

Specialized Common Carrier Service

Regulations and Rates

of

VERIZON LONG DISTANCE LLC
One Verizon Way
Basking Ridge, New Jersey 07920
(703) 886-8900

This price list is filed in accordance with the Rules and Regulations of the Idaho Public Utilities Commission. All services contained in this Price List are offered under Title 62 of the Idaho Code.

This Price List contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for residential intrastate, interexchange telecommunications services provided by Verizon Long Distance LLC ("VLD") within the State of Idaho. This Price List is on file with the Commission. Copies may be inspected during normal business hours at the Company's principal place of business at One Verizon Way, Basking Ridge, New Jersey 07920. (T)

Customers may view the Price List of Detariffed/Nonregulated Business Services not included in this tariff on the Company's website at: www.verizonldregulatory.com. (T)

The Company's Registered Agent is:
CT Corporation Systems
300 North 6th Street
Boise, Idaho 83701

Idaho Public Utilities Commission
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May 1, 2012
Boise, Idaho

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Tariff Manager
Basking Ridge, New Jersey 07920

Advice Letter 2012-01

CHECK SHEET

Pages of this price list listed below are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this page.

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5	Original		32	1 st	56	2 nd	
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8	2 nd		35	1 st	59	2 nd	
9	3 rd		36	2 nd	60	1 st	
10	2 nd		37	2 nd	61	1 st	
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15	Original		42	2 nd	66	2 nd	
16	Original		43	5 th	67	Original	
17	Original		44	1 st	68	2 nd	*
18	Original		45	1 st	69	2 nd	*
19	Original		46	1 st	70	4 th	*
20	Original		47	1 st	71	2 nd	*
21	Original		48	2 nd	72	4 th	
22	1 st		49	2 nd	73	2 nd	
23	Original		50	3 rd	74	2 nd	
24	Original		51	2 nd	75	2 nd	
25	1 st		51.1	1 st			
26	1 st		51.2	1 st			
27	Original		51.3	1 st			

* indicates pages included with this filing.

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CHECK SHEET, (Cont'd.)

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79	2 nd	114	1 st	149	1 st	
80	2 nd	115	3 rd	150	1 st	
81	2 nd	116	3 rd	151	1 st	
82	3 rd	117	2 nd	152	3 rd	
83	2 nd	118	Original	153	1 st	
84	1 st	119	Original	154	1 st	
85	3 rd	120	2 nd	155	1 st	
86	2 nd	121	2 nd	156	1 st	
87	1 st	122	2 nd	157	1 st	
88	3 rd	123	2 nd	158	1 st	
89	3 rd	124	1 st	159	4 th	*
90	1 st	125	1 st	160	3 rd	*
91	1 st	126	1 st	161	3 rd	*
92	3 rd	127	1 st	162	3 rd	*
93	2 nd	128	1 st	163	3 rd	*
94	2 nd	129	1 st	164	3 rd	*
95	2 nd	130	1 st	165	3 rd	*
96	4 th	131	1 st	166	3 rd	*
97	3 rd	132	2 nd	167	3 rd	*
98	2 nd	133	1 st	168	3 rd	*
99	2 nd	134	1 st	169	1 st	*
100	2 nd	135	1 st			
101	3 rd	136	1 st			
102	3 rd	137	1 st			
103	3 rd	138	1 st			
104	2 nd	139	1 st			
105	2 nd	140	1 st			
106	2 nd	141	2 nd			
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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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EXPLANATION OF SYMBOLS AND ABBREVIATIONS

SYMBOLS

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify an increase.
- (M) To signify matter relocated without change.
- (N) To signify new rate or regulation.
- (R) To signify reduction.
- (S) To signify reissued matter.
- (T) To signify change in text but no change in rate or regulation.
- (z) To signify a correction.

ABBREVIATIONS

- VLD - Verizon Long Distance LLC
- ISDN - Integrated Services Digital Network
- LEC - Local Exchange Company
- MTS - Measured Toll Service
- PBX - Private Branch Exchange

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APPLICATION OF PRICE LIST

The regulations, rules and conditions set forth in this price list apply to the provision of residential non-facilities based long distance resold intrastate, interexchange telecommunications services furnished within the State of Idaho by Verizon Long Distance LLC subject to the jurisdiction of the Idaho Public Utilities Commission.

