: November 14, 2002

6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

DEC 4 - 2002 (Acceptance Stamp)

Original
McLeodUSA Telecommunications Services, Inc.

Boise, Idaho

3.0 Description of Services Offered (cont'd)

3.3 Operator Services

Operator Services is the furnishing of services for the completion of calls by consumers and customers pre-subscribed to company made with the assistance of a company operator within the state including aggregator sites and locations. Aggregator sites include, but are not limited to hotels/motels, hospitals, business, military establishments; and locations of public, semi-public, or private pay telephones. Note: Charges for these services are exempt when requested by authorized emergency personnel. Customers may receive bills directly from other operator service providers whose services the customer may use.

Busy Line Verification Surcharge – Charge to end-user to verify whether a telephone line is in use or has trouble.

Busy Line Verification Interrupt Surcharge – Charge to end-user to verify whether a telephone line is in use, and then to interrupt the end-users current phone call.

First Revised Replaces Original
McLeodUSA Telecommunications Services, Inc. (Acceptance Stamp)

OCT 22 2004

3.0 Description of Services Offered (cont'd)

Boise, Idaho

3.3 Operator Services (cont'd)

Calling Card Surcharge – This charge applies when a 0+ or 0- call is charged to a valid calling card. In order to control fraud, the company may refuse to accept a card that it determines or suspects to be invalid.

Collect Surcharge – This charge applies when an end-user requests the operator to bill the charges to the called station or party which agrees to pay for all charges.

General Assistance Surcharge - Charge to end-user to obtain information such as time of day, day of the week, area codes, international country and/or city codes.

Operator Dialed Surcharge - In addition to the per minute usage rates, an operator dialed surcharge also applies to each type of call. This is a charge that is assessed to the customer for having the operator dial the called number for them.

Payphone Surcharge – The Payphone surcharge applies to the following state-to-state* and international* consumer calls placed from a public or semi-public payphone that are paid for by means other than depositing coins into the payphone:

- *calls billed to a third number
- *collect calls
- *calls billed to a calling card
- *calls to Directory Assistance
- *prepaid card service calls.

Person-to-Person Surcharge – Charge when the end-user specifies to the operator a particular party to be reached. If the original person, department, mobile station, extension, or office designated by the end-user is unavailable and the end-user requests or agrees to talk to any other party, the call is still charged as a Person-to-Person call.

Third Party – The end-user requests the operator to bill the charges for a call to a number other than that of the called or calling party. The party receiving the charges agrees to pay for all charges.

* The Commission does not regulate interstate or international calls. These are within the jurisdiction of the FCC.

Advice No. 04-07

Effective Date: October 22, 2004

Issue Date: October 12, 2004

General Counsel
6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

Second Revised Replaces First Revised
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered (cont'd)

3.4 Reserved for future use (M)

3.4.1 Reserved for future use

3.4.2 Reserved for future use

(M)

(Preferred Advantage® Conference Calling is grandfathered and moved to Section 6.25) (N)

First Revised Replaces Original
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered (cont'd)

3.4 Reserved for future use (cont'd)

(M)

(M)
(N)

(Preferred Advantage® Conference Calling is grandfathered and moved to Section 6.25)

Original
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered (cont'd)

3.5 Long Distance Interexchange and 800 Services

- 3.5.1 Commercial Switched Outbound ("1+") (N)
Switched outbound services provide direct dialed ("1+") long distance services to commercial Customers. Customers may also access McLeodUSA's services by dialing "10XXX." Customers access McLeodUSA's services through switched access origination.
- 3.5.2 Commercial Switched 800/888/877 Inbound
Switched 800/888/877 provides an inbound toll-free calling service to commercial Customers. Customer is billed for each toll-free call, rather than the call originator. Calls terminate to Customer via switched access lines. Customer may be billed a monthly recurring charge. Inbound toll free intraLATA calls or inbound toll free instate interLATA calls where McLeodUSA may or may not be the responsible organization and where an interexchange carrier, or an entity other than a local exchange carrier, is not involved in the switching and transport of those calls between the calling party and McLeodUSA switching center, shall be subject to the rates for inbound toll free calling as published herein.
- 3.5.3 Commercial Dedicated Outbound (1+)
Dedicated outbound services provide direct dialed ("1+") long distance services to commercial Customers. Customers may also access McLeodUSA's services by dialing "10XXX." Customers access McLeodUSA's services through dedicated access origination.
- 3.5.4 Commercial Dedicated 800/888/877 Inbound
Dedicated 800/888/877 provides an inbound toll-free calling service to commercial Customers. Customer is billed for each toll-free call, rather than the call originator. Calls terminate to Customer via dedicated access lines. Inbound toll free intraLATA calls or inbound toll free instate interLATA calls where McLeodUSA may or may not be the responsible organization and where an interexchange carrier, or an entity other than a local exchange carrier, is not involved in the switching and transport of those calls between the calling party and McLeodUSA switching center, shall be subject to the rates for inbound toll free calling as published herein.
- 3.5.5 800/888/877 Inbound with PIN
800/888/877 Inbound with PIN provides customers the opportunity to phone a predesignated number using a company 800/888/877 with a four-digit PIN assigned by the company. Calls are billed in full minute increments with a one-minute minimum. (N)