COMPANY CONTACT INFORMATION

Complaint and Inquiries (consumers):	Toll Free: (888) 483-7770 Email: customersupport@verizon.com	
Complaint (commission):	Toll Free: (888) 483-7770 Email: cr-execl@verizon.com	
Regulatory contact:	Regina Hutchison (301) 282-8755	(T) (T)
Price List:	Regina Hutchison (301) 282-8755	(T) (T)

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SECTION 1 - DEFINITIONS

The following definitions are applicable to this price list:

Access Line - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company or its underlying carrier or service provider.

Account - The Customer who has agreed, orally or in writing, to honor the terms of service established by the Company. An Account may have more than one service or telephone number and/or telephone numbers billed to the same Customer address. An Account may include multiple locations for the same Customer.

Aggregator - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided and to identify the Customer for billing purposes. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code. An example of an Authorization Code is a calling card account number and personal identification number.

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SECTION 1 - DEFINITIONS, (Cont'd.)

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Collect Call - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

Commission - The Idaho Public Utilities Commission.

Company - Verizon Long Distance LLC unless stated otherwise.

Consumer - A person who is not a Customer initiating any telephone calls using operator services.

Customer - Any person, firm, partnership, corporation or other entity which subscribes to or uses service under the terms and conditions of this price list. The Customer is responsible for the payment of charges for service offered by the Company which are subscribed to or used by the Customer. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes.

Equal Access - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes such as, 101XXXX.

Initial And Additional Period - The Initial Period denotes the interval of time allowed for a service at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

LEC - Local Exchange Company.

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SECTION 1 - DEFINITIONS, (Cont'd.)

Long Distance Message Telecommunications Service (LDMTS) - Long distance telecommunications service offered pursuant to this price list.

Operator Station Call - A service whereby the Customer places a non-Person to Person call with the assistance of an operator (live or automated).

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Residential Customer - For the purpose of this price list, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

Service - Any or all intrastate service(s) provided by the Company pursuant to this price list. (N)

Sub-Minute Rating - Consists of an initial period rated at the appropriate initial period rate. Each increment thereafter is rated at the appropriate additional period rate which is less than one full minute.

Switched Access - A method for reaching the Company through the local service provider's switched network whereby the Customer uses standard and/or ISDN local lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

SECTION 2 - TERMS AND CONDITIONS

2.1 Undertaking of VLD and Locations of Service

The Company's service is furnished to Customers for interexchange communications originating and terminating within Idaho under the terms of this price list. The Company's service is available twenty-four hours per day, seven days per week, except as otherwise provided in the Company's price list.

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Where network facilities and billing systems permit, the Company will block casual dialing to the Company's network.

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Advice Letter 2010-03

SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.2 Use of Service

- 2.2.1** Service may be used for any lawful purpose for which it is technically suited. Service may not be used for unlawful purposes.
- 2.2.2** The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All rights, title and interest to such items remain, at all times, solely with the Company or its underlying carrier or service provider, as appropriate.
- 2.2.3** Recording of telephone conversations transmitted over service provided by the Company under this price list is prohibited except as authorized by applicable federal, state and local laws.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**2.3 Limitations of Service**

- 2.3.1** Service is offered subject to the availability of the necessary facilities and/or equipment, including, but not limited to, billing systems, and subject to the provisions of this price list. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this price list.
- 2.3.2** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this price list), or when service is used in violation of provisions of this price list or the law.
- 2.3.3** The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this price list, shall not be liable for errors in transmission or for failure to establish connections.
- 2.3.4** The Company reserves the right to refuse to process Third Party Billed calls when the billed party and/or standard validation techniques do not confirm acceptance, or based on characteristics of the originating or terminating location.
- 2.3.5** The Company reserves the right to refuse to process calling card billed calls when authorization for use of the card cannot be validated or to prevent the unlawful use of service. The Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call. (T)

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**2.3 Limitations of Service, (cont'd.)**

- 2.3.6** The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment. In such circumstances, the Company's price list will be revised accordingly.
- 2.3.7** Service is offered subject to restrictions imposed upon the Company by any authority having jurisdiction over the Company's provision of service.
- 2.3.8** The Company may require the Customer to sign an application for service form furnished by the Company and to establish credit as provided in this price list, as a condition precedent to the initial establishment of service. The Company's acceptance of an application or order for service by an applicant whose credit has not been duly established may be subject to the deposit, advance payment and/or refusal of service provisions described in this price list. The Company may also require a signed authorization from the Customer for additions to or changes in existing service for such Customer. An application for service canceled by the applicant or by the Company prior to the establishment of service is subject to the provisions of this price list concerning cancellation charges.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

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2.4 Assignment or Transfer

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The Customer may not transfer or assign the use of service offered by the Company without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or in the location of service. All terms and conditions contained in this price list shall apply to all such permitted transferees or assignees, as well as all conditions of service.

2.5 Limitation of Liabilities

- 2.5.1** Except in cases of gross negligence or willful misconduct, the liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this price list (calculated on a proportionate basis where appropriate) for the period during which such error, mistake, omission, interruption or delay occurs.
- 2.5.2** In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, but not limited to, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 2.5.3** When the services or facilities of other common carriers or other service providers are used separately or in conjunction with the Company's services, facilities or equipment in establishing connection to points not reached by the Company's services, facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers, or other service providers, or their respective agents, servants or employees.
- 2.5.4** The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, meteorological phenomena, floods, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with state and federal laws.
- 2.5.5** The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, servants, employees, or customers, or by services, facilities or equipment provided by the Customer or such agents, servants, employees, or customers.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**2.5 Limitation of Liabilities, (cont'd.)**

2.5.6 The Company shall not be liable for unlawful use, or use by any unauthorized person, of its service, or for any claim arising out of a breach in the privacy or security of communications transmitted by the Company. The Company is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telecommunications facilities. Such unauthorized use of its telecommunications facilities includes, but is not limited to, the placement of calls through Customer-provided equipment which are transmitted or carried on the Company's network. The Customer is responsible for controlling access to, and the use of, its own telecommunications facilities.

2.5.7 WITH RESPECT TO SERVICE PROVIDED BY THE COMPANY, THE COMPANY HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESSED OR IMPLIED, NOT STATED IN THIS PRICE LIST, AND IN PARTICULAR DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

2.5.8 The above price list language (and any and all language which appears in this price list addressing liability of Company or its Customers) does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and any direct, indirect, and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause(s).

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.6 Liabilities of the Customer

The Customer shall indemnify, defend and hold harmless the Company (including the costs of litigation and reasonable attorney's fees) against:

- 2.6.1** Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's services, facilities or equipment; and
- 2.6.2** Claims for patent infringement arising from combining or connecting the Company's services, facilities or equipment with services, facilities, equipment, apparatus or systems of the Customer or the Customer's agents, servants, employees, or customers; and
- 2.6.3** All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, servants, employees, or customers, in connection with any service or facilities or equipment provided by the Company.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.7 Taxes and Fees

2.7.1 All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are listed as a separate line item on the Customer's bill and are not included in the quoted rates and charges set forth in this price list.

2.7.2 To the extent that a municipality, other political subdivision or agency of government, or the Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or agency of government.

2.7.3 Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Pay Telephone Surcharge, which is in addition to standard price listed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information that the originating station is an eligible pay telephone.

Rate per Call \$0.50

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**2.8 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided in this price list or separately agreed upon by the Customer and the Company. The Customer is responsible for all costs at his or her premises, including, but not limited to, personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including, but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

2.9 Installation

No installation of the Company's services at the Customer's premises is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is authorized to request or to change service.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**2.10 Payment for Service**

2.10.1 Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. Late payment fees for Customers who have their charges billed by an affiliated local exchange company will be the late payment fee applied by the affiliated local exchange company to overdue charges. Customers that are not billed by an affiliated local exchange company may be charged a late payment fee of 1.5% per month, or the maximum amount allowed by law, whichever is lower. The late payment fee will apply to any overdue charges and will begin to accrue no sooner than the 25th day after the billing date or as allowed by law.

Collection fees on overdue charges apply in addition to all applicable late payment charges and shall begin to accrue when the Account is assigned to an outside collection agency.

2.10.2 The Customer is responsible for payment of all charges for service furnished to or used by the Customer, or the Customer's agents, servants, employees or customers. The Customer is also responsible for payment of charges for all other third persons' use of service to which the Customer subscribes. All charges due from the Customer are payable to the Company or to the Company's authorized billing agent in immediately available U.S. dollars. Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.10.3 The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. The Customer is responsible for all calls placed via the Customer's Authorization Code, whether such use is as a result of the Customer's intentional or negligent disclosure of the Authorization Code or otherwise. However, the Customer shall not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.10 Payment for Service, (cont'd.)