Original
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered (cont'd)

3.5 Long Distance Interexchange and 800 Services (cont'd)

3.5.6 Complex Routing (N)

A variety of routing options are available to Customers.
Geographic Blocking provides the end user with the ability to block toll-free calls from specific area codes.
800 Geographic Routing provides the end user with the ability to route calls to a predetermined location based on originating area code.
800 Number Screening provides the ability to route calls to a predetermined location based on originating NPA or NPA/NXX, LATA or ANI.
8XX Blocking provides the ability to allow or disallow based on info digits.
Percent Call Allocation provides end users the ability to route calls to multiple call centers based on a predetermined percentage of calls received.
Time-of-Day Routing provides end users the ability to route calls to a predetermined location based on the time of day the call originates.
Toll-Free Account Codes allows the Customer to process the toll-free call by entering a specific or valid account code.

3.5.7 DID DNIS (N)
DID DNIS allows for the Customer to translate DID numbers to a customer specified digit translation.

Eighth Revised Replaces Seventh Revised
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered (cont'd)

3.5 Long Distance Interexchange and 800 Services (cont'd)

(M)(T)

(M)

(Previous Long Distance Descriptions and Packages are grandfathered and moved to Section 6.22)
(Previous Long Distance Descriptions and Packages are grandfathered and moved to Section 6.26)

(N)

Seventh Revised Replaces Sixth Revised
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered (cont'd)

3.5 Long Distance Interexchange and 800 Services (cont'd)

(M)

(M)

3.5.8 Description of Features Available with Toll Free Service

(T)

Bill to Term

Assigns billing records to a termination bill code.

Geo Routing

Allows a Toll Free number to terminate to a different terminations based on area of origination. Specified by State, LATA, NPA, NPA/NXX or ANI.

Message Referral

Provides the caller with a recording stating that the Toll Free number has been disconnected and/or refers them to a new number.

Percent Allocation

Routes calls to locations based on location size and percent of calls as defined by customer.

(Time of Day is grandfathered and moved to Section 6.22; Description of Features Available with Toll Free Service was moved from Section 3.6.1)

(Previous Long Distance descriptions are grandfathered and moved to Section 6.26)

(N)

Third Revised Replaces Second Revised
McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered (cont'd)

3.5 Long Distance Interexchange and 800 Services (cont'd)

3.5.8 Description of Features Available with Toll Free Service (cont'd) (T)

Repeat Caller

System tracks how many calls are received from any given ANI. Callers can be uniquely routed or blocked from the system based on a pre-determined number of calls.

Route Advance

Allows a Dedicated Access Line (DAL) to overflow to one POTS line.

Route Completion Overflow

Sets up Toll Free to overflow traffic to a pre-determined routing group.

Tailored Call Coverage

Allows the customer to customize call handling from specific originating areas at the area code or state level. Callers can hear options such as a busy signal, out of area messages, or be sent to a default location.

Time Routing

Customers can route calls based on Time of Day, Day of Week/Year, Holiday hours, Special Occasions, or any number of Time based Routing that takes effect automatically once set up.

Uniform Call Distribution

Provides uniform call distribution to multiple service centers in multiple locations.

3.5.9 Charges Based on Duration of Use (T)

Each call is rated and billed in whole cents according to the following conventions:
For any long distance services offered by McLeodUSA if the computed charge for a call includes a fraction of a cent, the fraction is rounded up to the next whole cent.
Exceptions. Special rounding arrangements may be made through contractual arrangements.

3.6 Reserved for Future Use

(Previous 800 Services Descriptions and packages are grandfathered and moved to Section 6.22; Description of Features Available with Toll Free Service was moved from Section 3.6.1)

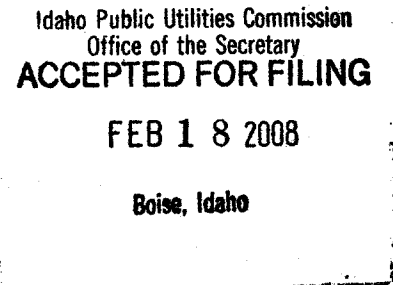
First Revised Replaces Original

McLeodUSA Telecommunications Services, Inc. d/b/a PAETEC Business Services (Acceptance Stamp)

3.0 Description of Services Offered (cont'd)

3.6 Reserved for Future Use

3.6.1 Reserved for future use



(M)(T)

(T)

(M)

(3.6.1 Description of Features Available with Toll Free Service is moved to Section 3.5.1)

(N)

Advice No. 08-02

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