- 2.10.4** The Company reserves the right to assess a charge of \$20.00, or the maximum amount allowed by law (whichever is less), whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.
- 2.10.5** The Customer shall be responsible for payment of rates and charges for all calls placed by or through Customer's equipment by any person. In particular and without limitation of the foregoing, the Customer is responsible for payment of rates and charges for any calls placed by or through the Customer's equipment via any remote access features.
- 2.10.6** The Company reserves the right to examine the credit record or other available external sources of credit of an applicant or Customer. The Customer whose service has been disconnected for nonpayment of bills shall be required to pay any unpaid balance due to the Company before service is restored, and a deposit may be required.
- 2.10.7** The Company shall make no refund of overpayment by the Customer unless the claim for such overpayment, together with proper evidence, is submitted within two years of the date of alleged overpayment. In calculating refunds, any applicable discounts shall be adjusted based upon the actual monthly usage after all credits and adjustments have been applied.
- 2.10.8** In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled to the mutual satisfaction of the Customer and the Company, the Customer may file an appropriate complaint with:

Idaho Public Utilities Commission
 472 W. Washington
 Statehouse
 Boise, Idaho 83720-0074
 Telephone: (800) 432-0369
 Facsimile: (208) 334-3762

2.10.9 Duplicate Bill Charge

A Residential Customer who requests a reprint of their monthly long distance bill that is older than six months and whose long distance charges are billed by an affiliated local exchange company will be assessed the charge applied by the affiliated local exchange company.

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Vincent J. Woodbury, President
 1320 N. Courthouse Road, 6th Floor
 Arlington, Virginia 22201

Advice Letter 2009-01

SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.11 Deposits

Deposits may be applied to Customers subscribing to the Company's services as specified in the Company's Interstate General Terms and Conditions. See www.verizonldregulatory.com.

(T)

(T)

SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**2.12 Interruption of Service**

2.12.1 Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence or other wrongful act or omission of the Customer, or to the failure of services, channels, equipment and/or communications systems provided by the Customer or the Customer's agents, servants, employees, or customers, are subject to the general liability provisions set forth in this price list. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer. Interruptions caused by Customer-provided, or Company-provided, automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via dial access code.

2.12.2 For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

Credit is computed by multiplying the monthly recurring rate by the ratio that the number of hours in the period of interruption bears to 720 hours (30 days times 24 hours). The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges.

2.12.3 An interruption is measured from the time the Customer notifies the Company of the interruption until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. Unless otherwise specified in this price list, the credit for a billing period shall not exceed the monthly rate.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.13 Cancellation, Suspension and Restoration of Service

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below. The Company may render bills subsequent to the cancellation of service for charges incurred before cancellation. The Customer shall pay such bills in full in accordance with the payment terms of this price list.

2.13.1 Cancellation by the Customer

The Customer may have service canceled upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. Cancellation of service is subject to early termination liability obligations as set forth in the price list.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.13 Cancellation and Restoration of Service, (cont'd.)

2.13.2 Refusal, Suspension or Cancellation of Service Without Prior Notice

- A. Service may be suspended by the Company, without prior notice to the Customer, by blocking traffic and all services to certain cities, countries, NPA-NXX exchanges, or individual telephone numbers, when the Company deems it necessary to take such action to prevent unlawful or fraudulent use of its service. The Company will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new authorization codes to replace ones that have been deactivated. (D)
- B. For violation of law or this price list: Except as provided elsewhere in this price list, the Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, for any violation of terms of this price list, for any actual or apparent violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits Customer from subscribing to, using, or paying for such service. (D)
- C. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.13 Cancellation and Restoration of Service, (cont'd.)

2.13.2 Refusal, Suspension or Cancellation by the Company Without Prior Notice, (cont'd.)

- D. For unauthorized or unlawful use of Authorization Codes: Authorization Codes are issued by the Company only to the Customer and may not be sold or otherwise distributed without the written consent of the Company. Any unauthorized or unlawful use of such Authorization Codes shall result in the immediate refusal, suspension or cancellation of service without prior notice. (D)
- E. The Company may refuse, suspend, or cancel service immediately and without prior notice in the event of excessive network usage which is determined to be fraudulent or beyond the Customer's demonstrated ability to pay. (D)
- F. Without prior notice in the event of Customer or Customer's authorized user use of equipment in such a manner as to adversely affect the Company's facilities and/or equipment or service to others.
- G. Without prior notice in the event of tampering with the facilities and/or equipment or services owned by the Company or its suppliers and used to provide service under this price list.
- H. Without prior notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**2.13 Cancellation and Restoration of Service, (cont'd.)****2.13.3 Refusal, Suspension, or Cancellation of Service with Notice**

The Company may refuse, suspend or cancel service under the following conditions provided that, unless otherwise stated in this price list, existing Customers shall be given 15 days written notice to comply with any rule or remedy any deficiency.

- A.** The Company reserves the right to refuse, suspend, or cancel service for applicants or Customers who cannot show reasonable credit-worthiness or cannot satisfy deposit requirements set forth in this price list.
- B.** For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is more than 30 days overdue. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this price list.
- C.** For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- D.** For lack of use: The Company, by written notice to the Customer, may refuse, suspend or cancel service in the same manner as provided for nonpayment of overdue charges if after three full billing cycles the service has not been used.
- E.** For use of service for any purpose other than that described in this price list for the application for service.
- F.** For neglect or refusal to provide reasonable access to the Company or its agents, employees, or contractors for the purpose of inspection and maintenance of facilities and/or equipment owned by the Company or its suppliers and used to provide service under this price list.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.13 Cancellation and Restoration of Service, (cont'd.)

2.13.4 Restoration of Service

If service has been refused, suspended, or canceled for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the refusal, suspension, or cancellation (if other than nonpayment) is corrected.

2.13.5 Use and Restoration in Emergencies

The use and restoration of service in emergencies shall in all cases be subject to the priority system specified in Part 64, Subpart D, of Chapter 47 of the Code of Federal Regulations.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**2.14 Application for Service**

The Company reserves the right to require Customers to make application(s) for service in writing using forms provided by the Company. Upon acceptance of an application for service by the Company, all applicable provisions in the Company's price lists, as amended from time-to-time which are lawfully on file, become the agreement for service between the Company and the Customer. Requests for additional service and changes to service, upon acceptance by the Company, become a part of the agreement for service, provided that each item of additional service shall be subject to the applicable minimum term of service. Acceptance or use of service offered by the Company shall be deemed an application for such service and an agreement by the Customer to subscribe to, use, and pay for such service in accordance with the applicable price lists of the Company, as amended from time to time, which are lawfully on file. Any change in rates or other price list provisions which are lawfully made and for which required notice has been given shall be deemed to modify all agreements for service affected by such changes without further notice by Company to the Customer. Customer provision of false information, or a failure by the Customer to provide material information, in an application for service (either written or verbal) shall be deemed an attempt to avoid payment or to otherwise defraud the Company. In such circumstances, the Company may, at its option and with proper notice, revoke the application and refuse, cancel or suspend any service provided to the Customer without further liability or obligation to the Customer.

2.15 Interconnection

2.15.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems. Customer is responsible for all charges billed by other carriers in connection with the use of service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of the Customer.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)**2.15 Interconnection, (cont'd.)**

2.15.2 Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this price list and the other common carrier's tariffs.

2.15.3 The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the services, facilities and equipment of the Company and its suppliers. If the Customer maintains or operates the interconnected services, facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

2.16 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company and its suppliers shall be made available to the Company for such inspection, tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.17 Local Charges and Wireless Air Time Charges

In certain instances, the Customer may be subject to charges by local exchange companies, including, but not limited to, message unit charges or to wireless air time charges to access the Company's network or to terminate calls. The Company shall not be responsible for any such charges incurred by the Customer in gaining access to the Company's network.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.18 Other Rules

2.18.1 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.

2.18.2 For demonstration or promotional purposes, services offered to Residential Customers may be provided on a temporary basis over telephone lines designated with a business class of service or installed in business locations.

2.18.3 Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services at no charge to the Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.

2.18.4 Due to billing system limitations, where noted in this price list, certain billing differences may exist based on the specific system utilized for developing and rendering the Customer's bill.

2.18.5 From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential residential Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

(T)

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Basking Ridge, New Jersey 07920

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

Presubscribed service is offered from locations served with equal access end offices.

The Company's service is available twenty-four hours per day, seven days a week except as otherwise provided in the Company's price list.

3.1.1 PIC Change Waiver or Credit

Where appropriate arrangements are in place between the Company and an affiliated local exchange carrier, the Company will incur the PIC (Primary Interexchange Carrier) change charge directly on the Customer's behalf. Where such an arrangement does not exist, or at the Company's discretion, the Company will issue a bill credit by the third full month's invoice.

The amount of the reimbursement will be based on the ordering method used. For example, Customers that place an order by speaking to an affiliated local exchange company representative will be reimbursed \$5.50. Customer orders that are submitted through Verizon's website or through a telemarketer will be reimbursed \$1.25.

The Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to receiving the credit will forfeit the credit.

This Business Sign-up Bonus Offer may be combined with other promotional offers for which the Customer is eligible.

(N)

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the wire center of the Customer's equipment and that of the destination point is calculated by using the vertical ("V") and horizontal ("H") coordinates found in Telecordia Technologies (formerly known as Bellcore) V&H Tape and NECA FCC Tariff No. 4. (T)

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points. (T)

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.P

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:

$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1** Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2** Chargeable time for all station-to-station calls begins when connection is established between calling party and the called party and ends when the calling party hangs up thereby releasing the network connection. If the called party hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network, or by an operator.
- 3.3.3** Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this price list.
- 3.3.4** Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this price list. Fractional billing increments are rounded to the full billing increment as stated in the product description.
- 3.3.5** No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person to person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.
- 3.3.6** Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded up to the nearest penny.
- 3.3.7** The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, VLD will reasonably issue credit for the call.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.4 [Reserved For Future Use]

(T)

(D)

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Long Distance Message Telecommunications Service

3.5.1 General Description

Long Distance Message Telecommunications Service (LDMTS) is the basic long distance service offered to residential Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS may also be offered for casual (i.e. access code) calling where such service is provided.

This plan is an add-on service to the interstate LDMTS plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

3.5.2 Rates and Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

A. Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-to-Station class of service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

		<u>Per Minute</u>	(T)
Residential	IntraLATA	\$0.4000	
	InterLATA	\$0.4000	 (T)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.1 [Reserved For Future Use]

(T)

Best Times Service has been withdrawn effective 11/1/12.

(T)

(D)

(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.2 [Reserved For Future Use]

(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.2 [Reserved For Future Use]

(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.2 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.3 [Reserved For Future Use]

(T)

Worldwide Saver Service has been withdrawn effective 11/1/12.

(T)

(D)

(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.4 [Reserved For Future Use]

(T)

StateSaver Service has been withdrawn effective 11/1/12.

(T)

(D)

(D)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.5 e-Values Service

A. General Description

Effective 11/1/12 this service is available only to existing Customers, at existing locations, without modification.

e-Values Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Residential Customers enroll via the internet. e-Values Service Customers receive a flat rate per minute, 24 hours a day on Monday through Friday and a flat rate per minute, 24 hours a day on Saturdays and Sundays for all intrastate direct-dialed calling. e-Values Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Calls that cross rate period boundaries for e-Values Service are billed the rate in effect at the time of call origination for the duration of the call.

B. Usage Rates

	Rate Per Minute
Monday - Friday	\$0.170
Saturday & Sunday	\$0.070

C. Monthly Recurring Charge

The Monthly Recurring Charge (MRC) is billed each month in advance and applies in full each month for each account, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. At the option of the Customer, the MRC can either apply per account, regardless of the number of lines on the account presubscribed to the Company's e-Values Service, or per line. The MRC is in addition to applicable usage rates. If the Customer elects to cancel e-Values Service, the MRC for the last month will prorated based on the time of disconnect.

Monthly Recurring Charge: \$10.50 (I)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.6 (Reserved For Future Use)

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** Material previously located on this page is now found on Page 155*

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.6 (Reserved For Future Use)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.6 (Reserved For Future Use)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.6 (Reserved For Future Use)

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(M)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.7 TalkTime Service

A. General Description

TalkTime Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. TalkTime Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is provided only in conjunction with the corresponding interstate TalkTime Service. A single Minimum Spend Level Charge applies to the 30 Minute Allotment for TalkTime Service as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com. (T)

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge (MRC) applies, as describe below.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

B. Usage Rates

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge *	Additional Per Minute Charge over Allotment
\$6.50	30	\$0.12 per minute

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*The 60, 300, 500, and 1000 Minutes Allotted in Monthly Recurring Charge plans have been withdrawn effective 11/1/12.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.7 TalkTime Service, (cont'd.)

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C. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account*, regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's TalkTime Service, in addition to the applicable usage rates. A fixed allotment of intrastate or interstate, interexchange interLATA and/or intraLATA domestic calling minutes (excluding minutes used for Operator Assisted Calls, Directory Assistance calls, and any International calling) is included in the MRC. Interstate service is provided in accordance with the corresponding posted Interstate Domestic Product Guide. When service is used for both interstate and intrastate calling, only one MRC applies. Additional minutes are available and billed on a per minute basis as described above. Unused minutes will not carry over to the next month.

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** The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 [Reserved For Future Use]

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3.6 Optional Residential Services, (Cont'd.)

3.6.8 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.9 Five Cents Plan

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A. General Description

Five Cents Plan is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed calling. Five Cents Plan utilizes Customer-provided switched access lines that are presubscribed to the Company.

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This plan is an add-on service to the interstate Five Cents Plan plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

B. [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.9 Five Cents Plan, (cont'd.)

(T)

B. [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.9 Five Cents Plan, (cont'd.)

(T)

B. [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.9 Five Cents Plan, (cont'd.)

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C. Rates and Charges

1. Five Cents Plan Rates

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a. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies per account, regardless of the number of lines presubscribed to the Company's Five Cents Plan. If there are multiple lines on an account, only one MRC will be assessed. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each account, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

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Monthly Recurring Charge

Per Account \$6.00

b. Usage Rates

Per Minute \$0.15

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.9 Five Cents Plan, (cont'd.)

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C. Rates and Charges, (cont'd.)

2. [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.10 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.10 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.10 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.10 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (cont'd.)

3.6.12 Discounted Plan for Disabled Customers

A. General Description

A discounted optional calling plan is available for residential Customers that have been certified as disabled by their local exchange carrier. The Customer must demonstrate their eligibility for this plan at the time of presubscription. This service utilizes Customer-provided switched access lines that are presubscribed to the Company.

B. Additional Terms and Conditions

If the Customer selects an alternative calling plan, no further discounts will be applied to that plan's rates.

C. Operator Service Discounts

Rates for usage associated with operator assisted calling will also be reduced by applying the direct dial rates described in Rates and Charges instead of the Operator Services usage rate, unless the operator assisted rate is lower. In those cases, the lower rate will apply. In addition, the disabled Residential Customer who places a call from the presubscribed line with the assistance of an operator will receive the operator assistance at no charge.

D. Directory Assistance Discount

Directory Assistance Charges will be waived for any Customer presubscribed to the Discounted Plan for Disabled Customers.

E. Rates and Charges

Each call is billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The Customer must be presubscribed to the Discounted Plan for Disabled Customers to obtain the discounted rates for Operator Services and Directory Assistance.

Rate Per Minute	\$0.13
Monthly Recurring Charge	\$0.00

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Vincent J. Woodbury, President
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

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3.6 Optional Residential Services, (Cont'd.)

3.6.13 RESERVED FOR FUTURE USE

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3.6 Optional Residential Services, (Cont'd.)

3.6.13 RESERVED FOR FUTURE USE

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3.6 Optional Residential Services, (Cont'd.)

3.6.13 RESERVED FOR FUTURE USE

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.14 Verizon Single Rate Plan

A. General Description

Verizon Single Rate Plan is an optional calling plan offered to Residential Customers for outbound direct-dialed domestic calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Verizon Single Rate Plan Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed domestic calling.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to the next full minute.

The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

B. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Verizon Single Rate Plan. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	\$8.00	(1)
Per Minute Rate:	\$0.12	

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 [Reserved For Future Use]

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Basking Ridge, New Jersey 07920

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 [Reserved For Future Use]

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 [Reserved For Future Use]

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SECTION 4 - MISCELLANEOUS SERVICES

4.1 [Reserved for Future Use]

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Advice Letter 2010-03

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 [Reserved for Future Use], (cont'd.)

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 [Reserved for Future Use], (cont'd.)

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 [Reserved for Future Use], (cont'd.)

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 [Reserved for Future Use], (cont'd.)

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 [Reserved for Future Use], (cont'd.)

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 [Reserved for Future Use]

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. The Customer may request a second listing by remaining on the line after receiving their first listing. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

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(T)

The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

Per Call \$1.99

4.4 Directory Assistance Call Completion

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and all other applicable charges. The applicable usage charge is the rate shown below, unless the Customer is presubscribed to an optional calling plan, in which case the optional calling plan rates apply.

Per Completed Call \$1.00

Rate Per Minute \$0.18

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Operator Services

Operator Services allow Customers to place calls using operator assistance for call completion. (C)
Service is available only for direct use by residential subscribers and may not be used or resold to provide payphone, hotel, transient, guest or other aggregator services. (C)

Usage charges and a service charge will be assessed on a per call basis, as stated in this price list. (C)
(D)
|
|
(D)

4.4.1 Operator services may be used by a Customer to complete Operator Station calls. (C)
|
(C)

4.4.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge. (C)

4.4.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.4.8 below.

4.4.4 The fixed per-call service charge portions of the charge for an Operator Assisted Call are set forth in Section 4.4.7.

(D)
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(D)

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Operator Services, (Cont'd.)

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(D)

4.4.5 Per Call Service Charges

(C)

The Per-Call Service Charge applies in addition to the charges specified in Section 4.4.8 Operator Services, and in addition to all other surcharges and fees, when applicable. The following charge applies in all rate periods.

(C)

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(C)

Station to Station \$4.00

(D)
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|
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|

(D)

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Operator Services, (Cont'd.)

4.4.6 Per Minute Usage Charges

(C)

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.

A. IntraLATA Usage Rates

Initial Minute	Each Add'l Minute
\$0.8900	\$0.8900

B. InterLATA Usage Rates

Initial Minute	Each Add'l Minute
\$0.8900	\$0.8900

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 [Reserved For Future Use]

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 [Reserved For Future Use]

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 [Reserved For Future Use]

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 [Reserved For Future Use]

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SECTION 5 – PROMOTIONS***5.1 Promotional Offerings**

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering promotions, including, but not limited to waiver of some or all of the nonrecurring, recurring or usage charges for the Customer (if eligible) of target services for a limited duration. Promotions may also be offered to attract or retain Customers who indicate that they would otherwise intend to accept a legitimate competitive offer made by a tariffed carrier. Such promotions shall be made available to all similarly situated Customers.

5.2 Complementary Promotions

From time to time, the Company may offer promotions in its interstate and/or international tariffs which may also apply to intrastate services ("Complementary Promotions"). Such Complementary Promotions are subject to the terms and conditions set forth in Verizon Long Distance LLC federal rate schedules. Discounts, charge or other term waivers, certificates, credits or other value offered in identical Complementary Promotions are not cumulative.

** All other Promotions have been removed from this Price List. They are now being filed via letter to the Commission.*

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1320 N. Courthouse Road, 6th Floor
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SECTION 6 - OBSOLETE SERVICE OFFERINGS

Services in this section are available only to existing Customers at existing locations, except as otherwise indicated in the service description in this Section. Customers who are disconnected from an obsolete/grandfathered plan as a result of non-payment may lose their eligibility to be restored to the obsolete/grandfathered plan.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.1 [Reserved For Future Use]

(T)

Residence Line Toll Free Service has been withdrawn effective 11/1/12.

(T)

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(D)

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.1 [Reserved For Future Use], (Cont'd.)

(T)

Residence Line Toll Free Service has been withdrawn effective 11/1/12.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.1 [Reserved For Future Use], (Cont'd.)

(T)

Residence Line Toll Free Service has been withdrawn effective 11/1/12.

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Advice Letter 2012-02

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.2 [Reserved For Future Use]

(T)

Easy Savings Plan has been withdrawn effective 11/1/12.

(T)

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.2 [Reserved For Future Use], (Cont'd.)

(T)

Easy Savings Plan has been withdrawn effective 11/1/12.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.2 [Reserved For Future Use], (Cont'd.)

(T)

Easy Savings Plan has been withdrawn effective 11/1/12.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.3 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.3 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.3 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.3 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.4 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.5 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.6 [Reserved For Future Use]

(T)

Easy Savings Plan Plus has been withdrawn effective 11/1/12.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.2 [Reserved For Future Use], (Cont'd.)

(T)

Easy Savings Plan Plus has been withdrawn effective 11/1/12.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.7 [Reserved For Future Use]

(T)

One Easy Price has been withdrawn effective 11/1/12.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.8 [Reserved For Future Use]

(T)

Residential Toll Free Service has been withdrawn effective 11/1/12.

(T)

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.9 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.10 [Reserved For Future Use]

(T)

Solid Cents Plan has been withdrawn effective 11/1/12.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.11 [Reserved For Future Use]

(T)

Volume/Term Pricing Plan has been withdrawn effective 11/1/12.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.12 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.13 [Reserved For Future Use]

(T)

Nationwide Saver has been withdrawn effective 11/1/12.

(T)

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.14 [Reserved For Future Use]

(T)

Flextime Saver has been withdrawn effective 11/1/12.

(T)

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.15 [Reserved For Future Use]

(T)

100 Complimentary Minutes has been withdrawn effective 11/1/12.

(T)

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.16 [Reserved for Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.17 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.18 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.19 [Reserved For Future Use]

(T)

10% Discount Program has been withdrawn effective 11/1/12.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.19 [Reserved For Future Use], (Cont'd.)

(T)

10% Discount Program has been withdrawn effective 11/1/12.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.19 [Reserved For Future Use], (Cont'd.)

(T)

10% Discount Program has been withdrawn effective 11/1/12.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.20 [Reserved For Future Use]

(T)

Anytime Saver has been withdrawn effective 11/1/12.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.21 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.22 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.23 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.23 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.23 [Reserved For Future Use]

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.24 [Reserved for Future Use]

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Arlington, Virginia 22201

Advice Letter 2010-03

SECTION 6 - OBSOLETE SERVICE OFFERINGS, (CONT'D.)

6.24 [Reserved for Future Use], (cont'd.)

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